

Harborside Inn of Boston
185 State Street
Boston, MA 02109
(617) 723-7500
www.harborsideinnboston.com

Guest Information

Table of Contents

| | |
|---------------------------------|---|
| Room Instructions | 1 |
| Channel Guide | 2 |
| Wireless Internet | 3 |
| Using the T | 4 |
| Car Rentals | 5 |
| Logan Airport Information | 6 |
| Parking and Driving Information | 7 |
| Restaurant Options | 8 |

Room Instructions

Check-Out Time:

Check out time is 12:00 noon.

Luggage storage is available after check-out if needed.

Housekeeping Service:

Service is available daily; we will only enter your room for housekeeping when you schedule or ask us to do so.

To Request Housekeeping Service:

Please stop by the front desk or call us before you leave for the day so we can send up the housekeeper to service your room.

Complimentary Wi-Fi:

Network: Harborside_GUEST

Password: hotelguest

See in room guide for full instructions

Located in Closet:

Iron, Iron Board, Hangers, Extra Blanket, and Refrigerator

Refrigerator could also be located in the entertainment center

In Room Safe:

You may swipe any card with a magnetic strip such as a library card, credit card, or some ID cards, this is used as an unguessable key – you cannot be charged to use the safe.

To lock/unlock the safe

Enter a 4–6-digit code and press #

OR

Swipe your magnetic card

Ice Machine:

The Ice machine located on the basement level.

Press “B” in the elevator and exit left.

Telephones:

Local Calls: Dial 9 + number (No charge)

Toll-free calls: Dial 9 + number (No charge)

Front Desk: Dial 0

Safety Procedures:

Fire Exits:

Please familiarize yourself with the fire exit plans located on the back of your door. In the event of a fire, please do not use an elevator, and instead use one of the two stairways to exit the building.

Keys:

Your keys work in the door handle.

The deadbolt is for you to use from inside the room.

Full Digital In-Room Guide

<https://harborsideinnboston.com/inroom>



TV CHANNEL GUIDE

| | | | | |
|----|-----------|--|----|-----------------|
| 7 | WHDH7/NBC | | 37 | CNBC |
| 8 | WCBV5/ABC | | 38 | Weather Channel |
| 9 | WBZ4/CBS | | 39 | USA |
| 10 | Fox25 | | 40 | TNT |
| 11 | CW | | 41 | TBS |
| 12 | MY38 | | 42 | A&E |
| 13 | WGBH2 | | 43 | HGTV |
| 14 | WGBX44 | | 44 | Food Network |
| 15 | Telemundo | | 45 | Lifetime |
| 16 | Univision | | 46 | MTV |
| 17 | Unimas | | 47 | TLC |
| 18 | Justice | | 48 | Disney |
| 19 | ION Plus | | 49 | Nick |
| 20 | Shop LC | | 50 | Freeform |
| 21 | Daystar | | 51 | Discovery |
| 22 | RFL | | 52 | Travel |
| 23 | Telesur | | 53 | FX |
| 24 | ION | | 54 | NBCSN |
| 25 | NECN/ABC | | 55 | Bravo |
| 26 | NBCSports | | 56 | BET |
| 27 | NESN | | 57 | Comedy Central |
| 28 | NBCSports | | 58 | AMC |
| 29 | HBO | | 59 | Enews |
| 30 | ESPN | | 60 | History |
| 31 | ESPN2 | | 61 | Paramount |
| 32 | Golf | | 62 | VH1 |
| 33 | Fox News | | 63 | Cartoon |
| 34 | CNN | | 64 | SYFY |
| 35 | HLN | | 65 | NFL |
| 36 | MSNBC | | 66 | HBO |

RADIO STATION GUIDE

| FM RADIO STATIONS | | AM RADIO STATIONS | |
|-------------------|---------------------------|-------------------|---------------------|
| 88.9 | WERS - COLLEGE RADIO | 680 | WRKO - TALK |
| 89.7 | WGBH - PUBLIC RADIO | 850 | WEEI - SPORTS |
| 90.9 | WBUR - PUBLIC RADIO | 950 | WROL - RELIGIOUS |
| 92.5 | WXRV - THE RIVER - ROCK | 1030 | WBZ - NEWS |
| 93.7 | WEEI - SPORTS | 1200 | WXKS - BLOOMBERG |
| 94.5 | JAMIN - HIPHOP | 1260 | WBIX - CONSERVATIVE |
| 96.9 | WBQT - TALK | 1430 | WKOX - SPORTS/TALK |
| 98.5 | WBZ - SPORTS HUB | | |
| 99.1 | WPLM - EASY | | |
| 99.5 | WCRB -CLASSICAL | | |
| 100.7 | WZLX - CLASSIC ROCK | | |
| 101.7 | WBWL - THE BULL - COUNTRY | | |
| 102.5 | WKLB - COUNTRY | | |
| 104.1 | WBMX - MIX - CONTEMPORARY | | |
| 106.7 | WMJX - MAGIC - SOFT ROCK | | |
| 107.3 | WAAF - ROCK | | |
| 107.9 | KISS - TOP 40 | | |

