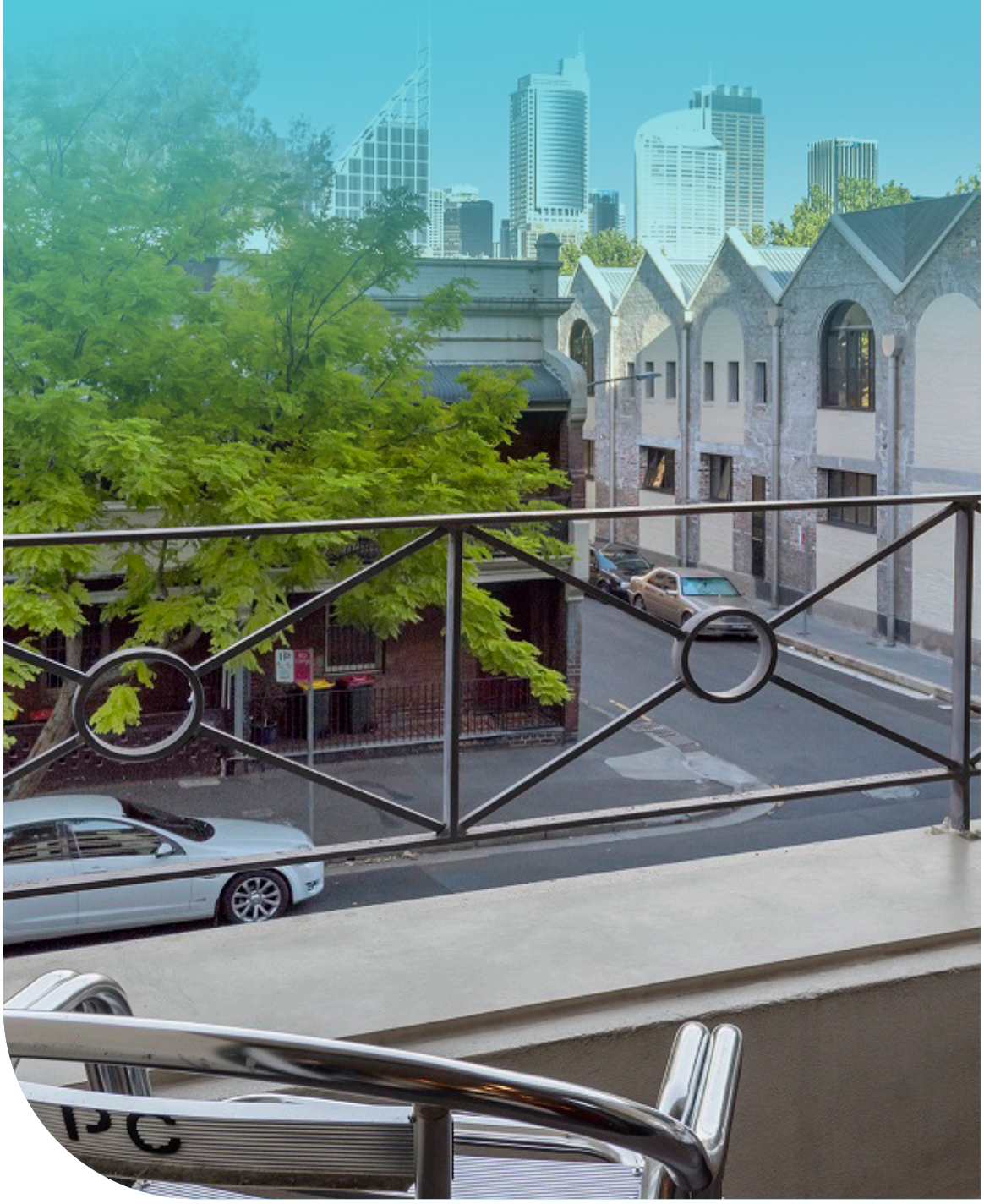
WELCOME TO
NESUTO WOOLLOOMOOLOO

Here's all you need to know…



nesuto
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YOUR ROOM

INTERNET ACCESS
WIFI is available throughout the building. Login details are provided at check-in. Additional packages are available via the login page for additional fee or see reception to purchase additional data.

AIRCONDITIONING
Control panel is located on the wall of your apartment.

Press on to turn on aircon. Set temperature and place fan on high.

Do not set temperature below 22. This will cause the condenser to freeze up and your aircon will stop working.

Optimum temperature during summer is 22. During winter it is 24.

KEYS
All keys issued must be returned upon check-out. Loss of keys will incur a fee of $250 each.

DRINKING WATER
The tap water in Australia is safe for drinking.

MAINTENANCE
Please advise reception if any maintenance issues arise during your stay, we will endeavor to resolve these issues as soon as possible.

