WELCOME TO

Here's all you need to know...







YOUR ROOM

INTERNET ACCESS

Complimentary high-speed Wi-Fi is available to you in all guest rooms and public areas. The password is provided with your key card wallet.

AIR CONDITIONING

COOLING - Press the MODE button so that the display indicates COOL. Set the desired temperature. The range of 22-24°C is recommended. Set the fan speed to Auto. Please do not set the A/C temperature lower than 22°C in cooling mode to prevent damaging the condensing units. We recommend closing all non-essential rooms (bedrooms/bathroom) to gain optimum cooling effect. Fans may be requested from the Reception.

HEATING - Press the MODE button so that the display indicates HEAT. Set the desired temperature. The range of 25-28°C is recommended. Set fan speed to Auto.

TELEVISION

For your entertainment SKY and Freeview channels are available on your 50-inch smart TV. YouTube, Netflix and other streaming services are also available by simply logging on to your existing account. When your TV is turned off all your personal details will be wiped as well as your login credentials. There will be no trace of the previous guest's history when it is turned on again.

TELEPHONE

Please dial the desired number and press # at the end of the number to make your phone call to an outside line. For international calls, dial '00', the country code, area code (without any zeros) then the local number ending with '#' key. Call charges apply. Please contact Reception for current call rates.

HOW DO I CALL RECEPTION?

Dial '0#'. We're available 24 hours, 7 days a week

WASHING MACHINE AND DRYER

All apartments are equipped with a washing machine and dryer. Please ensure to leave the bathroom lights ON whilst the dryer is in use. Extra washing powder can be obtained at Reception. Please do not dry laundry on the balcony as this contravenes Auckland City Council by-laws. CAUTION: Please do not dry any towels or clothing containing oils or any flammable product like heat creams in the dryer as this is a fire hazard.

IRON & IRONING BOARDS

An iron is kept in the bathroom cabinet, and the ironing board is next to the washing machine in the bathroom.

DRINKING WATER

The tap water in New Zealand is safe for drinking.

TEA AND COFFEE MAKING FACILITIES

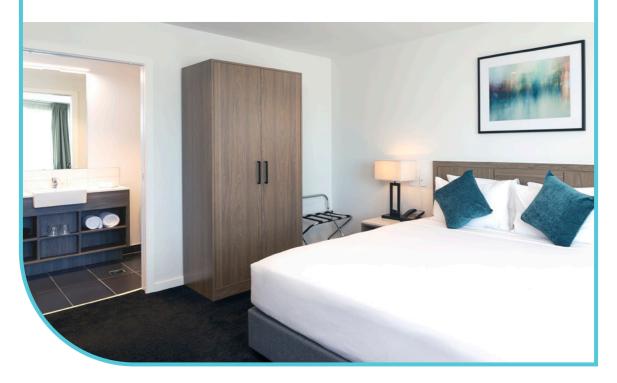
Complimentary tea and coffee making facilities are available in all apartments.

DO NOT DISTURB

If you wish to rest and not to be disturbed, please place the "Do Not Disturb" sign outside of your guest room door.

MAINTENANCE

If you have any issues, please call Reception on '0#' and we'll do our best to have them fixed right away.



SERVICES

HOUSEKEEPING

Our Housekeeping department will be happy to assist with extra blankets, pillows, cots, rollaway beds, face washers (flannels), emergency supplies of toothpaste and toothbrushes. Please dial '0#'.

Our apartments are serviced on a weekly basis. On check-in, long stay guests will receive notification of the scheduled service days. Additional service, if required, can be provided. However, a fee may be applicable.

PARKING

Car parking is available to our guests at the Arena Car Park which is located directly behind the hotel. Arena Car Park is a 24-hour, undercover car park. Our friendly Reception team can provide you instructions on how to access the car park. Car parking is available at a nightly charge of \$30.00.

CAR HIRE

We recommend Omega Rental Cars. Please state that you are a guest of Nesuto Stadium to enjoy "Best Rate of the Day".

DRYCLEANING

Dry-cleaning service is available Monday to Sunday including Public Holidays (100% surcharge will apply for service requested on Saturday, Sunday & Public Holidays).

Place the items in the laundry bag provided in your wardrobe together with a completed slip and leave at the Reception desk no later than 8.30am.

DOCTOR

For your medical needs, The Doctors Quaymed Britomart, situated at 68 Beach Road, is less than 3 minutes' walk. Ring 09 919 2555 for appointment times. Alternatively, Healthline New Zealand can be contacted on 0800 611 116 for free expert advice about any health issues.

RESTAURANT

NOOK Restaurant and Bar is temporarily closed.

FACILITIES

GYMNASIUM

Gym is located on level 4 at 2 Beach Road. Please see Reception for keys to the gym. Proper attire and gym shoes must be worn. Please take a towel with you. The gym is not supervised out of staff hours and guests use the equipment at their own risk. Children under 16 are not permitted to use this facility. Gymnasium is available 24 hours.

