NAIROBI SERENA
HOTEL
KENYA

FACT SHEET

About

Opened in 1976, the Nairobi Serena Hotel is a five-star Pan-African icon strategically located adjacent to Central Park, within the prime enclave bordered by Kenyatta Avenue, Processional Way, and Nyerere Road. Located just minutes from the CBD and only 25 minutes from Jomo Kenyatta International Airport (JKIA) via the Nairobi Expressway, the hotel offers 196 African-styled rooms and suites, a diverse culinary experience, lush gardens, and eleven versatile meeting, conference, and wedding venues accommodating up to 400 guests theatre-style, all while embodying a strong sustainability ethos.

Location

Situated adjacent to Central Park, within the prime area bordered by Kenyatta Avenue, Processional Way, and Nyerere Road, the hotel offers easy access to key government offices, corporates, the UN, embassies, and diplomatic missions.

Getting there

- 16.5 KM from the Jomo Kenyatta International Airport (JKIA) via the Nairobi Expressway
- 5.6 KM from Wilson Airport
- 5-minutes walk to the Nairobi Central Business District (CBD)
- 2.9 KM from Westlands Business District
- 9 KM from the United Nations Office in Nairobi (UNON)
- Taxis & Shuttle Services available
- Limousine Services available
- Electric vehicles available

Guest Room Information — 196 Rooms

Room Types	Size	Quantity
Deluxe Rooms	26 sq.m	104
Executive Rooms *(5th Floor)*	26 sq.m	32
Premium Rooms *(6th & 7th Floor)*	26 sq.m	34
Superior Rooms	44 - 49 sq.m	12
Executive Suites	51-58 sq.m	12
Lamu Presidential Suite	115 sq.m	1
Chale Presidential Suite	167 sq.m	1

Room Amenities & Guest Services

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making Facilities
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi charge power outlets
- Power supply 240V/ 50Hz
- Type G power plug sockets
- House Doctor on call – 24Hrs *
- Duty Manager – 24Hrs
- Laundry & Valet Services *
- Concierge & Porter Services
- Complimentary Local Newspaper

Hotel Special Features

- Premier Lounge
- Hypoallergenic Room
- Persons with Disabilities (PwD) - friendly room
- Hazina Gift Shop
- Patisserie, gelateria, coffee bar & teashop
- Lush extensive gardens & grounds
- Car Park with valet services
- Modern Boss IP CCTV cameras throughout the hotel premises and parking areas
- Modern Boss Fire Alarm & Evacuation System
- Babysitting & children's dining/menus on request

Wellness & Relaxation

- Maisha Health Club & Spa - Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Heated swimming pool
- Golf nearby (arranged through Concierge)
- Massage Services *
- Detox and aromatherapy treatments *
- Architectural, Cultural, and Heritage hotel tour

Check-in/ Check-out

- Check-in 1200 Hrs
- Check-out 1000 Hrs
- Late Check-out*

Dining & Entertainment

- Café Maghréb - All-day dining restaurant
- Herbs & Spices - pan-Asian Restaurant
- Aksum Bar - An Ethiopian-inspired Bar
- The Mandhari - Fine-dining Restaurant
- The Bambara Residents' Lounge - An elegant West-African themed lounge
- The Pool Terrace & Bar
- 24-hour Room Service
- Catering for special dietary needs (Vegetarian, kosher, gluten-free) with advance notice

Meetings & Events

- 11 interactive state-of-the-art meetings, conferences & event venues
- Meeting/ breakout rooms
- Aksum Gardens space
- Conference facilities with a capacity of 8-15 guests (executive boardroom-style) to 400 guests in the ballroom (theatre-style)
- Complementary Wi-Fi connectivity for delegates
- Delegate registration Desk on request
- Dedicated Conference Management team
- Wedding Receptions
- Outside Catering services

Places of Interest

- The AFEW Giraffe Centre
- Karura Forest Nature Walk
- Kenya National Theatre
- National Museum of Kenya
- The Railway Museum
- Nairobi Safari walk & Animal Orphanage
- Karen Blixen Museum
- Nairobi National Park
- Golf excursions (arranged through concierge)
- The Sheldrick Wildlife Trust (elephant orphanage)

NB: * **Chargeable**

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