



## Boutique Hotel Bidasoa

A sustainable hotel designed to offer a unique experience for guests. We seek to be more conscious and responsible with the environment every day, making an effort to incorporate as many practices as possible to optimize the systems and protect and regenerate the environment. In turn, we are committed to carrying out practices associated with fair trade in the different areas of sustainability such as:

### Economic area:

- We do not promote child labor.
- We do not hire minors.
- We respect ethnic and gender equity and reflect it in our hiring and leadership.
- We are committed to integrating more people of retirement age.
- We support entrepreneurs and small producers by hiring their services and buying their products.
- Our business decisions go hand in hand with caring for the environment and always considering social welfare.
- We provide a healthy and safe work environment, as well as generate spaces and opportunities for personal and professional growth.
- We work with suppliers who are free of forced labor and child abuse.
- We constantly train our staff in product issues service, quality, care and conservation of the environment.
- We support and promote local development, cultural and sports activities in the community by motivating both company personnel and hotel guests to participate in these activities.
- We take measures that protect the environment and the proliferation of its development.
- We pledge to reject the exploitation of human beings in any form
- We do not promote child sexual abuse

## Socio-cultural area

- We buy products from different local suppliers.
- We offer the physical and digital space as a platform for cultural expansion, wellness activities and awareness development for our internal and external customers.
- We support the commercial development of small businesses, micro-enterprises and responsible suppliers.
- We count on suppliers who take care of the land they work with and its healthy development

## Environmental Scope

- We adopt measures for the sustainable use of water and energy.
- Use of aerothermal energy in air conditioning.
- We have natural, non-polluting amenities.
- Presence of water ionizers which reduce the use of detergents.
- Concession of hybrid Volvo car for the transfer of passengers to the airport and tours.
- We have bicycles for the independent mobilization of guests.
- We use energy efficient electrical equipment. (LED)
- Separation and management of waste.
- Donation of all our glass to Coaniquem.
- We recycle our oils.
- We have an organic garden for kitchen and bar use.
- 50% or more of our menu is based on vegetables (contamination of the cattle industry)
- We are one of the official sponsors of the "Chile Clean Lakes Project".
- We are currently allied with the international booking portal "kindtraveler" which provides information only on sustainable accommodation.
- Our electricity supply comes from electrons generated in wind power plants

## Supply policy

Our hotel strives daily to add as many local suppliers as possible who operate under the notion of sustainability, thus supporting small producers and farmers.

- We prioritize the use of small-scale, independent suppliers, thus favoring the growth of SMEs and the creation of new jobs.
- We prioritize suppliers with ecological and sustainable products.
- We strongly respect banning.
- Our acquisitions go hand in hand with maintaining the balance in the extraction of the resource. (As an example: Salmon.)
- We avoid the unnecessary purchase of resources. (Example: Amenities.)
- We are constantly looking for suppliers with lower carbon footprint. (Agro urban)
- We are concerned that our sourcing manager is in contact with our suppliers to hear concerns and new ideas.
- We operate a system of payment to suppliers within 30 days and/or against delivery