



PORTA  
HOTELS

REGULATION

Only dogs and cats up to 10 Kg. are allowed.

The hotel has designated rooms specially equipped for the stay of VIP pet program.

Health certificate, race and immunization records are requested at time of booking and upon check in. Accommodation of your pet needs to be assessed by the hotel under the laws of our country.

The owner must agree not to disturb the peace of other guests.

The hotel is not responsible for any accident, mishap or illness suffered by your pet while staying at the hotel.

The owner undertakes all risks of the behavior of his pet during the stay at the property

Any damage to facilities, appliances or furniture caused during the pet stay is completely the responsibility of the owner to cover the expenses the hotel may incur.

Only one pet per room is allowed and must be at all times under the supervision of the owner.

The owner is fully responsible for any damages caused to another person or property by the pet.

The hotel reserves the right to ask the owner to leave with the pet the property.

Pets are allowed as exclusive guests in the hotel room and garden areas but,are not allowed to remain in the main lobby, reception, restaurants, restrooms, pool area and common areas of staff and guests.

Pet access to the garden is only allowed if accompanied by owner on a leash.

The owner is responsible to clean areas the pet use to deposit dog waste.

Please use the biodegradable bags provided to dispose of the dog waste in the provided trash cans, if more bags are needed, please request them at reception.

Room will be cleaned only while pet is not the room, otherwise we will not proceed with cleaning.

It is not allowed for the pet to climb on furniture.

Please avoid the use of plates, cups and cutlery of the hotel other than the amenities provided in VIP kit.

Do not bathe pets in hotel shower, or use hotel towels to dry. A special towel will be provided for your pet.

Owner is required to provide contact information at check in to be reached in case of any inconvenience. Failure to comply with hotel rules will result in a request to withdraw from hotel room.

I have read the terms and accept the regulations.

name

signature