

WELCOME TO NESUTO DOCKLANDS

Here's all you need to know...



nesuto
DOCKLANDS

YOUR ROOM

INTERNET ACCESS

Free Wi-Fi access provided to guest rooms and public areas, to login connect to Wi-Fi Network 'Nesuto Guest' and follow prompts to enter your room number and the last name of your booking.

AIR CONDITIONING

- To turn on AC press the power button on the AC control Panel
- Set desired temperature using the up and down arrows on control panel
- Set fan speed via "FAN SPEED CONTROL" button on control pane.

TELEVISION

For your entertainment free to air channels are available on your TV. You are also able to stream your own content via the StayCast solution accessible via HDMI-1 on the TV's.

TELEPHONE

To contact reception please dial '9'.

To call another room please dial the room number and if a 3 digit number please add X before it for example room 220 is X220.

To call an external number just dial the number required no additional number required. Call charges do apply.

HOW DO I CALL RECEPTION

Dial '9'. We're available 24 hours, 7 days a week.

IRON & IRONING BOARDS

An iron & ironing board are kept in the bedroom cupboard.

DRINKING WATER

Tap water in Melbourne is safe for drinking.

DISHWASHER & DISH DRAWER

Dishwasher in 1 & 2 Bedrooms and Dishdrawers in Studio Apartments.

TEA AND COFFEE MAKING FACILITIES

Complimentary tea and coffee making facilities are available in all apartments.

DO NOT DISTURB

If you wish to rest and not to be disturbed, please place the "Do Not Disturb" sign outside of your guest room door.

ELECTRICAL SUPPLY

The electricity supply is 220-240 V and 50 Hz. International adapters are available for hire from the reception. There is a holding bond on these items, refundable on there return.

IN ROOM SAFES

Safety deposit boxes are available in the guest rooms (located in your wardrobe). Please contact Reception for assistance.

KITCHENETTE

- Fridge - Full size fridge in 1 & 2 Bedrooms and Mini Fridge in Studio Apartments.
- Ovens in 1 & 2 Bedrooms
- Microwave available in all rooms.

WAKE UP CALL

Contact Reception to book a wakeup call or use the alarm provided in your apartment.

MAINTENANCE

If you have any issues, please call Reception on '9' and we'll do our best to have them fixed right away.



SERVICES

HOUSEKEEPING

Our Housekeeping department will be happy to assist with extra blankets, pillows, cots, toothpaste and toothbrushes. Please dial '9'. On check-in, long stay guests will receive notification of the scheduled service days. Additional service, if required, can be provided. However, a fee may be applicable.

At Nesuto, we are dedicated to providing excellent service while minimising our environmental impact. For guests staying 4 nights or more, we offer full room servicing on the 4th night, including fresh linen and a thorough cleaning. To further support sustainability, light service—rubbish removal, towel replacement, and bed-making—is available on weekdays before 9 am (excluding public holidays). For extra towels, amenities, or rubbish collection, please contact reception. The Nesuto Travel Promise ensures your safety and comfort through the highest standards of cleanliness and care during your stay.

PARKING

Undercover parking with multiple entry and exit points. \$30 per night. Maximum Height Allowed is 2 metres.

CAR HIRE

Sixt Car & Truck Rentals
Southern Cross Station
07:30 – 15:00 hrs.

Europcar

Southern Cross Station.

LAUNDRY FACILITIES

Communal laundry available on Level 2, free for all guests. No dry-cleaning service onsite.

MEDICAL SERVICES

MyClinic

Open Mon to Fri - 09:00 to 17:00
91 William Street, Melbourne 3000

Medical One QV - Open 7 days a week

Mon to Fri - 8:00 to 19:00
Weekends - 09:00 to 13:00
3 23 QV Terrace, 292 Swanston St, Melb VIC 3000

HOSPITAL NEARBY

Royal Melbourne Hospital

300 Grattan St, Parkville VIC 3050

PHARMACY NEARBY

Chemist Warehouse – (09:00 – 18:00 All days)
The District Docklands, Tenancy TM G T01, 90 Waterfront Way, Docklands VIC 3008

Ground floor of the building Nesuto Docklands is in and located in front of Woolworths.