Complimentary Wireless Internet

Instructions to Connect:

Search for wireless networks

Click on "Harborside_GUEST"

Welcome page should appear **

Accept the terms and conditions

Pass Code: hotelguest
(One word, not case sensitive)

**If welcome page does not appear type mysna.com into your browser

Password required every 24 hours

Business center located in the lobby:
Use of the computers and printer are complimentary for our guests!

Free 24-hour Support:

888-636-5212

Powered by: Safety Net Access

Complimentary Wireless Internet

Instructions to Connect:

Search for wireless networks

Click on "Harborside_GUEST"

Welcome page should appear **

Accept the terms and conditions

Pass Code: hotelguest
(One word, not case sensitive)

**If welcome page does not appear type mysna.com into your browser

Password required every 24 hours

Business center located in the lobby:
Use of the computers and printer are complimentary for our guests!

**Free 24-hour Support:
888-636-5212**

If needed, our location is Harborside Inn Boston
185 State Street Boston MA 02109
Support Powered by: Safety Net Access

Local Transportation

Known locally as the "T" Boston's subway system is the most effective way to get around the City of Boston, as well as its surrounding neighborhood

There are 5 lines that run to different neighborhoods around Boston into the downtown area; each is designated by a color:

Red Line:

Cambridge/South Shore Quincy, MA

Blue line:

East Boston, Airport, North Shore Revere, MA

Green line*:

Allston/Newton/Brookline/Mission Hill
Northeastern University

The Green line has 4 separate Branches:

B: Boston College/Allston/Brighton/BU

C: Brookline/Cleveland Circle

D: Riverside/Longwood medical/Newton

E: Heath Street/Northeastern/MFA/Mission Hill

Orange Line:

Chinatown/Medford/Somerville

Silver line:

Airport/Seaport District/South Station

Closest "T" Stops:

The Blue Line "Aquarium" Station is the closest to the Harborside Inn, right outside our front door. If you need any of the other three lines you can take the Blue line to State Street Station for the Orange Line

Government Center for the Green Line

Or

From government center take the Green Line one stop to Park St Station to jump on the Red line.

The silver line runs from South Station on the Red Line

Ticket Information:

If you do not exit the station, you only pay ONE fare to access any of the 5 lines

T Fare:

Adults \$2.40 – one-way

Children under 11 yrs FREE

To purchase T fares, you must buy a "Charlie Ticket" which holds a dollar amount. You can purchase these at kiosks located at any underground station. There are MBTA employees ready to assist if necessary

*If you are headed to Fenway Park (Kenmore Station) or Hynes Convention Center take any branch except for the E. It divides after Copley station up Huntington Ave.

*The Majority of Green line stops particularly after Kenmore Station are above ground & do not have the Charlie Ticket Kiosks, so make sure you purchase an amount sufficient to cover your return trip to the Hotel.

MBTA subway map – for more information please visit www.mbt.com



Car Rentals

Enterprise

1-833-230-5695

Logan Airport

15 Transportation Way

Open 24 Hours

Dollar

1-866-434-2226

Logan Airport

100 Tomahawk Drive

Open 6:00am – 1:30am Daily

Avis/Budget

Boston Harbor Garage

270 Atlantic Ave

617-227-0784

Mon-Fri 8am-6pm, Sat-Sun 8am-4pm

Logan Airport

15 Transportation Way

617-568-6600(AVIS), 617-568-6601(BUDGET)

Open 24 Hours

Hertz

1-617-568-5200

Logan Airport

156 Tomahawk Dr

Open 24 Hours

National

1-833-230-5697

Logan Airport

15 Transportation Way

Open 24 Hours

*If you need more information the front desk agents would be happy to assist you.

*We also have computers in the lobby you can use to book car reservations.

