



NAIROBI SERENA

HOTEL

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

Anthony Chege

General Manager

Nairobi Serena Hotel

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GUEST ROOM INFORMATION

Total number of rooms - 196

- 137 Deluxe Rooms:
 - 108 Deluxe Queen Room
 - 28 Deluxe Twin Room
 - 1 Deluxe Room Able (PWD)
- 23 Executive Rooms (6th Floor)
- 10 Premium Rooms (7th Floor)
- 12 Superior Rooms
- 12 Executive Suites
- 1 Lamu Presidential Suite
- 1 Chale Presidential Suite

CHECK-IN/CHECK-OUT

- Check-in 1200 Hrs
- Check-out 1000 Hrs
- Late Check-out*

HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- 25 minutes drive (16.5km) from the Jomo Kenyatta International Airport via the Nairobi expressway
- 5.6 km from Wilson Airport
- 5 minutes' walk to the Nairobi Central Business District (CBD)
- Taxis & shuttle services available*
- Limousine services available*
- Electric vehicles available*

ROOM AMENITIES

- Hair dryers
- In-room safe
- Air-conditioning
- In-room mini bar
- 24-Hours room service
- Power supply 240V/50Hz
- Type G power plug sockets
- Multi-charge power outlets
- Tea & coffee making facilities
- Free high-speed, wireless internet
- TV with satellite channels

GUEST SERVICES

- Concierge and porter services
- Duty Manager – 24Hrs
- Complimentary local newspaper
- Laundry and valet services*
- House doctor on call – 24hrs*

SPECIAL FEATURES

- Premier lounge
- Hypoallergenic room
- Hazina gift shop
- Heated swimming pool
- Car park with valet services
- Patisserie, gelateria, coffee bar & teashop
- Persons with Disability (PwD) friendly room
- IP CCTV cameras throughout the hotel premises and parking areas

FAMILY-FRIENDLY SERVICES

- Extensive gardens and grounds
- Babysitting, children's dining/menus on request

DINING & BEVERAGES

- Café Maghreb - All-day dining restaurant
- Herbs & Spices Restaurant by Nairobi Serena Hotel – Pan-Asian Restaurant
- Aksum Bar – Ethiopian Inspired Bar
- Mandhari - Fine Dining Restaurant
- The Bambara Residents' Lounge
- The Pool Terrace & Bar
- Cater for special dietary needs (vegetarian, kosher, gluten free) with advance notice

ACTIVITIES & EXPERIENCES

- Maisha' Spa and Health Club – Offers state-of-the-art gymnasium, an aerobic studio, sauna, steam-room and juice bar
- Massage services*
- Detox and aromatherapy treatments*
- Architectural, Cultural and Heritage tour of the Hotel
- Golf nearby (arranged through concierge)

MEETINGS & EVENTS

- Interactive state-of-the-art meeting, conference & event venues
- Wedding receptions
- Aksum Gardens space
- Meeting/ breakout rooms
- Complimentary Wi-Fi connectivity for delegates
- Dedicated conference management team
- Delegate registration desk on request
- Conference facilities with a capacity of 8-15 guests (executive boardroom-style) to 400 guests in the ballroom (theatre-style)

PLACES OF INTEREST

- Nairobi National Park
- The Railway Museum
- Karen Blixen Museum
- Kenya National Theatre
- Karura Forest Nature Walk
- The AFEW Giraffe Centre
- National Museums of Kenya
- The Sheldrick Wildlife Trust (elephant orphanage)
- Nairobi Safari Walk & Animal Orphanage
- Golf excursions (arranged through concierge)

NB: * CHARGEABLE