FACILITIES

GYMNASIUM

Gym is located on level 1. Proper attire and gym shoes must be worn. Please take a towel with you. The gym is not supervised and guests use the equipment at their own risk. Children under 16 are not permitted to use this facility. Gymnasium is available 24 hours.

BABY AND CHILDREN FACILITIES

Baby cot and highchair can be provided upon request, free of charge, through our Reception team via extension '9'.

PLAYGROUNDS NEARBY

Ron Barassi Snr Park

Docklands Dr, Docklands VIC 3008 – 800 m.

Chipmunks Playland & Cafe Docklands

Shop SWF09, Level 1, 19-21 Star Cres, Docklands VIC 3008 – 200 m.

FOOD & DRINKS

Nearby walking cafes and liquor stores are walking distance and a part of Docklands Precinct.

[Click Here](#) for For Local Shops & Cafes

WASHING MACHINE AND DRYER – ONLY

AVAILABLE IN 1 & 2 BEDROOM APARTMENTS

Extra washing powder can be obtained at Reception. Please do not dry laundry on the balcony as this contravenes Melbourne City Council by-laws. CAUTION: Please do not dry any towels or clothing containing oils or any flammable product like heat creams in the dryer as this is a fire hazard.

GENERAL INFORMATION

CAN I SETTLE MY BILL BY CREDIT CARD

We accept all major credit cards. Surcharges may apply.

WHAT TIME DO I HAVE TO LEAVE BY

Our check out time is 10am. Should you require a late check-out, please contact our Reception team on '9'. Additional charges may apply.

EXTENDING YOUR STAY

If you wish to enquire about extending your stay with us, please call Reception by dialling '9'.

EMERGENCY INFORMATION

In case of emergency, please call Reception via extension '9' or emergency services on '000'. Please take the time to familiarise yourself with the location of your room and the fire exit stairways on your floor.

