

Date 1 January 2026

Use of Changing Rooms

Aim and Scope of this Policy

Village is committed to maintaining a safe and inclusive environment. This policy defines the company's position on changing room use by members and visitors, to ensure a safe environment free from discrimination.

Access Guidelines

Members and visitors using facilities marked "male" or "female" should use the room that matches their biological sex.

Alternatively, all Village Hotels provide gender neutral, lockable facilities within each leisure club known as "shared change" or "family change". These offer the same amenities as our main changing rooms and should be used instead where appropriate.

These facilities are unisex and are available to all members and visitors. They are clearly signposted, and staff can help assist members and visitors in locating them.

Village reserves the right to require those who do not identify as biologically male or female to use the shared change or family change facilities.

Questions about this Policy

If you have any queries or concerns about this policy or its use, please contact General Counsel Kelli Turner at kelli.turner@village-hotels.com