Community Rules

Thank you for being part of our resident community (**Community**). To ensure the best possible experience for all members, we have established some basic rules for participation (**Rules**).

By joining and using this Community, you agree that you have read and will follow these Rules. You also agree to reserve discussions and shared files and content to that best suited to this Community.

Please take a moment to acquaint yourself with these Rules. If you have questions, contact us using the Contact Us page on this site.

In order to preserve an environment that encourages both civil and fruitful dialogue, we reserve the right to restrict, suspend or terminate your membership in this Community if you violate these Rules.

The Rules

- Respect others. Focus on the content of posts and not on the people making them. Please extend the benefit of the doubt to newer guests and members; there's no such thing as a stupid question.
- Respect the purpose of the community. Use the community to enable discussion, exchange ideas and share successes, challenges, constructive feedback, questions, and goals. If you've found a product or service helpful, please share your experience with the group in a respectful way.
- Use caution. Information posted on the discussion groups and in the libraries is available for all members to see, and any content you post will be subject to defamation, competition, consumer protection and anti-discrimination laws.
- You are responsible for all content you post. All defamatory, abusive, profane, threatening, offensive, or illegal materials are strictly prohibited. Do not post anything that you would not want the world to see or that you would not want anyone to know came from you. You may not use the Community to do or share anything that is unlawful, misleading, defamatory, discriminatory, or fraudulent.
- Respect other's intellectual property rights. Post content that you have personally created or have permission to use and have properly attributed to the content creator.
- When posting, please indicate if the content is not available for sharing or re-use, or on what conditions the item or content can be shared or re-used. It's also advisable to contact the owner of any material if you would like to re-use or share it, and particularly outside of this Community.
- Post your message or documents only to the most appropriate communities. This helps ensure all messages receive the best response by eliminating "noise."

Please support the Community and report any violations of these Rules by **contacting us**. We do not actively monitor the Community for inappropriate content and we do not exercise any editorial control over content posted in the Community. However, if any inappropriate content is

brought to our attention, we will take appropriate action. We can remove any content that we consider (in our sole discretion) violates these Rules.

Discussion Group Etiquette

- State concisely and clearly the topic of your comments in the subject line. This allows
 members to respond more appropriately to your posting and makes it easier for
 members to search the archives by subject.
- Send messages such as "thanks for the information" or "me, too" to individuals, not to the entire list. Do this by using the "Reply to Sender" link in every message.
- Do not send administrative messages, such as "remove me from the list," to the group. Instead, use the web interface to change your settings or to remove yourself from a list. If you are changing email addresses, you do not need to remove yourself from the list and rejoin under your new email address. Simply change your settings.

The Legal Stuff

We provide this site as a service for our residents. We are not responsible for the content, including opinions and information, posted on this site by you or other members.

To the maximum extent permitted by law, we and our employees and agents, will under no circumstances be liable to any member for any damages whatsoever, including any special, indirect, or consequential damages, resulting from loss of use, data, or profits, arising out of or in connection with the use or performance of any information posted on this site.

We are not responsible for any representations made by third parties in the Community, including representations as to acceptable quality and fitness for purpose.

Content should not be posted if it encourages or facilitates members to make or give effect to a contract, arrangement or understanding that either expressly or impliedly relates to price fixing, restricting outputs in the production and supply chain, allocating customers, suppliers or territories, bid-rigging, boycotting of another's business, or other any other conduct that substantially lessens competition. Content that encourages or facilitates a contract, arrangement or understanding about the following subjects are inappropriate: prices, discounts, or terms or conditions of sale; salaries; profits, profit margins, or cost data; market shares, sales territories, or markets; allocation of customers, suppliers or territories; or selection, rejection, or termination of customers or suppliers.

As the Rules state, you must not post any defamatory, abusive, profane, threatening, offensive, or illegal materials, nor can you use the Community to do or share anything that is unlawful, misleading, defamatory, discriminatory, or fraudulent.

We reiterate that, although it does not actively monitor the site for inappropriate content nor exercise any editorial control over content posted in the Community, it will take appropriate action if any inappropriate content is brought to its attention, including removing such content.

The Community and the Service website are protected under Australian and international copyright and other laws governing protection of intellectual property (**IP**) rights. IP rights in images, trade marks and other content on the Community or this website are owned by us or our licensors.

Do not use, share or post any defamatory, abusive, profane, threatening, offensive, or illegal materials. Do not post any information or other material protected by copyright without the permission of the copyright owner. By posting material, the posting party warrants and represents that he or she owns the copyright with respect to such material or has received permission from the copyright owner. In addition, the posting party grants to us and to users of this site the nonexclusive right and license to display, copy, publish, distribute, transmit, print, and use such information or other material.

We reserve the right to restrict, suspend or terminate access to any member or user who does not abide by these Rules. If you breach these Rules, then in addition to any other remedies we may have, you will be responsible for all duties, charges and legal fees (on an indemnity basis) we incur in enforcing our rights.

Downtime and Limitations

Access to the Community may occasionally be limited due to scheduled maintenance. Availability and access to the Community relies on various factors outside our control, including, without limitation, your internet service provider, telecommunications provider or equipment used to access the Community.

While we will use reasonable endeavours to ensure you have continuous access to the Community, we will not be liable to you or any other person for any claim or to any other extent for loss or damage caused by such factors. You will have no claim against us in respect of loss of access to or functionality of the Community.

Privacy of personal information

Any personal information you provide to us in the Community, including and similar to your name, telephone number and e-mail address will be handled in accordance with our **Group Privacy Policy**.

External Sites

The Community may provide links or references to external websites for your convenience. We do not control or endorse these websites, and we are not responsible or liable to you for the accuracy, legality or any other aspect of the content on external internet sites or for any damage or injury arising in connection with your access to such websites. You should read the privacy policy of external sites before disclosing any personal information.

Remember the risks whenever you use the internet

While we do our best to protect your personal information, we cannot guarantee the security of any information that you transmit to us and you are solely responsible for maintaining the secrecy of any passwords or other account information. In addition, other Internet sites or services that may be accessible through our site have separate data and privacy practices independent of us, and therefore we disclaim any responsibility or liability for their policies or actions. Please contact those vendors and others directly if you have any questions about their privacy policies.

For any other information please contact us using the **Contact Us** page.