Código de Conducta Nacional
para la Protección de las Niñas, Niños
y Adolescentes en el Sector
de los Viajes y el Turismo

Turismo
libre de trabajo infantil

PLAYA
LOS ARCOS
HOTEL BEACH RESORT & SPA
PUERTO VALLARTA MEXICO

## ATTENTION TO OUR CLIENTS AND USERS.

On **May 25 2024**, at **Hotel Playa Los Arcos**, we voluntarily signed the **National Code of Conduct for the Protection of Children and Adolescents in the Travel and Tourism Sector**, with the **Ministry of Tourism of the Government of Mexico** and we are committed to its immediate implementation.

Our commitment involves informing our clients and users about the following:

1.  We are an establishment that guides its activities under the framework of corporate social responsibility, to assist in the prevention, detection and denunciation of any exploitation form of children and adolescents.

2.  Within our facilities and in accordance with the commitments derived from the National Code of Conduct, we develop actions to protect the rights of children and adolescents, including information, training and awareness raising for our managers, employees, collaborators and workers, as well as for our suppliers and the chain of services allied to the company.

3.  We reject any type of human trafficking, especially the sexual and / or labor exploitation of children and adolescents form, so in case of detecting a situation related to this type of crime by any client or provider, we will activate our Protocol of Action and we will inform the corresponding authorities.

4.  The managers, employees, collaborators and workers, who are part of this company / establishment, endorse the commitment made with the Ministry of Tourism through the adoption of the National Code of Conduct, to offer our services with the quality and kindness that our clients deserve. We contribute to develop ethical and sustainable tourist destinations, among domestic and foreign travelers where human rights are respected.

**S I N C E R E L Y**

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Silvia Corina Alvarez Flores
Legal Representative
Hotel Playa los Arcos

For more information please visit: www.ccn.sectur.gob.mx