

TITANIC BUSINESS KARTAL

CONCEPT



TITANIC

BUSINESS KARTAL

TITANIC HOTELS

The beginning of the hotel management adventure of AYG Group of Companies dates back to 1993 and seed of the "TITANIC" Brand was planted with the Ship Themed "Titanic Beach Lara" Hotel that was put into service in Antalya Lara Region in 2003.

Deciding to grow and make investment in hotel management with "Titanic Beach Lara" Hotel, AYG Group decided to bring together all hotels under the roof of "TITANIC" brand and to manage the new hotels to be opened with this brand due to the success and synergy of this new brand.

TITANIC HOTELS SUB-BRANDS

AYG Group determines the sub-brands and concepts of the hotels that it manages and invest in under the roof of Titanic Hotels, according to the location and physical structures of the business.

The hotels, managed by Titanic Hotels with distinctive service concept it has created with internationally accepted standards and years of experience, are classified as follows.

PALACE HOTELS

Palace Resort

Palace City

DELUXE HOTELS

Deluxe Resort

Deluxe Golf

Deluxe City

BEACH RESORTS

BUSINESS HOTELS

PORT HOTELS

CITY HOTELS

COMFORT HOTELS

PRIMARY FEATURES OF TITANIC HOTELS

The best Location in its category,
A high level professional hotel management,
Customer satisfaction oriented and high level service concept,
First class material guarantee in all kinds of products,
High level Food and Beverage concept depending on the category,
Internationally accepted high level Hygiene Standards,
Sustainable management vision with Total Quality philosophy,
High importance attached to the guest safety and health,
High Level Environmental Awareness,
Support and participation in social projects,
Energy friendly service concept,
High level, uninterrupted and free WI-FI service.

TITANIC HOTELS' PANDEMIC MEASURES

Due to Covid-19 Epidemic which affected the whole world at the beginning of 2020, all businesses of TITANIC HOTELS have taken all their measures for this pandemic and similar situations that may occur in the future as soon as possible.

All circulars, recommendations and publications of the World Health Organization (WHO), the Ministries of Health of Republic of Turkey and Federal Republic of Germany and all other relevant public institutions, relevant sector organizations and Scientific Committees are followed moment to moment and what is necessary is done instantly.

Regarding this situation, the "SAFE TOUCH" concept was created after review of the "Hygiene and Health Procedure" that is meticulously applied in TITANIC HOTELS businesses.

All our businesses have "SAFE TOURISM" Certificates issued by international audit institutions and these certificates are updated constantly by regular audits.



TITANIC
HOTELS

ANTALYA | ISTANBUL | BODRUM | BERLIN



TITANIC

BUSINESS KARTAL

GENERAL INFORMATION

Opening Date: June 2008

Category: 5-Star

Company: Gün Turizm İnşaat San. Tic. A.Ş Kartal Branch

Season: 12 Months

Concept: Business

Postal Address: Orta Mah. Kaptanıderya Cad. No: 37, Kartal / İstanbul

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DISTANCE AND TRANSPORTATION

Sabiha Gökçen Airport	12 km
İstanbul Airport	55 km
Tuzla Shipyards Area	9 km
Gebze Organized Industrial Zone	25 km
Dudullu Organized Industrial Zone	10 km
İstanbul International Financial Center	10 km
İstanbul Park	20 km
Transportation Facilities	VIP Transfer, Taxi, Metro, Marmaray,

* Pets are not allowed.

* Use of Skateboard, Roller Skate, Scooter, Hoverboard is not allowed in closed areas of the hotel.

* Use of drone is not allowed.

*** Titanic Business Kartal has the right to make changes on the concept without conveying any information to the 2nd and 3rd persons/corporations.

With its easily accessible location to Sabiha Gökçen Airport, Kartal (Soğanlık) metro station, company offices and shopping malls, Titanic Business Kartal offers a comfortable accommodation on the Anatolian side of İstanbul.

A spacious lobby welcoming guests and a total of 192 rooms attract attention with their decorations that have elegant and functional details. Wireless Internet is free for the guests in the rooms equipped with luxury toilet articles. Many rooms of the hotel overlook Marmara Sea and the Islands in addition to the city view.

