

WELCOME TO NESUTO GERALDTON

Here's all you need to know...



YOUR ROOM

INTERNET ACCESS

Wireless internet is accessible from all apartments. Please contact Reception for login and password details.

AIR CONDITIONING

Each apartment has reverse cycle air conditioning. Please turn off A/C when leaving the room. To set the appropriate temperature level, please follow this guide:

- **COOLING** - Press the function button so that the display indicates T. Set the desired temperature. The range of 22-24°C is recommended. Set the fan speed to Auto. Please do not set the A/C lower than 22°C in cooling mode to prevent damaging the condensing units. We recommend closing all non-essential rooms (laundry/bathroom) to gain optimum cooling effect.
- **HEATING** - Press the function button so that the display indicates M. Set the desired temperature. The range of 25-28°C is recommended. Set fan speed to Auto.

KEYS

For your convenience and safety, please deposit your keys and gate remote at Reception when leaving your apartment. A charge will apply for each key and/or gate remote not returned on checkout. This will be billed to your account or credit card.

TELEVISION

For your entertainment, standard television channels and radio stations are available via your television set

HOW DO I CALL RECEPTION?

Dial 117. Office hours are 8am to 6pm Monday to Friday and 8am to 5pm Saturday and Sunday. For any emergencies outside of the office hours please phone 0401 284 716.

ENERGY CONSUMPTION

The key card will activate power services in most rooms. Upon entering the room, place key card into the slot provided inside the entrance, leave there whilst in the room. When leaving, remove your key card. The refrigerator, stove, dishwasher, washing machine will remain on.

MAINTENANCE

If you have any issues (the lights may have gone out?) contact Reception at unit 117 and we'll do our best to have them fixed right away.

MICROWAVE OVEN

A microwave oven is available for your use in the kitchen. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave. Damage charges may apply.

DISHWASHER

Kindly rinse dishes before putting into the dishwasher. Please use the dishwasher powder provided. Please DO NOT use dishwashing liquid in the dishwasher.

WASHING MACHINE AND DRYER

Extra washing powder can be obtained at Reception. Please do not dry laundry on the balcony. Please use dryer in your apartment. CAUTION: Please do not dry any towels or clothing containing oils or any flammable product like heat creams in the dryer as this is a fire hazard!

IRON & IRONING BOARDS

Both are located in the laundry. The hotel uses steam irons.

ELECTRICAL SUPPLY

The electricity supply is 240 volts.

DRINKING WATER

The tap water in Australia is safe for drinking.

DO NOT DISTURB

If you do not wish to be disturbed, please advise our Housekeeping department or place sign on your door. For special requests, please contact Reception in the morning at unit 117.

SAFETY DEPOSIT BOXES

Safety deposit boxes are available in some apartments (located in your wardrobe). Please contact Reception for assistance

SAFETY REGULATIONS

- Please wear appropriate footwear around
- Ensure your apartment is locked at all times
- Ensure your vehicle is locked
- Children must not be left unsupervised
- Do not drop objects from your balcony
- Do not sit on railings
- Report any suspicious activity

SERVICES

HOUSEKEEPING

Our Housekeeping department will be happy to assist with extra blankets, pillows, cots, face washers (flannels), emergency supplies of toothpaste, toothbrushes and razors. Please dial '9'. Long stay guests will receive, on check in, notification of the days your service will occur. If additional service is required, this can be provided, however, a fee may be applicable.

At Nesuto, we are dedicated to providing excellent service while minimising our environmental impact. For guests staying 4 nights or more, we offer full room servicing on the 4th night, including fresh linen and a thorough cleaning. To further support sustainability, light service—rubbish removal, towel replacement, and bed-making—is available on weekdays before 9 am (excluding public holidays). For extra towels, amenities, or rubbish collection, please contact reception. The Nesuto Travel Promise ensures your safety and comfort through the highest standards of cleanliness and care during your stay.

PARKING

Your gate remote is required to gain access to the apartment car park. You should ensure that your vehicle is left securely locked, we accept no liability for use of this facility.

PEDESTRIAN GATE

The Pedestrian Gate can be released by using your room key.

DOCTOR

For your medical needs, the Panaceum Group is located a 7-minute drive away, phone 9920 8111. Alternatively, healthdirect Australia can be contacted on 1800 022 222 for free expert advice about any health issue.

