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Explore the lush rainforest safely and comfortably. Immerse yourself in a vibrant world where nature awaits you at every turn, experiencing adventure through physical activity and relaxation immersed in the tropical rainforest. To fully enjoy your experience, it's important to be prepared. We recommend:

WE ARE IN THE TROPICAL RAINFOREST, REMEMBER TO BRING:

Closed Footwear Required: Closed shoes (sneakers/boots) are mandatory everywhere except at the main pool, and hot springs (sandals only).



Adventure Gear: Long pants, and a long-sleeved shirt (for protection). Don't forget your swimsuit!



Protection Essentials: Bring sunscreen, insect repellent, and a hat. A light raincoat is also recommended (May–November).



PROHIBITED



Removing flora/fauna.
Feeding/touching wildlife.
Bringing outside food.
Littering.
Smoking/Vaping.



RULES OF CONDUCT

Follow marked trails only.
Respect wildlife (do not disturb).
Be quiet and speak softly.



GENERAL RULES FOR ALL ACTIVITIES

⚠ The activities may have different levels of physical activity (medium or high) and involve a certain degree of risk and skill or physical effort associated with personal challenges. Evaluate whether your physical condition or medical restrictions allow you to participate in each activity.

✓ Golden rule: Consult your doctor before booking if you have any pre-existing medical conditions.

🚫 Read, observe, and listen carefully to the safety instructions and rules that we have made available to you for each activity through signs and videos. Always respect the signs.

Avoid distractions and carefully follow the instructions and proper use of safety equipment provided by the guides.

🚫 It is **PROHIBITED** to tamper with the safety equipment. You can ask for help if you feel anything uncomfortable or if it is not adjusted properly. The guides are the only ones trained to handle it.

⚠ It is essential to participate in the activities without having consumed alcohol or drugs.

🚫 Do not fly drones, carry cell phones, cameras, or other objects that could distract you or fall during the activity. We need your full attention.

⚠ If you have any questions, ask the staff. If you feel unwell, nervous, or need assistance, inform the guide immediately.

Remember to take necessary breaks to maintain your well-being.

✓ The waiver must be signed without exception.

⚠ Children: Parental accompaniment and supervision are mandatory at all times.

We operate only under optimal weather conditions. We do not conduct the activity in case of heavy rain, lightning, or hurricane-force winds. The final decision is made in coordination with our Emergency Response Team and based on reports from the National Meteorological Institute.

CANOPY



You cannot participate if you have :

Pregnancy

Serious heart problems

Spinal or neck problems

Recent injuries or surgeries

Epilepsy or seizure disorders

Severe vertigo

Extreme fear of heights

Any condition requiring special medical restrictions



Children (6+): Can take the tour alone if they are taller than 1.20 meters.



Children (5-): Must always be accompanied by a guide. It is mandatory that the harness is properly adjusted to the child's weight and size.



PROHIBITED

Wearing clothing and accessories that could pose a risk of entanglement in mechanical equipment, such as pulleys and clips.



MANDATORY

Wearing a helmet throughout the entire tour.



Have your hair tied back and avoid using accessories that could get caught in the equipment.

Use the restroom before putting on your safety equipment. It will be more difficult once you are dressed.



The guide inspects the equipment and ensures it is properly adjusted and positioned.

Body: Sit comfortably in the harness, as if you were in a chair.

Hands: With your dominant hand, grasp the cable behind you.

Never let go!

Maintain a firm grip at all times.

Head: Tilt your head to one side to avoid bumps or entanglements.

Legs: Bend your legs, keeping your knees tucked in.



Always watch the guide. They will give you signals to move forward or stop. You are responsible for operating your brakes.



If necessary, the guide will operate the additional emergency brake.



Immediately inform the guide if you feel nauseous or dizzy.



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WATER SLIDE



Children (7+): Can enjoy the experience on their own.



You cannot participate if you are pregnant or have any medical condition requiring special restrictions.



Inner Tube (Donut): Elbows must be inside the inner tube.

The inflation valve ("worm") must always point downwards.

Walk along the trail to the launch point.

Confirm the condition of your equipment with the guide just before launching.

The maximum number of launches per person is 3.



MANDATORY

Wear a helmet and leather pants.

HANGING BRIDGES



You cannot participate if you are pregnant, have serious heart problems, have recently undergone injuries or surgery, have severe vertigo, an extreme fear of heights, or any other condition with special medical restrictions.



If you are entering with children, the parent or guardian is solely responsible for their safety at all times.

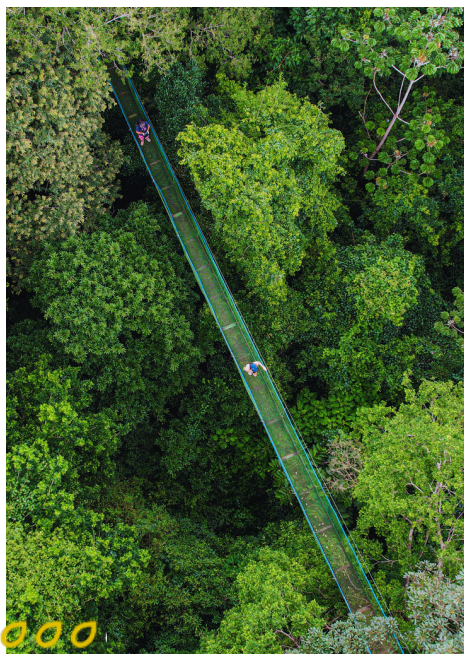


Maximum of 9 people on the bridge at a time.