CONCEPT EXPLANATIONS

Our explanations regarding the BUSINESS concept that has been carefully prepared for our "TITANIC BUSINESS KARTAL" Hotel in line with traditional Turkish Hospitality and the years of experience of Titanic Hotels, are submitted for your, our valued guests' information.

WELCOME AND SEND OFF

Doorman, Valet and Bellboy services	Indoor and Outdoor Parking
Luggage Disinfection	Body temperature measurement at the entrances in accordance with our Safe Touch Concept and Safe Tourism Certificate
Room keys in their hygienic and special cases	Special welcoming for our disabled guests
Hygienic fast check-in and check-out, general information about the facility	

GUEST CALL CENTER

Our Guest Call Center, our unit that is responsible for fulfilling the special requests and demands of our guests 24/7, makes shares regularly for all our guests in order to enable them to make maximum use of resources of the hotel.

CREDIT CARDS ACCEPTED

Visa	MasterCard	Eurocard	American Express
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SHOPPING OPPORTUNITIES

Anatolium Mall 2.5 km	Maltepe Piazza Mall 3 km	Maltepe Park Mall 3 km	İst Marina Mall 6 km
Hiltown Mall 9 km	EMAAR Mall 10 km	Akasya Mall 13 km	

PAID SERVICES

Laundry and Dry Cleaning service	Late check-out and Early check-in	Room Service	A la Carte Foods and Beverages
Pushchair, Baby Monitor	Doctor Services	Spa Therapy and Treatment services	Minibar
Valet, Parking Area	Transfer	Mini Shop	Extra Bed
Photocopy, printer service			

OUR HONEYMOON CONCEPT

Depending on availability of the hotel Best room in suite category	Live flower to the room
Sparkling wine, Fruit plate at the entrance of the room, Cake and Turkish dessert plate	Traditional Turkish Breakfast to the Room or in our Special Restaurant on a desired day
VIP toiletry set	20% discount on paid BeFINE SPA treatments

ACCOMMODATION

ROOM TYPE EXPLANATIONS

At Titanic Business Kartal, 57 of the rooms have the view of sea and Islands, and 135 of them have city view. Decoration style of the hotel that has 48 Deluxe rooms, 136 Superior rooms, 3 Premier Suites, 4 Club Suites and 1 room special for the disabled guests, is also highly comfortable. Offering a special accommodation experience with its modern working tables and stylish design products in the rooms, Titanic Business Kartal blends distinguished design and luxury. Walls decorated with valuable works of famous artists, bathrooms and their accessories containing functionality and elegance are among the features that make the rooms particular.

OUR SERVICES ACCORDING TO ROOM TYPES

Room Types Features	Superior Room	Deluxe Room	Club Suite	Premier Suite
Safe	x	x	x	x
Internet Connection	x	x	x	x
Telephone	x	x	x	x
LCD TV	x	x	x	x
Hair Dryer	x	x	x	x
Toiletries and Slippers	x	x	x	x
VIP Toiletry Set-Up			x	x
Bathrobe			x	x
Kettle	x	x	x	x
Tea-Coffee set up	x	x	x	x
Minibar	x	x	x	x
Central System Air Conditioner	x	x	x	x
Rainfall Shower	x	x	x	x
Working Table	x	x	x	x
Bathtub		x		
Living Room			x	x
Kitchenette			x	x



SUPERIOR ROOM

 Area 32 m²
 Max. 3 adults
  Double or Twin

- Free Wi-Fi
- Rainfall Shower
- Air Conditioning
- Safe
- Coffee & Tea Set-up

Premium amenities

 Free Wi-Fi
  City View

Room Types	Location	Features	Max. Capacity
Superior Room	Main Building 32 m ²	There are twin or French bed, sitting group, bathroom, minibar, TV, satellite and music broadcast, wireless Internet connection, direct telephone, central air conditioner, safe, shower, dryer, tea and coffee set-up, area rug on parquet in 32 m ² of Standard Rooms. One of the standard rooms is designed for disabled guests.	2+1 (3 adults)