PHOTOCOPYING, SCANNING OR LAMINATING

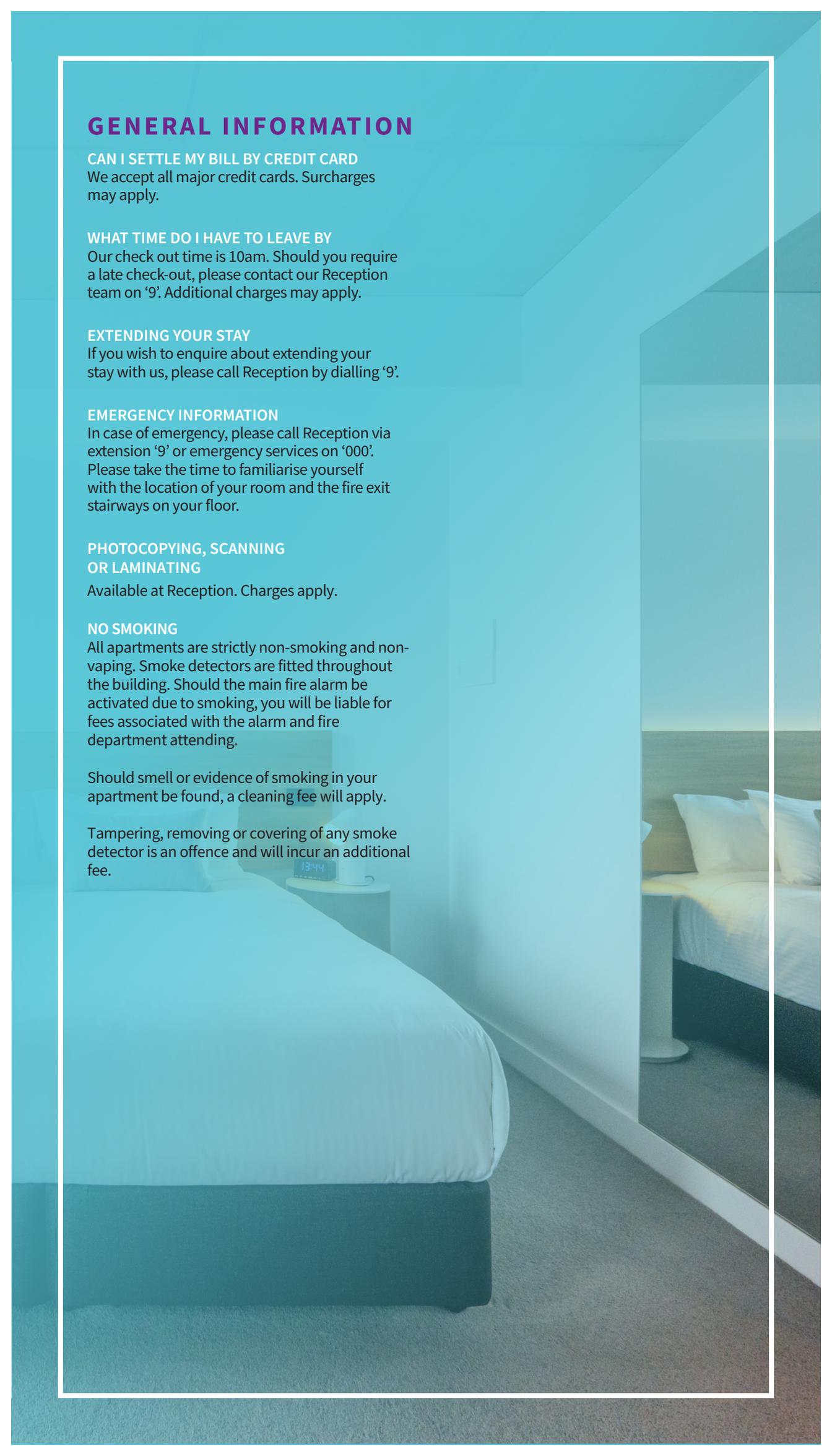
Available at Reception. Charges apply.

