

RECORD



HOLDER



Lexis Hibiscus Port Dickson is now the official proud record holder of Guinness World Records for achieving "The most swimming pools in a resort at 643" and "The most overwater villas in single resort at 522". These records were determined by a research which was verified on 14 October 2016.







THE  
**TOP 100**  
AIRPORTS  
2017

## KLIA IMMIGRATION SERVICE BEST IN THE WORLD: SKYTRAX

The immigration service at the Kuala Lumpur International Airport (KLIA) has been adjudged the best airport immigration service in the world. The Skytrax World Airport Awards awarded the honour to KLIA at the Amsterdam Passenger Terminal Expo in the Netherlands on early March 2017.

Immigration Department director-general YBhg Datuk Seri Mustafar Ali said the victory reflected the high level of service offered by staff of the department at KLIA in keeping with the 'Friendly Professional Integrity' slogan applied by the department in providing its service.

"Feedback shows that it is not only in terms of overall service efficiency but also quality and courtesy of the staff on duty with emphasis on sovereignty, security and well-being of the country, besides the cooperation of various quarters, including Malaysia Airports Berhad (MAHB) and airline operators," he said.



According to Skytrax, the World Airport Awards are the most prestigious accolades for the airport industry voted by customers in the largest, annual global airport customer satisfaction survey. The 2017 Awards are based on 13.82 million airport survey questionnaires completed by 105 different nationalities of airline customers during the survey period.

The survey operated from July 2016 to February 2017, covering 550 airports worldwide and evaluating traveller experiences across different airport service and product key performance indicators - from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate. The World Airport Awards are a global benchmark of airport excellence, and widely known as the Passengers Choice Awards.



## LEXIS HIBISCUS PORT DICKSON



### LEXIS HIBISCUS PORT DICKSON, MALAYSIA

A GUINNESS WORLD RECORDS® HOLDER



- Most swimming pools in a resort
- Most overwater villas in a single resort

Verified 14 October 2016







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In a recent ceremony witnessed by Deputy Minister of Culture and Tourism YB Datuk Mas Ermieyati Samsudin representing Tourism and Culture Minister YB Dato' Seri Mohamed Nazri b Abdul Aziz and amongst other high-profile guests, the event saw Mr Swapnil Dangarikar, representative from Guinness World Records handing over the two plaques to YBhg Dato' Low Tak Fatt, Managing Director of Kuala Lumpur Metro Group, owner of Lexis Hibiscus Port Dickson and Ms Mandy Chew Siok Cheng, President of Lexis Hotel Group, the operator of Lexis Hibiscus Port Dickson.

In reading the minister's speech, YB Datuk Mas Ermieyati said it was a proud achievement for the country to have obtained the accolades from a prestigious institution, known for its documentation of record breaking feats.

"A rather lengthy process had to take place whereby an accredited consultant had to be engaged to study the attempt and comparison made with other such similar developments around the world. Not many people can boast of such achievements and I therefore encourage more Malaysians, whether as individuals or corporate companies, to emulate Lexis Hibiscus Port Dickson. This will definitely help to put Malaysia in a positive spotlight and at par with the rest of the world."







## BRANDLAUREATE SME SIGNATURE AWARDS

Lexis Hotels and Resorts is proud to announce it has won the coveted Brandlaureate SMEs Best Brands Awards 2016-2017 – Best Brand in Hospitality (Hotels and Resorts). We are extremely proud to share the success and prestige this award brings to all associates. With the recognition, the Management aims to propel the Lexis brand name towards greater heights!







## DELISH EATS



LEXIS PORT DICKSON

Great news for guests dining at Lexis Port Dickson and Grand Lexis Port Dickson. Enjoy **20%** discount on a la carte menu and beverages (except alcohol). This offer is valid until further notice, not applicable with concurrent promotions and at the following outlets: Aqua Coffee House, Duyung Coffee House, Genn Japanese Restaurant and Lanun Bar.





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