



## HIGHLIGHTS & REMINDERS

### TOP AGENT & RISING STAR TESTIMONIALS

As we wrap the year, Fiesta Americana Travelly Agent Rewards celebrates the exceptional travel advisors who go above and beyond for their clients. This month, we're thrilled to feature testimonials from two of our top agents, Jen Charles and Alicia Kingston, who consistently showcase their passion for creating extraordinary travel experiences.



#### JEN CHARLES

Jen Charles, owner of Winoad Travel Big travel agency, has been a true advocate for the Fiesta Americana Travelly Collection. Having stayed at Grand Fiesta Americana Coral Beach Cancun four times in recent years, Jen calls it "one of her favorite resort properties."

Jen credits the resort for its "friendly service, outstanding food, and modern touches in the new restaurants." During her most recent visit, she was particularly impressed by the staff, receiving a memorable experience with Oscar at the buffet. "He asked for our names on the first morning and, for the next four days, greeted us by name, had our coffee waiting, and remembered exactly how we liked them." Jen also highlights the unwavering support of her Business Development Manager, Katelyn Willard, "stepping in as 'mom' when on Facebook with updates and news, being responsive anytime I reach out, and present at all of the big events."

According to Jen, "If a problem arises, I know she's there to help with whatever I might need."

#### ALICIA KINGSTON

Alicia Kingston of Aloha World of Travel shares a similar appreciation for the Fiesta Americana Travelly Collection, noting, "I really love working with brands that value the opinion of the travel advisor community and truly support us individually at each report." Alicia highlights the exceptional care provided by resort managers and staff, saying, "It's wonderful to know the special touches we create as advisors—whether it's a personalized message, an amenity in the room, or an advance reservation—we taken to heart and carried out by their staff and BCM team." This year, Alicia was invited to the brand's "Dine 'n' Discover" where travel advisors were given the opportunity to share insights and strategies to improve the brand's offerings. "It was an incredible moment when the two partners with the travel advisor community and our insights," she says.



**Celebrating Culture and Connection: Latin Heritage Month and Día de los Muertos Events**

In September and October, Fiesta Americana Travelly Collection hosted four events across the nation in celebration of Latin Heritage Month and Día de los Muertos. These gatherings provided travel agents with the opportunity to connect with our resort representatives, network with colleagues, and stay informed about the latest from Fiesta Americana Travelly Collection.

The events blended cultural appreciation with community engagement, offering attendees delicious food, prizes and of course, margaritas, all while embracing the festive spirit of Latin Heritage Month and Día de los Muertos.

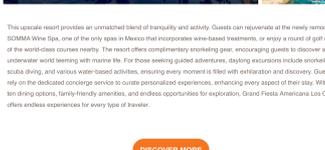
These celebrations highlight our dedication to strengthening relationships with our travel agent partners while honoring the rich traditions of Latin culture. We look forward to hosting more events like these to strengthen our connection with our travel agent community.

## TOP RESORTS

When planning trips for your clients in the new year, consider ten exceptional destinations that combine stunning natural beauty, rich cultural experiences, and luxurious accommodations.

### Los Cabos, México

Los Cabos calls travelers to a serene haven where adventure, wellness, and tranquility seamlessly blend. With its awe-inspiring beaches, clear waters, and striking desert landscapes, it offers a rejuvenating escape from the ordinary. Guests can embrace thrilling ocean adventures, unwind on private yachts, and embrace restorative wellness experiences. Los Cabos is a destination where relaxation and discovery meet, inspiring memories that last a lifetime.



This exclusive resort provides an unmatched blend of tranquility and activity. Guests can rejuvenate at the newly renovated SOMMA Wine Spa, one of the only spas in Mexico that incorporates wine-based treatments, or enjoy a round of golf on one of the world-class courses nearby. The resort offers complimentary snorkeling gear, encouraging guests to discover a vibrant underwater world teeming with marine life. For those seeking guided adventures, exciting excursions include snorkeling, scuba diving, and various water-based activities, ensuring every moment is filled with exploration and discovery. Guests can rely on the dedicated concierge service to curate personalized experiences, enhancing every aspect of their stay. With over ten dining options, family-friendly amenities, and endless opportunities for exploration, Grand Fiesta Americana Los Cabos offers endless experiences for every type of traveler.