*There are other car rental locations throughout Boston.

Logan Airport Information

Information about Logan closings and flight information. 617-568-5600

1-800-23-LOGAN (56426) 7:00am – 11:30pm EST

www.massport.com

Transportation Options and Directions:

By Taxi: Taxis are readily available right outside of the hotel, takes only moments to flag one down. If not, the front desk attendant can call a taxi for you. A taxi ride to the airport costs between \$25-30 and takes 15 minutes without traffic.

By "T": Pick up the blue line Aquarium Stop at State Street and take it 2 stops to the Airport where there will be silver line shuttle buses that will take you to your terminal. The cost is \$2.40 per person.

By Car: Continue up State Street to Congress. Take a right on Congress (your first light) and a right onto North Street. This will lead you straight into the Callahan Tunnel, which heads straight into the airport.

By Water Taxi: Call City Water Taxi as you would a land taxi at 617-887-0321

www.citywatertaxi.com

Water taxi's pick up at The Long Wharf and The Boston Harbor Hotel. The standard adult fare is \$15.00 per passenger one-way to/from Logan. Children 12 and under are \$3 per person. Tickets are sold on board the boat (major credit cards are accepted).

Airline Numbers:

Terminal A

Delta Airlines

West Jet

Phone

1-800-221-1212

1-888-937-8538

Website

www.delta.com

www.westjet.com

Terminal B

Air Canada

American Airlines

Boutique Air

Southwest

Spirit

United Airlines

1-888-247-2262

1-800-433-7300

1-855-268-8479

1-800-435-9792

1-800-401-2222

1-800-864-8331

www.aircanada.com

www.aa.com

www.boutiqueair.com

www.southwest.com

www.spirit.com

www.unites.com

Terminal C

| | | |
|------------------|----------------|--|
| Aer Lingus | 1-800-474-7424 | www.aerlingus.com |
| Alaska Airlines | 1-800-252-7522 | www.alaskaair.com |
| Cape Air | 1-800-352-0714 | www.capeair.com |
| JetBlue | 1-800-538-2583 | www.jetblue.com |
| TAP Air Portugal | 1-800-221-7370 | www.flytap.com |

Terminal E

| | | |
|------------------------|----------------|--|
| Air France | 1-800-237-2747 | www.airfrance.fr |
| Allegiant Air | 1-702-505-8888 | www.allegiantair.com |
| Azores Airlines (SATA) | 1-800-762-9995 | www.azoresairlines.pt |
| British Airways | 1-800-247-9297 | www.britishairways.com |
| Condor | | www.condor.com |
| Copa Airlines | 1-800-359-2672 | www.copaair.com |
| El Al | 1-800-223-6700 | www.elal.com |
| Emirates | 1-800-777-3999 | www.emirates.com |
| Frontier | 1-801-401-9000 | www.flyfrontier.com |
| Hawaiian Airlines | 1-800-367-5320 | www.hawaiianairlines.com |
| Iberia | 1-800-772-4642 | www.iberia.com |
| Icelandair | 1-800-223-5500 | www.icelandair.com |
| ITA | 1-800-223-5730 | www.its-airways.com |
| Japan Airlines | 1-800-525-3663 | www.ar.jal.com |
| KLM | 1-800-618-0104 | www.klm.com |
| Korean Air | 1-800-438-5000 | www.koreanair.com |
| LATAM | 1-866-435-9526 | www.latam.com |
| Level | 1-800-994-0704 | www.flylevel.com |
| Lufthansa | 1-800-645-3880 | www.lufthansa.com |
| Play | | www.flyplay.com |
| Porter | 1-888-619-8622 | www.flyporter.com |
| Qatar Airways | 1-877-777-2827 | www.qatarairways.com |
| Scandinavian Airlines | 1-800-221-2350 | www.flysas.com |
| Sun Country Airlines | 1-800-359-6786 | www.suncountry.com |
| Swiss | 1-877-359-7947 | www.swiss.com |
| Turkish Airlines | 1-800-874-8875 | www.turkishairlines.com |
| Virgin Atlantic | 1-800-862-8621 | www.virgin-atlantic.com |

THIS PAGE IS NOT VALIDATION

**YOU MUST GET A VALIDATION TICKET FROM THE HOTEL
FRONT DESK TO RECEIVE THE DISCOUNT**

Directions to 75 State Street Garage

(Entrance of garage is 5 Broad St Boston, Ma 02110)

**Continue on State Street 200 yards,
Make a left on Broad Street at the Dunkin Donut shop.
Entrance to the garage is on your right.**

Guests of the Harborside Inn enjoy a discount rate of

\$39 per 24 hours

To use the validation:

Insert your ticket in the Pay Station and the posted rate will appear. Scan the QR code on the validation and the discounted rate will display. Insert your credit card in the credit card slot and remove quickly. If you pay at the Pay Station you will need your ticket to exit the garage. If you pay at the exit, the gate will open after payment is received.