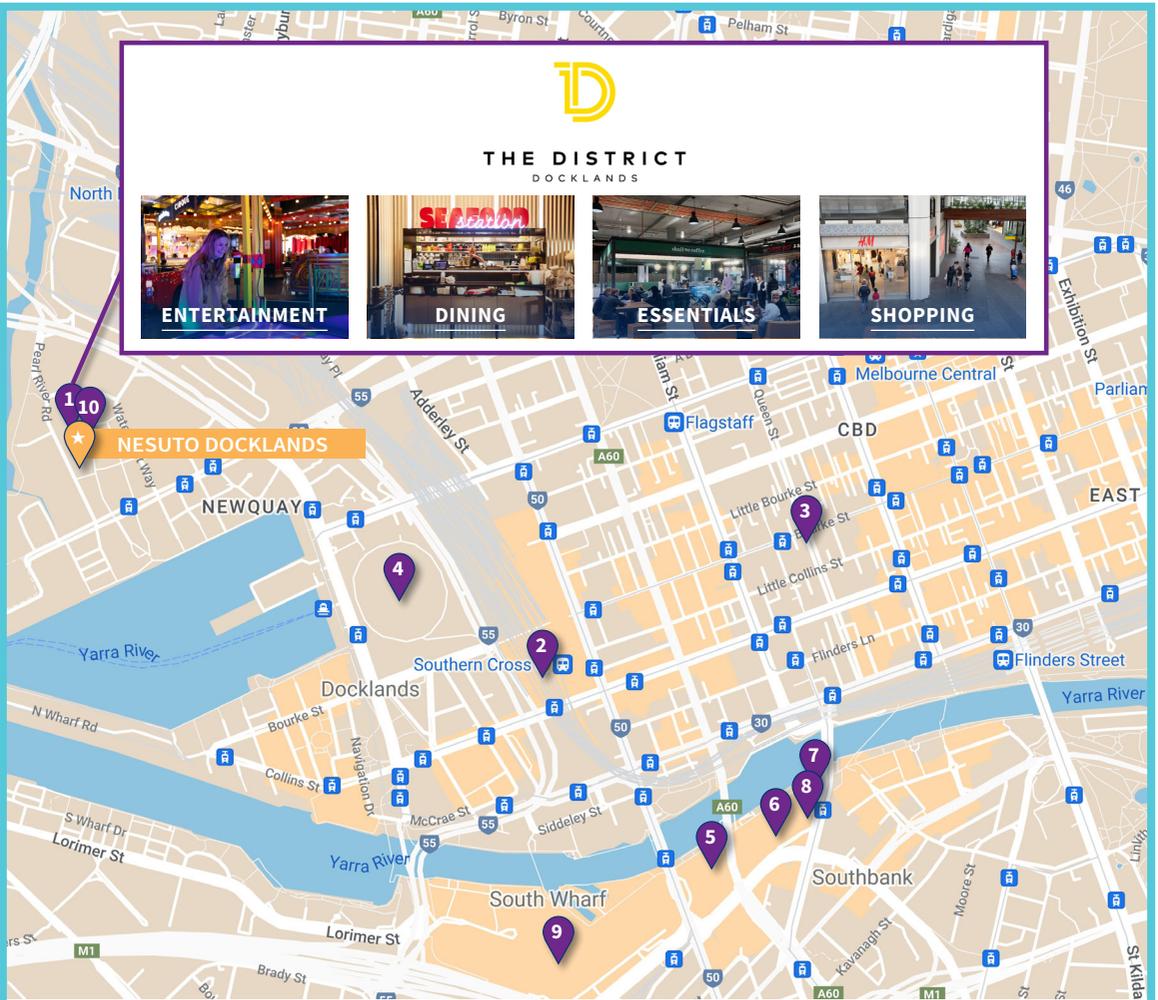
NO SMOKING

All apartments are strictly non-smoking and non-vaping. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

Should smell or evidence of smoking in your apartment be found, a cleaning fee will apply.

Tampering, removing or covering of any smoke detector is an offence and will incur an additional fee.





WHAT'S NEARBY

1. District Docklands

The District is the experiential heart of Docklands. Step into a world of optical illusions and larger-than-life murals at Australia's first immersive, 'trick art' gallery ArtVo, or go for a spin on the ice at O'Brien Icehouse.

Catch the latest blockbusters at the Hoyts cinema complex, where every seat is a powered recliner. Go bowling, try the dodgem cars or play arcade games at Archie Brother's Cirque Electriq.

Enjoy over 30 food and dining options including Seoul Garden BBQ, China Bar, Urban Alley Brewery, Dohtonbori Okonomiyaki, Bright Palace and Krabby's Crab Boil.

AIRPORT

21km and 18 – 20 minutes' drive from the airport

TAXI SERVICE

Australia Wide Taxi Number 131 008

2. Southern Cross Train Station

3. Bourke Street Mall

4. Marvel Stadium

5. Crown Casino

6. Melbourne Skydeck

7. Arts Centre Melbourne

8. National Gallery of Victoria

9. Melbourne Convention and Exhibition Centre

10. Market Lane

TRANSPORTATION

Trams Stop No D-11 Route No's – 86, 70, 35 (Free Tram Zone) – Can get Myki from Any Train/ Tram Station or any 7 Eleven Store.

Trains – 1.7 km to Southern Cross Station which is one of Melbourne's largest train stations providing easy access to the main city circle and all metropolitan rail lines.

Southern Cross Station is also Melbourne's hub for regional rail services.

CONTACT

Nesuto Docklands
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Docklands 3008

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