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### Dominican Republic

With its sunny shores, warm hospitality, and vibrant culture, the Dominican Republic is a top pick for winter travel. January and February feature major celebrations, including Día de la Virgen de la Altagracia (January 21), Día de San Pablo (January 26), and Día de la Independencia Nacional (February 27), which coincides with Carnaval Dominicano, a lively event showcasing parades and cultural performances across the country.



This adults-only resort epitomizes luxury with its avant-garde design, private terraces with infinity pools, and serene beachfront location in Liveo Abo. Guests can savor culinary delights from international cuisines and regional Dominican specialties while immersing themselves in the local culture. Whether indulging in treatments at Reef Therapy Spa or enjoying yoga sessions by the beach, Live Aqua Punta Cana is a sensory paradise perfect for clients seeking an elevated experience.

Let Fiesta Americana Travelly Collection help your clients explore these extraordinary destinations, where adventure, relaxation, and cultural discovery await.

[DISCOVER MORE](#)

## THE EXPERT TALKS

**MIRIAM JACAMAN**  
DIRECTOR OF FUNDACIÓN POSADAS

As the holiday season approaches, it's a time to reflect on gratitude, community connection, and the joy of giving back. These values are at the heart of **Fundación Posadas**, which has been dedicated to improving the lives of vulnerable communities in Mexico for 25 years. Under the leadership of **Miriam Jacaman**, Director of Fundación Posadas, the organization focuses on education, health, and disaster relief, offering meaningful support to those in need.

This year, Fundación Posadas extended its reach in extraordinary ways. Following Hurricane Otis in Acapulco, the foundation supported over 2,000 individuals with essential supplies, including food, medicines, jackets, cleaning products, and construction materials, investing approximately \$250,000. This swift and impactful response exemplifies their unwavering commitment to helping communities rebuild and thrive during times of crisis.

Looking ahead, the foundation has set an ambitious goal for 2025: implementing an "Integral Education Program" in 10 public schools, benefiting over 3,000 children and 165 teachers. This initiative will address critical needs in academic achievement, emotional well-being, and access to technology, aiming to bridge educational gaps and create lasting change in underserved communities. As we embrace the spirit of the holidays, Fundación Posadas reminds us of the power of collective action and the importance of giving others. Through its unwavering commitment to community connection and support, the foundation continues to inspire hope and make a lasting impact.

We urge you to encourage your clients to support this incredible initiative by choosing Fiesta Americana Travelly Collection properties for their next vacation. To learn more about Fundación Posadas and how you can contribute to their efforts, visit [FundacionPosadas.com](#).

## FIESTA AMERICANA TRAVELLY NEWS

### Travel + Leisure World's Best Awards

We're thrilled to announce that **Travel + Leisure's 2025 World's Best Awards** voting is officially open, and multiple **Fiesta Americana Travelly Collection** properties are nominated as the best hotels in Mexico and the Dominican Republic.

The nominated properties include **Grand Fiesta Americana Chapeltpec**, **Grand Fiesta Americana Coral Beach Cancun**, **Grand Fiesta Americana Quetzaltenango**, **Grand Fiesta Americana Los Cabos**, **Grand Fiesta Americana Oaxaca**, **Live Aqua Cancun**, **Live Aqua BoraBora Mexico City**, **Live Aqua Los Cabos**, **Live Aqua Live Aqua**, and **Live Aqua Punta Cana**.

Your votes help showcase the exceptional experiences we offer, cast your vote [here](#), and encourage your clients to vote for their favorite stay! Voting is open until February 25, 2025, and results will be published in the August 2025 issue of Travel + Leisure.

**Posadas Expands Its Portfolio with Fiesta Americana Funeeq in the Dominican Republic.** We're excited to share the launch of a new Fiesta Americana Travelly Collection concept, **Fiesta Americana Funeeq**, designed to redefine luxury travel with a focus on 24/7 entertainment, family-friendly amenities, and personalized experiences. This innovative concept is debuting in the Dominican Republic with **Fiesta Americana Funeeq Punta Cana**, opening its doors in summer of 2025. The property will be available to book in Winter 2025, giving you an exclusive opportunity to offer your clients first access to the groundbreaking destination. Stay tuned for more information on our newest all-inclusive brand meant to cater to every traveler.

