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CARLTON HOTEL SINGAPORE APPOINTS NIALL COWAN AS GENERAL MANAGER



September 2025, Singapore — Carlton Hotel Singapore is pleased to announce the appointment of Niall Cowan as its new General Manager, bringing with him more than two decades of international experience in luxury hospitality across Asia, Africa, and Europe.

Mr Cowan joins the flagship property following a successful tenure at Carlton City Hotel Singapore, where he led the hotel through post-pandemic recovery, introduced innovative dining concepts, and achieved sustainability certification.

In his new role, he will oversee 940 guestrooms, acclaimed dining destinations including Wah Lok Cantonese Restaurant and Café Mosaic, together with the hotel's extensive meeting and event facilities. His proven expertise in operations, service excellence, and brand strategy will further strengthen the hotel's standing as one of Singapore's most distinguished business and leisure destinations.

As a seasoned hotelier, Mr Cowan has held leadership roles at some of the world's most iconic properties, including The Savoy and The Berkeley in London, Fairmont Mount Kenya Safari Club, and Fairmont Sanur Beach Bali.

Renowned for his collaborative and visionary leadership style, Mr Cowan is dedicated to delivering memorable guest experiences, introducing unique food and beverage offerings, and embedding sustainable practices across hotel operations. He is also a strong advocate for corporate social responsibility (CSR), championing initiatives that support local communities, celebrate cultural diversity, and promote environmental stewardship. Beyond his professional responsibilities, he contributes actively to marine conservation projects in the

Maldives, taking part in collaborative shark research to protect and conserve the region's marine biodiversity. This passion for environmental stewardship mirrors his wider vision of hospitality as a platform for positive and impactful change.



With his appointment, Carlton Hotel Singapore embarks on a new chapter, further cementing its reputation as the preferred choice for discerning business and leisure travellers in the heart of the city, while deepening its commitment to sustainability, community engagement, and authentic hospitality.

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About Carlton Hotel Singapore

Carlton Hotel Singapore is an upscale business hotel offering the best of Singapore. Combining international standards with exceptional service and local charm, our warm welcome and cosmopolitan facilities create a seamless stay. The hotel offers 940 well-appointed guest rooms with 13 meeting rooms, the award-winning Wah Lok Cantonese restaurant, all-day dining Café Mosaic, Tuxedo Cafe & Pâtisserie, TUX Bar & Lounge, Premier Club Lounge, Executive Club Lounge, a gym, and a swimming pool.

Visit www.carltonhotel.sg for more information, or follow Carlton Hotel Singapore on [Instagram](#) and [Facebook](#).