DELUXE ROOM

 Area 40 m²
 Max. 3 adults
  Double or Twin

- Rainfall Shower
- Air Conditioning
- Bathtub
- Safe
- Coffee & Tea Set-up

Premium amenities



Bathtub



Sea View

Room Types	Location	Features	Max. Capacity
Deluxe Room	Main Building 40 m ²	There are twin or French bed, sitting group, bathroom, bathtub, minibar, TV, satellite and music broadcast, wireless Internet connection, direct telephone, central air conditioner, safe, shower, dryer, tea and coffee set-up, area rug on parquet in 40 m ² of Deluxe Rooms.	2+1 (3 adults)



CLUB SUITE

 Area 60 m²
 Max. 3 adults
  Double

- Kitchenette
- Rainfall Shower
- Air Conditioning
- Microwave
- Safe

Premium amenities



Kitchenette



Living Room

Room Types	Location	Features	Max. Capacity
Club Suite	Main Building 60 m ²	60 m ² of Club suites are suite rooms located downstairs. There are French bed, sitting group, kitchen, dining table, microwave oven, bed, bathroom, minibar, TV, satellite and music broadcast, wireless Internet connection, direct telephone, central air conditioner, safe, shower, dryer, tea and coffee set-up, area rug on parquet in Club Suite Rooms.	2+2 (4 adults)



PREMIER SUITE

 Area 70 m²
 Max. 4 adults
  Double

- Living Room
- Kitchenette
- Rainfall Shower
- Air Conditioning
- Safe

Premium amenities



Higher Floors



Sea View

Room Types	Location	Features	Max. Capacity
Premier Suite	Main Building 70 m ²	706 m ² of Premier Suites are suite rooms located upstairs. There are French bed, sitting group, kitchen, dining table, microwave oven, bed, bathroom, minibar, Espresso machine, TV, satellite and music broadcast, wireless Internet connection, direct telephone, central air conditioner, safe, shower, dryer, tea and coffee set-up, area rug on parquet in Premier Suite Rooms.	2+2 (4 adults)

FOOD AND BEVERAGE

BUSINESS CONCEPT FOOD AND BEVERAGE GENERAL INFORMATION

High hygiene standards at all services	Varieties produced from daily and fresh products at all units	Branded and high quality domestic and imported products	Birthday and honeymoon treats	Beverage service to the sunbeds at the pool
Snack service with alcoholic beverage	Cookies with hot beverages in the Lobby and Titanic Coffee	Minibar with rich content in the rooms	Complimentary in the Room Tea & Coffee	Special food service for our child guests if requested
Surprise Treats for our regular guests and Club members				

ALESTA BREAKFAST

Welcoming at the door	Sitting opportunity in wide and spacious indoor/outdoor areas	Service from open buffets in rich, quality and hygienic conditions	Freshly squeezed orange juice at breakfast
Tea & Coffee Service to the Table	Bakery products from the bakery	Hot dishes prepared instantly at all meals	Fresh cheese and deli cutting buffet
Show Buffet	Rich Diet Buffet	Varieties produced from daily and fresh products at all units	High hygiene standards at all services
A la minute hot egg service (omelet, scrambled eggs, boiled eggs)			

TITANIC COFFEE

Welcoming at the door	Opportunity to choose from Snack Menus with wide varieties	Service to the table	Snack, food service with alcoholic beverage
With hot beverages, Cookies	Quality local and imported alcoholic and non-alcoholic beverages	High hygiene standards at all services	Sitting opportunity in wide and spacious indoor/outdoor areas

PATISSERIE

Wide patisserie showcase with a wide variety	Daily fresh products with quality ingredients	Self Service and service to the table	Hot, cold quality and branded nonalcoholic beverages
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A'LA CARTE RESTAURANTS

Reservation is required	High hygiene standards at all services	Welcoming at the door and escorting to the table	Ambience and the decoration suitable for the theme
Selecting from the A la Carte menu	Wide range of premium alcoholic and non-alcoholic beverages	Menu containing wide range of domestic and foreign wines	