Fiesta Americana Funeeq Punta Cana features 498 stylish rooms and suites tailored for all types of travelers—families, friends, or business guests. Highlights include multiple dining venues, a water park, an archery range, tennis courts, and a convention center with a capacity for over 2,000 guests. This new concept emphasizes 24/7 entertainment and modern amenities tailored to diverse travelers, making it an exceptional addition to Posadas' growing portfolio in the Dominican Republic, alongside **Live Aqua Punta Cana**. Together, these properties further elevate the destination's appeal, providing travel agents with more diverse options to meet their clients' needs.

Whether your clients are seeking family getaways, group events, or destination weddings, Fiesta Americana Funeeq Punta Cana promises to deliver unsurpassed hospitality and modern amenities. This new brand is a testament to Posadas' commitment to innovation and excellence, ensuring your clients' stays are nothing short of extraordinary. Start planning now—be among the first to book Fiesta Americana Funeeq Punta Cana this December for unforgettable stays starting in Summer 2025.

**Exclusive Travel Agent Rates for 2025**

As a valued travel agent, you have access to exclusive rates across Fiesta Americana Travelly Collection's luxurious properties. Experience these exclusive rates firsthand, perfect for familiarizing yourself with the extraordinary amenities we offer:

- Grand Fiesta Americana Oaxaca: \$109 on weeknights year-round
- Live Aqua San Miguel de Allende: \$160 year-round
- Select resorts: Starting at \$140 during the low season

Explore these unbelievable rates and immerse yourself in the exceptional service, stunning locations, and premium amenities that make Fiesta Americana Travelly Collection properties a standout choice for travelers. These rates not only allow you to enjoy our properties but also enhance your ability to recommend them confidently to your clients. For the latest updates on travel agent offers, visit [FiestaAmericana.Travelly.Deals](#).

## IN THE MEDIA



The Fiesta Americana Travelly Collection showcased an array of exceptional resorts in Cancun, designed to meet the needs of every traveler. From the family-friendly atmosphere of Fiesta Americana Condosa Cancun to the adults-only luxury of Live Aqua Cancun, and the multi-generational upscale experience of Grand Fiesta Americana Coral Beach Cancun, there's something for everyone. TravelPulse recently held a Social Ambassador FAM trip, giving advisors a firsthand look at the unique highlights of each property. Explore the slideshow [here](#), to learn more about these incredible resorts.

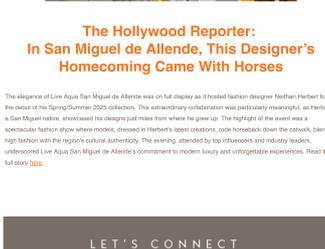


### TravelPulse: Travvy Awards 2024

We are proud to announce that a couple of Fiesta Americana Travelly Collection properties were recognized at the prestigious 2024 Travvy Awards, further solidifying our commitment to excellence:

- **Live Aqua Beach Resort Punta Cana**: Bronze for Best All-Inclusive Luxury Resort - Caribbean
- **Grand Fiesta Americana Los Cabos All-Inclusive Golf & Spa**: Bronze for Best Luxury Hotel/Resort - Mexico

Alberto Guzmán, General Manager of Grand Fiesta Americana Coral Beach, attended the event on behalf of Fiesta Americana Travelly Collection, proudly representing the brand.



The elegance of Live Aqua San Miguel de Allende was on full display as it hosted fashion designer Neilhan Nethan for the debut of the Spring/Summer 2025 collection. This extraordinary collaboration was particularly meaningful, as the event, a San Miguel native, showcased the designer's love for his hometown. The highlight of the event was a spectacular fashion show where models, dressed in Nethan's latest creations, rode horseback down the catwalk, blending high fashion with the region's cultural authenticity. The evening, attended by top influencers and industry leaders, showcased Live Aqua San Miguel de Allende's commitment to modern luxury and unforgettable experiences. Read the full story [here](#).

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