NO TICKET, NO VALIDATION - NO DISCOUNT

**CUSTOMERS WHO DO NOT SCAN THEIR VALIDATION AND PAY AN
INCORRECT AMOUNT WILL NOT RECEIVE REFUNDS- CALL FOR ASSISTANCE.**

Rates as of March 2018 and are subject to change without advance notice.

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Local Restaurants

| <u>Breakfast Cafes-</u> | Address | Phone Number | District/Location | Staff Pick | Price Range |
|-------------------------|---------------------|--------------|-------------------|------------|-------------|
| Bean & Leaf Café | 20 Customs House St | 617-261-4727 | Downtown | Jeffrey | \$ |
| Dunkin Donuts | 111 State St | 617-523-1451 | Downtown | | \$ |
| Espresso Love | 33 Broad St | 857-284-7462 | Downtown | Jeffrey | \$ |
| Kane's Donuts | 90 Oliver St | 857-317-2654 | Downtown | | \$\$ |
| Koko Coffee | 255 State St | 857-230-0444 | Waterfront | | \$ |
| Starbucks | 84 State St | 617-523-3053 | Downtown | | \$ |
| Starbucks | 8 N Market St | 617-227-0256 | Quincy Market | | \$ |
| Tatte Bakery | 201 Washington St | 617-904-9030 | Downtown | | \$\$ |
| Theo's Cozy Corner | 162 Salem St | 617-367-2085 | North End | | \$ |
| Thinking Cup | 165 Tremont St | 617-482-5555 | Downtown | | \$\$ |

| <u>Breakfast Restaurants-</u> | Address | Phone Number | District/Location | Staff Pick | Price Range |
|-------------------------------|-------------------|--------------|-------------------|---------------|-------------|
| Elephant & Castle | 161 Devonshire St | 617-350-9977 | Downtown | | \$\$ |
| North Street Grille | 229 North St | 617-720-2010 | North End | Jeffrey, Erin | \$\$ |
| South Street Diner | 178 Kneeland St | 617-350-0028 | Chinatown | | \$\$ |
| Waterline Café | 296 State St | | Waterfront | | \$\$ |

| <u>Brunch Options-</u> | Address | Phone Number | District/Location | Staff Pick | Price Range |
|-------------------------|--------------|--------------|-------------------|------------|-------------|
| Bostonia Public House | 131 State St | 617-948-9800 | Downtown | Jeffrey | \$\$ |
| Granary Tavern | 170 Milk St | 617-449-7110 | Downtown | | \$\$ |
| State Street Provisions | 255 State St | 617-863-8363 | Waterfront | | \$\$ |

Lunch/Dinner Options-

American/Pub Style:

| | | | | | |
|-------------------------|-----------------|--------------|---------------|------------|------|
| Black Rose | 160 State St | 857-465-4100 | Downtown | Tori | \$\$ |
| Bostonia Public House | 131 State St | 617-948-9800 | Downtown | Jeffrey | \$\$ |
| Broadside Tavern | 99 Broad St | 617-357-8287 | Downtown | | \$\$ |
| Granary Tavern | 170 Milk St | 617-449-7110 | Downtown | | \$\$ |
| Mr. Dooley's | 77 Broad St | 617-338-5656 | Downtown | Tori | \$\$ |
| Sissy K's | 4 Commercial St | 617-248-6511 | Quincy Market | | \$\$ |
| State Street Provisions | 255 State St | 617-863-8363 | Waterfront | | \$\$ |
| Warehouse Bar & Grille | 40 Broad St | 617-936-4383 | Downtown | Adam, Tori | \$\$ |