CAR HIRE

- Thrifty 08 9965 2844
- Hertz 08 9965 2844
- Budget 08 9923 2590
- Eurocar 08 9964 6050
- Avis 08 9921 9090

NO SMOKING

All apartments are strictly non-smoking and non-vaping. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

Should smell or evidence of smoking in your apartment be found, a cleaning fee of \$200.00 will apply.

Tampering, removing or covering of any smoke detector is an offence and will incur an additional fee.

FACILITIES

BIKE HIRE

Please see Reception for local recommendations.

SWIMMING POOL

The resort has a swimming pool and a spa. Opening hours are 7am to 9pm daily. Please observe the following rules of use:

- The pool/spa area does not have a life guard. Children under 15 are not permitted in the pool/spa area unless supervised by an adult.
- No glass or alcohol is permitted in the pool/spa area.
- Please use pool towels provided.

BBQ

Four electric BBQ's, located along the pool area, are provided free of charge for guests use. To use, simply push and hold button until indicator light turns on, when on, it indicates heating period. Allow hotplate to pre-heat before cooking. BBQ will turn off automatically after 20 minutes. Please be considerate of other guests by removing your rubbish and leaving the BBQ's clean for the next guest.

BABY AND CHILDREN FACILITIES

Baby cots and high chairs can be arranged through our Reception or Reservations staff. The nearest public playground is located at Beresford Foreshore, a 2-minute drive, or a 22-minute walk along the Foreshore.

GENERAL INFORMATION

CAN I SETTLE MY BILL BY CREDIT CARD?

Yes, you can. We accept all major credit cards, a surcharge may apply. There is no surcharge with cash or EFTPOS.

WHAT TIME CAN I CHECK IN?

2pm is check in. Early check in is subject to availability. Please contact Reception on the day of arrival to confirm. If you need to drop your luggage off earlier though that's easy to arrange. Just speak to our friendly team.

WHAT TIME DO I HAVE TO LEAVE BY?

Check out is 10.00am. If require a later check out, please speak to our Reception staff - additional charges may apply and is subject to availability.

EXTENDING YOUR STAY

If you wish to enquire about extending your stay with us, please call the Reservations office between 8am and 5pm (Mon-Fri) or visit the Reception to speak to our staff.

FORWARDING ADDRESS

If you are expecting mail after you depart the hotel, please leave your address with Reception so that we may forward it to you. The hotel will retain your forwarding address for 4 weeks after your departure.

OUR MAILING ADDRESS IS:

Your Name
Your Apartment Number
Nesuto Geraldton
298 Chapman Road
Geraldton WA 6530

We do not accept parcels.