PROHIBITED



Jumping or running on the bridges.



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HORSEBACK RIDING



You cannot participate if you are pregnant or have any condition with special medical restrictions.



For the safety and well-being of our horses, weight restrictions apply. Please consult the regulations before booking.



Children (11+): may ride alone.

Children (6-10): will be guided by the local guide using a safety rope.

Children (5-): must be accompanied by one of our guides.



Children (10-): cannot participate in the horseback riding tour to the 3 waterfalls.

The horse is assigned according to your weight, height, and mood.

If you are nervous, you will be assigned the most docile horse.



Equipment includes saddle, stirrups, girth, etc. Listen carefully to the guide to understand their role. Pay close attention to the instructions on:

- How to handle the reins.
- The correct way to sit and lean (for mounting/dismounting).



Use the platform to mount and dismount the horse.



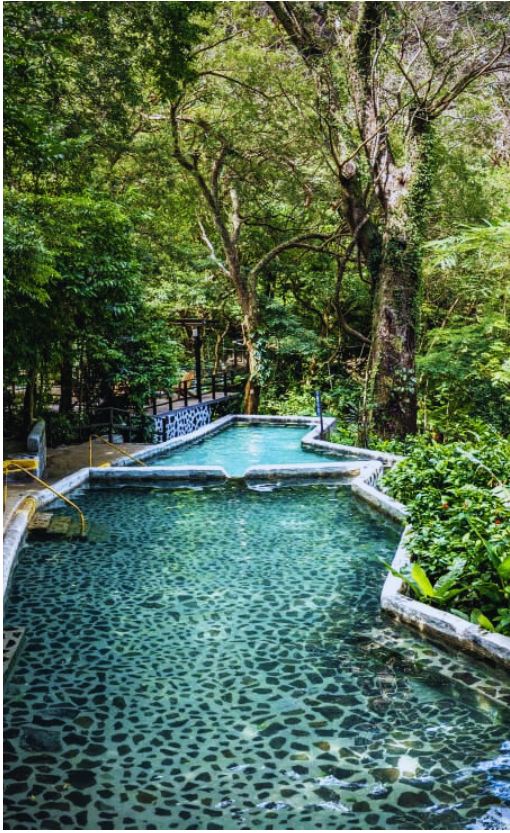
If you wish to pet the horse, ask the guide for permission.
Always approach from the front, never from behind.

MANDATORY








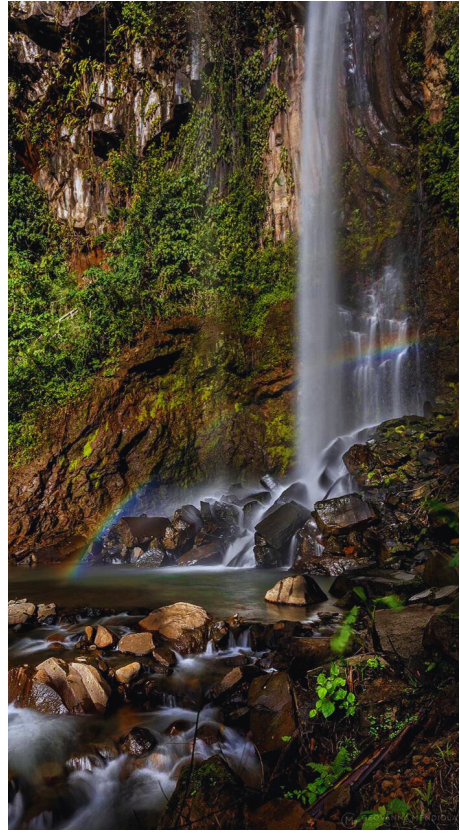
Wearing a helmet is required throughout the activity.








HOT SPRINGS

-  Anyone with a serious, unstable, or acute illness, or who is pregnant, must refrain from entering the hot springs or consult their doctor before doing so.
-  Seniors: should use them with caution and avoid prolonged periods in very hot water.
-  Always drink plenty of water before and after bathing in the hot springs.
-  Please do not run in the facilities.
-  Strictly follow all safety rules and recommendations.



WATERFALLS

- ENTRY PROHIBITED**
-  Do not enter the waterfall water. Dangers include slippery and sharp rocks, and a high risk of flash floods.
-  Keep a close eye on children at all times.
-  Exercise extreme caution when walking; the rocks and ground are very slippery.



NIGHT WALK

- ⚠ Exercise extreme caution in the dark. Always shine your flashlight on the ground and watch your step.
- 🚫 It is forbidden to point your flashlight at animals.
- 🛡 Light affects wildlife. The guide's flashlight is a special type (passive light) designed to minimize the impact.



TARZAN SWING

- 🚫 You cannot participate if you have heart problems, osteoporosis, are pregnant, have vertigo, ear problems, or any other condition with special medical restrictions.
- 🛡 Pay attention to and follow all safety instructions and use safety equipment correctly at all times.

YOUR SAFETY

IS OUR

PRIORITY

Enjoy your jungle
adventure!

