

Cancellation Policy

Please be advised, if you choose to cancel your accommodation following payment of your initial fees and accepting your letter of offer, you will be entitled to a refund as per the stipulations outlined below;

1. Written notice of cancellation is provided **more than 28 days before the contract start date**, all initial fees paid are refundable except for the \$350 Administration Fee and \$55 Application Fee.
2. Written notice of cancellation is provided **less than the 28 days before your contract start date**, all fees are non-refundable. No refunds will be provided.

*If in the case you wish to cancel your agreement and your contract start date has passed, this is considered a lease break and lease break conditions apply (*see Residential Agreement, clause 4).

Renewal Cancellation Policy

Please be advised, if you choose to cancel your accommodation following payment of your initial fees and accepting your letter of offer, you will be entitled to a refund as per the stipulations outlined below;

1. Written notice of cancellation is provided **more than 28 days before the contract start date**, all initial fees paid are refundable except for the \$350 Administration Fee and \$55 Application Fee will be payable.
2. Written notice of cancellation is provided **less than the 28 days before your contract start date**, all fees are non-refundable. No refunds will be provided.