MAILING INFORMATION

The local post office is situated 3km away

- Geraldton Post Shop - 13 13 18
- 50-52 Durlacher Street, Geraldton

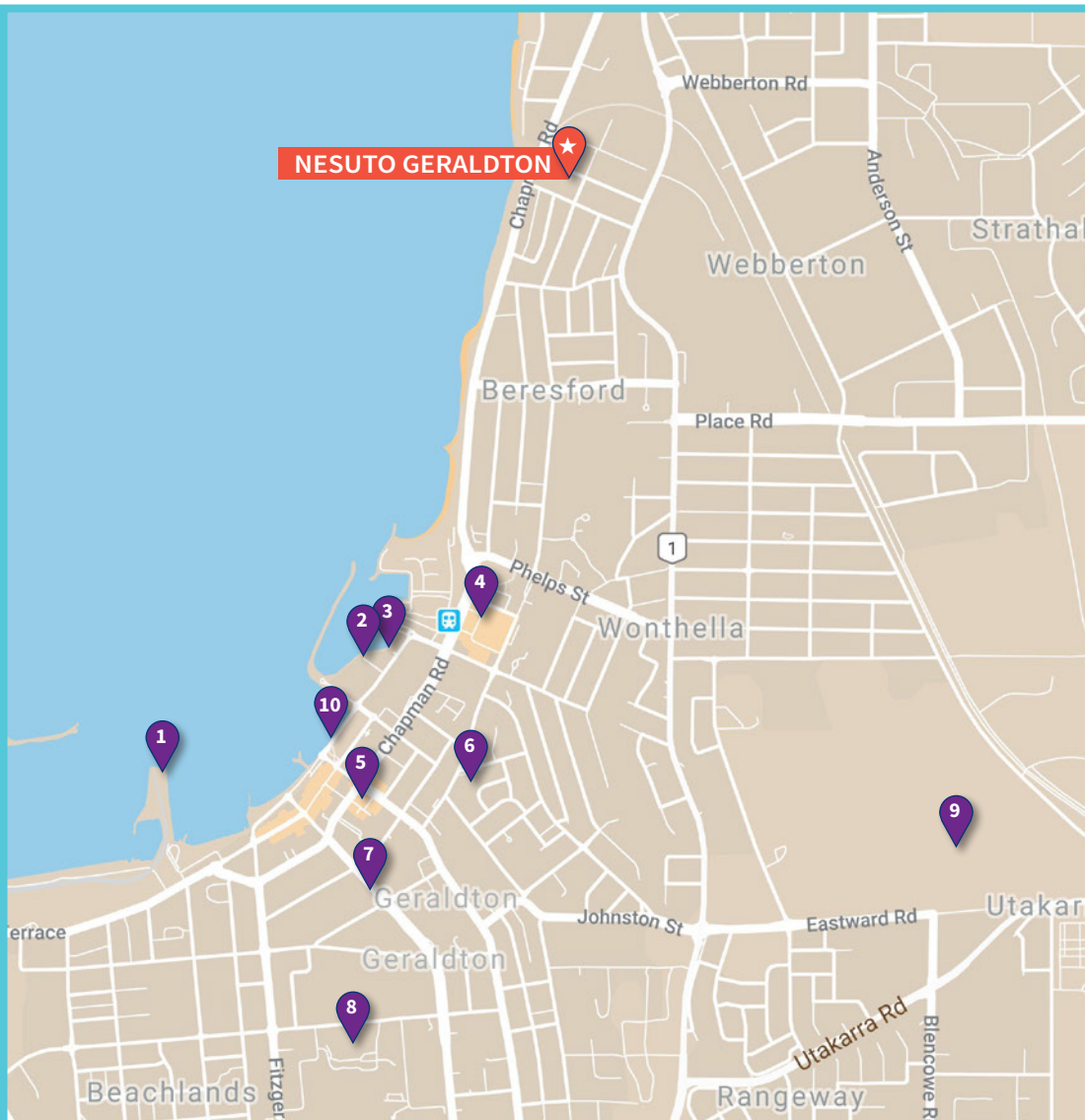
EMERGENCY INFORMATION

Please contact the Manager on site at 0401 284 716 or dial 000 for emergency services (police, fire or ambulance) and state your name, location and the nature of the call.

EVACUATION AND FIRE ALARM

Your apartment is equipped with smoke detectors in the living rooms and each bedroom. On hearing the evacuation alarm, you should leave the room immediately ensuring the door is locked behind you.





WHAT'S NEARBY

1. The Esplanade
2. Batavia Coast Marina and long boat replica
3. Museum of Geraldton
4. Northgate Shopping Centre
5. Geraldton Visitor centre
6. HMAS Sydney II Memorial
7. St Francis Xavier Cathedral
8. Geraldton Regional Hospital
9. Geraldton Race Course
10. Geraldton Foreshore

AIRPORT

Geraldton Airport is approximately 20 minutes' (12.5km) away from the hotel by car. Please allow for sufficient time to get to the airport, especially during peak traffic times.

TAXI SERVICE

Geraldton Associated Taxi 131 008
Greenough Taxis 9964 7070

Please ensure you use the taxi that was called for you by confirming your name and room number with the driver.

THINGS TO DO IN GERALDTON

- Fly to the magical Abrolhos Islands.
- A guided tour of HMAS Sydney II Memorial.
- Enjoy the Geraldton Foreshore.
- Explore the specialty shops.
- Soak in the sun on the glorious beaches.
- 360 degree views from The Esplanade.
- Wildflowers from August to September.
- Ellendale Pool.
- Sail on the beautiful Batavia Longboat Replica on a Sunday.

Visitor Guides can be obtained from the Visitor Centre.

LOUNGE

The Breakfast Lounge is located at unit 168. Our comfortable dining and lounge space features indoor and outdoor seating where you can relax and enjoy tea and coffee daily. Light breakfast is served each morning and includes a selection of breads, cereal, fresh fruit, yoghurt and juices. Please contact Reception to purchase your breakfast. The Lounge is closed on Good Friday and Christmas Day.

BREAKFAST

Monday to Friday: 6.30am – 9.00am

Weekends and Public Holidays: 7.00am – 10.00 am

CONTACT

Nesuto Geraldton,
298 Chapman Road,
Geraldton WA 6530

Tel: 08 62888886

Toll Free: 1800 834 314

Email: geraldton@nesuto.com

Website: nesuto.com/geraldton



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