SWIMMING POOL

Swimming pool is located on level 4 at 2 Beach Road. Opening hours are 5am to 11pm 7 days a week. Please observe the following rules of use:

- Please see Reception for keys to the gym.
- The pool does not have a lifeguard.
 Children under 15 are not permitted in the pool areas unless supervised by an adult.
- No glass or alcohol is permitted in pool area.
- For safety, the pool is locked at night.

BABY AND CHILDREN FACILITIES

Baby cot and high chair can be provided upon request, free of charge, through our Reception team via extension '0#'.

The nearest public playground is located at Silo Park, Viaduct Harbour. It is approximately 20 minutes' walk from the hotel.

GENERAL INFORMATION

CAN I SETTLE MY BILL BY CREDIT CARD?

We accept all major credit cards and there is no surcharge.

WHAT TIME DO I HAVE TO LEAVE BY?

Our check out time is 10am. Should you require a late check-out, please contact our Reception team. Additional charges may apply.

PHOTOCOPYING,

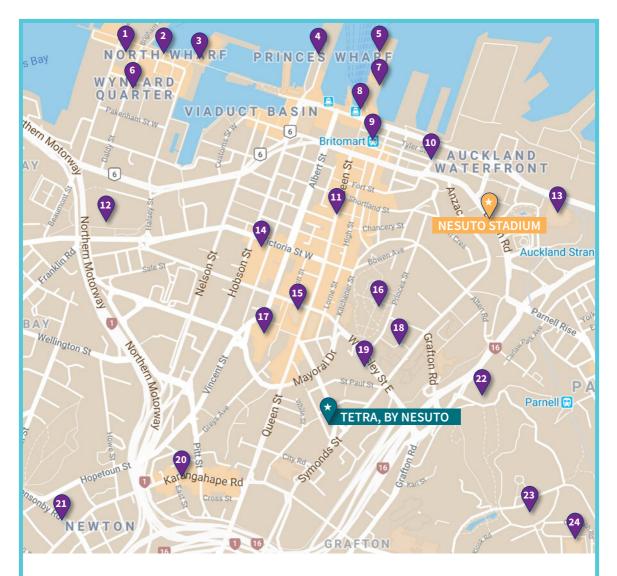
SCANNING OR LAMINATING

Available at Reception. Charges apply.

TV Channel List

Our free TV channel list for you to enjoy.

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Channel No	Channel Name
1	TVNZ 1
2	TVNZ 2
3	THREE
4	BRAVO
5	MAORI Television
6	Tvnz1+1
7	Tvnz2+2
8	Three+1
9	Bravo+1
10	Prime
11	The Edge
12	Choice tv
13	D tvnz
14	The breeze
15	TE Reo
16	Aljazeera
17	HGTV TVSN
25	Shine
26	FirstLight
27	Hope Channel
21	W28
22	W29
31	Parliament TV
36	Apna TV
37	tv37 Panda TV
50	RNZ National
51	RNZ Concert
71	Base FM
200	Kordia TV
20	TVSN SHOPING
81	Sky Sports 1
82	Sky Sports 2
83	Sky Sports 3
84	Sky Sports 4
86	Discovery channel
87	Discovery Turbo
88	BBC World News
90	Nick Jr.



WHAT'S NEARBY

- 1. Silo Park
- 2. North Wharf
- 3. Viaduct Events Centre
- 4. Princes Wharf
- 5. Queens Wharf
- 6. Wynyard Quarter
- 7. Shed 10
- 8. Downtown Ferry Terminal
- 9. Britomart Transport Centre
- 10. Britomart Precinct
- 11. Queen Street
- 12. Victoria Park
- 13. Spark Arena

- 14. Sky Tower
- 15. The Civic
- 16. Albert Park
- 17. Aotea Centre
- 18. The University of Auckland
- 19. Auckland University of Technology
- 20. Karangahape Road (K' Road)
- 21. Ponsonby Road
- 22. ASB Tennis Arena
- 23. Auckland Domain
- 24. Auckland War Memorial Museum

AIRPORT

Auckland Airport is approximately 30 minutes away from the hotel by car. Please allow for sufficient time to get to the airport, especially during peak traffic times.

TAXI SERVICE

Auckland Cooperative Taxis +64 9 300 3000

Please ensure you use the taxi that was called for you by confirming guest room number or your name with the driver.

TRANSPORTATION

The nearest bus stop is located in front of the hotel for InnerLink buses. The nearest train station is the Britomart Train Station which is approximately 10 minutes' walk from the hotel. Please go to www.at.govt.nz or 0800 103 080 for public transportation times and information.

Whatever you decide to do during your stay in our magnificent city, our friendly Reception team can assist with arranging tours and transport.





