The Fullerton

HOTELS AND RESORTS

Security Officer The Fullerton Hotel Sydney - Australia

JOB RESPONSIBILITIES

- Providing excellent customer service support.
- Providing front-line and operational security functions to support hotel business consisting of:
 - Foot patrols of all Hotel property
 - First response capability in the event of a security or emergency incidents
 - First aid response to medical situations
 - Deescalating situations in the event of protests and other civil unrest
- Performing administrative duties to support the security function.
- Ensure guests, customers and staff have a positive experience with our security service.
- Work in a team environment to achieve team goals.
- Communicate clearly and effectively with a diverse range of people.
- Use varied information to solve problems.
- Learn, adapt and respond flexibly and effectively to working conditions.
- Work autonomously.
- Uphold Fullerton values.

JOB REQUIREMENTS

- Current Class IA NSW Security License.
- Current First Aid Certificate.
- Current Responsible Service of Alcohol accreditation.
- Demonstrated effective communications skills with the ability to handle a variety of difficult situations
- A good command of the English language.
- Must be able to effectively work independently and as part of a team.
- Practical knowledge of security equipment including CCTV operations and access control systems.
- Intermediate Computer Skills with particular experience with MS Word and Excel.
- Demonstrated knowledge of Fire Control Systems.

To apply for the above position, please send your full resume to <u>fsy.talent@fullertonhotels.com</u>.