



# SERENA HOTELS

SAFARI LODGES AND CAMPS  
HOTELS • RESORTS

## DAR ES SALAAM SERENA HOTEL

An oasis of luxury at the very heart of Dar es Salaam, the elegant and cosmopolitan Dar es Salaam Serena enjoys an exceptionally high-profile clientele and regularly plays host to both regional and international events. Stylish yet relaxed, the hotel is one of the capital city's most popular rendezvous and makes the ideal venue for both corporate and social events.

**General Manager:**  
**Mr. Edwin Chemisto**

### Direct Contact

Dar es Salaam Serena Hotel  
Ohio Street  
P.O BOX 791, Dar es Salaam, Tanzania  
Tel: +255 2222212500  
Mobile; +255 784 208 072/73/74/76  
Email: [daressalaam@serena.co.tz](mailto:daressalaam@serena.co.tz)

### Reservations Tanzania

Arusha Central Reservations  
Tel: (+ 255 27) 297 0360 / 0784 620 663  
Email: [reservations@serena.co.tz](mailto:reservations@serena.co.tz)

### Kenya

Regional Support Center  
Williamson House, 4th Floor  
4th Ngong Avenue – Nairobi.  
Tel: (+254-20) 284 2000, 732 123 000  
Email: [marketing.kenya@serenahotels.com](mailto:marketing.kenya@serenahotels.com)

### South Africa

Sales & Reservations Office  
Grayston Ridge Office Park,  
144 Kathrine Street, Sandown  
Tel: +27 11 021-2607/ +27 82 88 99979  
Email: [karin.sieberhagen@serenahotels.com](mailto:karin.sieberhagen@serenahotels.com)  
[reservations@serenahotels.co.za](mailto:reservations@serenahotels.co.za)

## GUEST ROOM INFORMATION

### Total number of rooms and suites-230

- Standard rooms 125
- Presidential suite 1
- Executive Suites 10
- Diplomatic Suites 4
- Executive Rooms 36
- Superior rooms 54

## CHECK-IN FACILITIES

- Express Check-In 1400Hrs and check-out 1000Hrs

## HOW TO GET THERE

- Dar es Salaam International Airport is 12Kms away (45mins)
- Taxis services available\*
- Limousine services available\*

## ROOM AMENITIES

- Air-conditioning in all rooms
- Direct-dial phone/voicemail
- Wi-Fi and Satellite TV
- In-room entertainment and Home Cinema choices
- Hair dryer
- Mini-bar
- Safety Deposit boxes
- Tea/coffee-making facilities
- Valet and laundry services
- Power supply 220V/50Hz
- Type G power plug sockets

## GUEST SERVICES

- 24-hour room service
- Laundry services\*
- Valet services on request
- Guest Relation Services
- Duty Manager 24hrs
- House Doctor on call 24hrs

## SPECIAL FEATURES

- Gift shop/News Stand
- Concierge Service
- Wedding Planning Service
- Executive lounge with personal butler service
- Airline offices (Omani Air)
- Laundry service for Non-Resident Clients\*
- Car Rental Shop
- Tanzanite Jewelry Shop
- Executive Boardroom with private Internet Café
- 24hr generator backup

## DINING AND BEVERAGES

- Serengeti Restaurant –all-day Restaurant
- Jahazi Sea Food Restaurant
- Bakers Basket Patisserie and Coffee Shop
- Kibo Bar and Restaurant

## ACTIVITIES/ EXPERIENCES

- Maisha Fitness Centre
- Maisha Spa- Beauty treatments, Massage services, and Sauna
- Golf Course nearby\*
- Yachting, Tennis, diving and Fishing nearby\* (arrangements can be made)

## CHILD-FRIENDLY SERVICES

- Family rooms
- Children's menu
- Babysitting

## BUSINESS SERVICES

- Fully equipped Business Centre

## CONFERENCE FACILITIES

- Conference with meeting events with meeting and events/function facilities
- State-of-the-art audio-visual equipment
- High Speed Internet
- Travel desk
- Extensive secure parking
- Meet and greet services

## PLACES OF INTEREST

- City Tour
- Botanical Gardens
- National Museum

**NB: \* CHARGEABLE**