



# CERTIFICATE

*This certificate shows that the below company was approved by  
Tuna Kurumsal Hizmetler Belgelendirme ve Dış Tic. San. Ltd. Şti*

**CVK MİNERAL MADENCİLİK NAKLİYECİLİK İNŞ. TAAH. VE SAN.  
TİC. A.Ş.TURİZM ŞUBESİ**  
GÜMÜŞSUYU MAH. İNÖNÜ CD NO :8 Beyoğlu - İSTANBUL - TÜRKİYE

## ISO 10002:2018

Quality management -- Customer satisfaction Management Systems

### SCOPE

**Accommodation and Food - Beverage Services**

Certificate No	: <b>MMS.10002-04</b>
Registration Date	: 06.02.2021
Reissue Date	: <b>03.03.2023</b>
Expiry Date	: <b>05.02.2024</b>
Certificate Period	: <b>3 years (from the date of registration)</b>

**Certification Manager**



e-imzalıdır

*This certificate is signed with a secure electronic*

*The validity of the certificate depends on the company's pass the annual surveillance audits and company's maintenance the related management system conditions according to standart criteria. This certificate is the property rights of Tuna Kurumsal Hizmetler Belgelendirme ve Dış Tic. San. Ltd. Şti . The validity of the document can be found at [www.tunakurumsal.com](http://www.tunakurumsal.com)*