



On behalf of our entire Staff, we welcome you to the Boxboro Regency Hotel & Conference Center. We are committed and dedicated to providing our guests with personalized and caring service, safety and cleanliness. We are following the guidance and recommended practices set by national, state and regional agencies including the American Hotel & Lodging Association, National Restaurant Association, the CDC, our local Board of Health and the Commonwealth of Massachusetts. We have taken detailed steps in each area of the hotel to ensure the highest level of cleanliness with our guests and employees safety in mind.



Guest Rooms

- Enhanced cleaning, COVID-19 protocols & best practices
- Use of hospital grade cleaners and disinfectants
- All housekeeping staff wearing masks & gloves
- Disinfecting all high-touch areas
- Rooms left vacant 48-hours between stays
- TV remotes sanitized and sealed for individual use
- Amenities individually wrapped
- Options for housekeeping service



Social Distancing

- Signage throughout the property encouraging social distancing, wearing masks and frequent hand washing
- Plexiglass partitions at the front desk and food take-out area
- Reduced contact at check-in and paperless checkout
- Automatic hand sanitizer dispensers in the lobby
- Masks, gloves and hand sanitizer are available for purchase
- Located on 29-acres, plenty of room for social distancing inside and outside



Public Spaces

- Added staff to sanitize public spaces frequently throughout the day, concentrating on high touch areas
- Hand sanitizer dispensers located in the lobby, restaurant, pool, fitness center, guest hallways, elevator lobby, laundry room & side entrances
- Partnered with cleaning & sanitization experts, EBP Supply



Food Service

- Contactless menus & spacing tables at least 6 feet apart
- Outdoor & indoor dining, curbside pickup & room service
- All food & beverage staff wearing masks & gloves
- Employees are ServeSafe Certified for COVID-19 Reopening Guidance & Precautions
- Cleaning and disinfecting tables and chairs between parties