TELEVISION
Your apartment TV is programmed to receive all Australian free to air channels.

MICROWAVE OVEN
A microwave oven is available for your use in the kitchen. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave.

DISHWASHER
Kindly rinse dishes before putting into the dishwasher. Please use the dishwasher powder provided. Please DO NOT use dishwashing liquid in the dishwasher.

Operating instructions are available from Reception.

WASHING MACHINE AND DRYER
Additional laundry liquid is available from reception. If your apartment does not have a washer and dryer, a coin operated laundry is located on the first floor beside the lifts. We can change notes for $2 coins at reception if you require.

IRON & IRONING BOARDS
Located in your apartment wardrobe. Please be sure to make sure your iron is turned off after use.



SERVICES

RECEPTION

Open 7 days per week

Monday – Friday:	8:00 AM – 5:00 PM
Saturday:	8:00 AM – 5:00 PM
Sunday & Public Holidays:	8:00 AM – 4:00 PM

For emergency assistance outside of reception hours please call our central reservations team on +61 2 8837 0000.

HOUSEKEEPING

On check in, long stay guests will receive notification of the days your service will occur. Additional service if required can be provided, however a fee maybe applicable. Any additional amenities/towels you require, please visit reception.

At Nesuto, we are dedicated to providing excellent service while minimising our environmental impact. For guests staying 4 nights or more, we offer full room servicing on the 4th night, including fresh linen and a thorough cleaning. To further support sustainability, light service—rubbish removal, towel replacement, and bed-making—is available on weekdays before 9 am (excluding public holidays). For extra towels, amenities, or rubbish collection, please contact reception. The Nesuto Travel Promise ensures your safety and comfort through the highest standards of cleanliness and care during your stay.

LUGGAGE STORAGE

You are welcome to store luggage after check-out until reception closes. You are also welcome to store luggage longer term whilst you visit other Australian destinations. No fee applies.

Storage of luggage remains at your own risk.

PRINTING, SCANNING, EMAIL

Our friendly team would be happy to print tickets, scan documents and forward scans via email during reception hours.

PARKING

Secure parking is available for a fee of $50.00 per night. For long term parking rates, 30 days or more, please visit reception.

CAR HIRE

We recommend NO BIRDS (Bayswater Car Rental) 180 William St, Woolloomooloo.
+61 2 9360 3622

TAXI PHONE

Automatic free taxi hone is located on the reception desk and available for use 24 hours.

FACILITIES

COMMUNITY PLAYGROUND / TENNIS COURT / BASKETBALL COURTS

Free use community playground with basketball court, tennis court and community garden are located adjacent to the southern end of our building on Pring St. Basket balls, tennis racquets and balls are available at reception.

INFANTS AND CHILDREN

Baby cots and highchairs are available free of charge. Please visit reception during office hours for assistance.

Children's playground is located externally at the southern end of our building on Pring St.

COIN OPERATED LAUNDRY

Coin operated washers and dryers are located adjacent to the rubbish room. Entry beside the lifts on level 1.

2 x $2.00 coins are required for each wash and each dry cycle. Laundry liquid sachets are available from reception.

This laundry is accessible only by swipe card 8.00am – 8.00pm daily.

RUBBISH ROOM

Rubbish and Recycling bins are located on level 1 beside the lifts.

NEAREST GYMNASIUM

A community Gymnasium is located directly opposite the entrance to our building on Dowling St. A fee is required for use of this facility.

GENERAL INFORMATION

ACCESS TO AND THROUGHOUT THE BUILDING

Access to the building and floors is secure and requires the use of your white swipe card. Present the card to the black card reader at the entrance doors and in the lift prior to pressing your floor number.

Access to the car park is only available when a car space has been reserved. Your car parking remote must be scanned to enter the car park.

WHAT TIME DO I HAVE TO LEAVE BY?

Check-out is 10.00am.

Subject to availability, please enquire at reception, we will do our best to provide if possible.

NO PARTY POLICY

We are a family friendly property which includes long term permanent residents.

We have strict “NO PARTY POLICY”. The number of guests in your apartment should not exceed the number of guests declared in your reservation.

Keep noise to a minimum at all times and respect your neighbors.

No running in hallways and maintain inside voices when walking throughout the building.

Failure to adhere to the no party policy may lead to a request to vacate your apartment without refund.

NO SMOKING

All apartments are strictly non-smoking and non-vaping. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

Should smell or evidence of smoking in your apartment be found, a cleaning fee of $500.00 will apply.

ALCOHOL FREE ZONE

Consumption of alcohol is not permitted in any common areas of the building, including hallways, reception and car park.

CONTACT

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Website: nesuto.com/woolloomooloo



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