Seafood:

| | | | | | |
|-------------------------------|------------------|--------------|------------|---------------|----------|
| Boston Sail Loft | 80 Atlantic Ave | 617-227-7280 | North End | Jeffrey, Tori | \$\$ |
| Fin Point Oyster Bar & Grille | 89 Broad St | 617-348-1234 | | | \$\$ |
| Jame's Hook & Co | 440 Atlantic Ave | 617-423-5501 | Waterfront | Jeffrey | \$\$ |
| Legal Sea Foods | 255 State St | 617-227-3115 | North End | | \$\$\$ |
| Neptune Oyster | 63 Salem St | 617-742-3474 | North End | | \$\$\$ |
| The Daily Catch | 323 Hanover St. | 617-523-8567 | North End | | \$\$ |
| The Daily Catch | 65 Atlantic Ave. | 617-772-440 | North End | | \$\$ |
| The Oceanaire Seafood Room | 40 Court St | 617-742-2277 | Downtown | Anthony | \$\$\$\$ |
| Union Oyster House | 41 Union St | 617-227-2750 | North End | Anthony | \$\$ |

Italian:

| | | | | | |
|---------------------------|-----------------|--------------|-----------|--------------------|--------|
| Aria Trattoria | 253 Hanover St | 617-742-1276 | North End | Karina | \$\$\$ |
| Bricco | 241 Hanover St. | 617-248-6800 | North End | Jeffrey, Karina | \$\$\$ |
| Carmelina's | 307 Hanover St. | 617-742-0020 | North End | Haley, Karina | \$\$ |
| La Famiglia Giorgio | 112 Salem St. | | North End | Erin, Tori, Karina | \$\$ |
| La Summa Cantina Italiana | 30 Fleet St | 617-523-9503 | North End | | \$\$ |
| Limoncello Ristorante | 190 North St. | 617-523-4480 | North End | Jeffrey | \$\$\$ |
| Lucca Restaurant & Bar | 226 Hanover St | 617-742-9200 | North End | Anthony | \$\$\$ |
| Mamma Maria Restaurant | 3 North Sq | 617-523-0077 | North End | Anthony | \$\$\$ |
| Panza Ristorante | 326 Hanover St | 617-557-9248 | North End | Karina | \$\$ |

Pizza/Quick Eats:

| | | | | | |
|------------------|----------------|--------------|---------------|----------------|------|
| Al's Café | 114 State St | 617-720-5555 | Downtown | Jeffrey | \$ |
| Ernesto's Pizza | 69 Salem St, | 617-523-1373 | North End | | \$ |
| Galleria Umberto | 289 Hanover St | 617-227-5709 | North End | Anthony | \$ |
| Pizzeria Regina | 11 Thacher St | 617-227-0765 | North End | Haley, Jeffrey | \$\$ |
| Saus | 33 Union St | 617-248-8835 | Quincy Market | | \$ |

International Food Options:

| | | | | | |
|----------------------|-------------------|--------------|---------------|------------------|------|
| Alma Cantina | 15 Union St | 857-239-8764 | Quincy Market | | \$\$ |
| Billy Tse Restaurant | 240 Commercial St | 617-227-9990 | North End | | \$\$ |
| Crave China Town | 75 Kneeland St | 617-338-0188 | Chinatown | Jeffrey | \$\$ |
| Hong Kong | 65 Chatham St | 617-227-2226 | Quincy Market | | \$ |
| Koy | 16 North St | 857-991-1483 | Quincy Market | Tori | \$\$ |
| Pho Pasteur | 682 Washington St | 617-482-7467 | Chinatown | Jenifer, Meliena | \$ |
| Servia | 126 State St | 617-936-3396 | Downtown | | \$\$ |
| Tiki Rock | 2 Broad St | 617-670-2222 | Downtown | | \$\$ |
| Wagamama | 1 S Market St | 617-742-9242 | Quincy Market | | \$\$ |

Desserts-

| | | | | | |
|------------------|-----------------|--------------|---------------|---------|------|
| Ben & Jerry's | 8 N Market St | 657-233-5269 | Quincy Market | | \$\$ |
| Bova's | 134 Salem St | 617-523-5601 | North End | | \$ |
| Emack & Bolio's | 100 City Square | 617-337-3571 | Charlestown | Jeffrey | \$\$ |
| Insomnia Cookies | 61 Bromfield St | 617-431-2494 | Downtown | | \$ |
| Mike's Pastry | 300 Hanover St | 617-742-3050 | North End | | \$ |
| Modern Pastry | 257 Hanover St | 617-523-3783 | North End | | \$ |

*For more information - or other options, please ask one of our front desk staff or concierge

*All hours are subject to change - holidays may affect hours of operation