



SERENA HOTELS

SAFARI LODGES AND CAMPS

HOTELS • RESORTS

KIGALI SERENA HOTEL

Situated in Central Kigali, the ambassadorial and commercial heart of Rwanda and the city's pre-eminent meeting place for diplomats and businessmen. The Hotel is situated only 10 km from Kigali International Airport

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General Manager

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GUEST ROOM INFORMATION

Total number of rooms and suites - 148

- 54 standard rooms (1 room for the physically challenged)
- 25 Deluxe rooms
- 37 superior rooms
- 7 prime rooms
- 18 studio suites
- 6 Executives Suites
- 1 Presidential suite

CHECK-IN FACILITIES

- Express Check-in at 12.00pm and Check-out at 10.00 am
- Warm towel and Welcome Drink

HOW TO GET THERE

- The Hotel is in central Kigali, 10 km from Kigali International Airport
- Air-conditioned airport shuttle service
- Taxi and Business limo service available*

ROOM AMENITIES

- 24-hour room service
- Air conditioning
- Free Wi-Fi
- In-room modem hook-up
- Direct-dial phone
- Voicemail
- In-room flat screen Satellite TV
- Mini-bar
- Tea/Coffee making facilities
- Hair dryers
- Power supply 220V/50Hz
- Type G and E power plug sockets

SPECIAL FEATURES

- Gift shop
- Concierge service
- Car Park
- Beauty Salon
- Duty Manager 24 hrs.

DINING AND BEVERAGES

- Milima Restaurant
- Sokoni Restaurant
- The Executive lounge and bar
- Piano Bar

ACTIVITIES/EXPERIENCES

- The Maisha Health Club and Spa*
- Swimming pool
- Sauna and steam room
- Health & Beauty Services
- Plunge pool
- Sundeck
- Juice bar

CHILD-FRIENDLY SERVICES

- Interconnected rooms
- Babysitter available on request*
- Baby cot
- Kids section in the main swimming pool

BUSINESS SERVICES

- 24-hour business center

CONFERENCE & BANQUETING FACILITIES

- An 800-seater ballroom
- A 500-seater auditorium (with stage and full AV)
- Three spacious room
- Private dining rooms
- Outdoor reception areas with a capacity of 1000 people
- Wi-Fi connectivity
- Event management
- Translation/interpretation services*
- Private entrance and events lobby
- Extensive private parking

PLACES OF INTEREST

- Getaways to the Kigali Serena's sister hotel, the Lake Kivu Serena Hotel*
- The Genocide Museum of Kigali*
- The Kigali City tour*
- Akagera National Park*
- Nyungwe Forest and the Virunga Mountains*
- Gorilla-tracking in the Volcanoes National Park*
- Butare National Museum*

NB * CHARGEABLE