

1. The contact's name given on the booking for the accommodation at UC Accommodation Student Village ("Student Village") shall be the Customer.
2. A small group is anything up to 30 people.
3. All dollars unless otherwise stated are in New Zealand dollars (NZD)
4. The Customer must make the following payments to UniLodge for the booking period ("Booking Period"):
 - a. 15% of the booking value is required within 5 days of the booking being made or the booking will be cancelled.
 - b. The full balance of the booking value is due 14 days prior to arrival.
 - c. Where bookings are made less than 14 days before the commencement date of the booking, full payment must be made at the time of booking.
5. The Customer may cancel the booking on providing no less than 2 weeks' written notice of cancellation, prior to the Booking Period. In the case of a cancellation, the 15% deposit shall be retained by UniLodge.
6. Where the Customer cancels the booking on less than 2 weeks' written notice prior to the Booking Period, no refund shall be payable.
7. No refund shall be payable for non-arrivals.
8. The Customer may make any changes to the Booking Period or numbers at least 2 weeks prior to the commencement of the Booking Period, at which time any changes to the amount payable by the Customer will be advised. Any pre-paid amounts in excess of the amount payable by the Customer after any changes shall be refunded to the Customer. No refund will be given for any cancellation made on less than 2 weeks' notice prior to the Booking Period.