SERVICE HOURS OF THE FOOD AND BEVERAGE UNITS

Restaurant	Service	Explanation	Opening - Closing	Service Type
Alesta Restaurant	Open Buffet Breakfast	Rich varieties of delicious international cuisine are served.	07:00 - 10:30 (Weekdays) 07:00 - 11:00 (Weekend)	Paid
Alesta Restaurant	Open Buffet or Set Menu Lunch	Rich varieties of delicious international cuisine are served.	12:00 - 14:00	Paid
Alesta Restaurant	Open Buffet or Set Menu Dinner	Rich varieties of delicious international cuisine are served.	19:00 - 21:00	Paid
Compass Restaurant	A la Carte Dinner	Rich varieties of delicious international cuisine are served.	18:00 - 22:30	Paid
Titanic Coffee	A la Carte	Rich varieties of delicious international cuisine are served.	07:00 – 22:30	Paid
Room Service	A la Carte	Foods and beverages selected from the Room Service menu.	24 hours	Paid
English Bar	A la Carte	Wide range of premium local and foreign alcoholic and non-alcoholic beverages are served.	16:00 – 22:30	Paid
Compass Bar	A la Carte	Wide range of premium local and foreign alcoholic and non-alcoholic beverages are served.	18:00 – 01:30	Paid
Alesta Bar	A la Carte	Wide range of premium local and foreign alcoholic and non-alcoholic beverages are served.	07:00 – 23:00	Paid

BEFINE SPA

Free	Fitness Center	Turkish Bath	Steam room
	Sauna	Snow Fountain	Jacuzzi
	Relaxation Room	Convertible Swimming Pool	Shock Bath
	Group Lessons (Total Body, Tae Bo, Cycling, Crunch, Pilates, Core, Stretching, Jumping)		
Paid	Massages and Turkish Bath Services	Skin and Body Care	Private Swimming Lessons
	Personnel Training		
*Bonnet must be worn while using the pool.			

POOLS

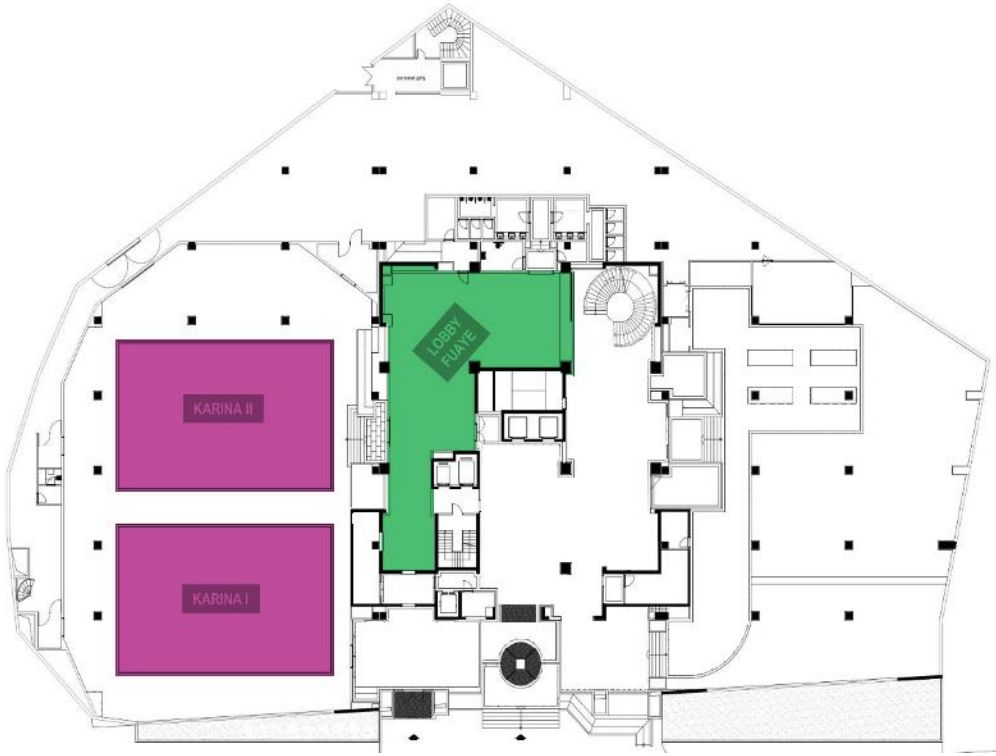
Pool	Open Area	Closed Area	Heated	Depth	Area m ²
Outdoor Pool	x	x	x	140 cm	315 m ²
Indoor Pool	x	x	x	140 cm	315 m ²
Indoor or Outdoor Children's Pool	x	x	x	30 cm	20 m ²
*Serving Hours 08:00-20:00 *Bonnet must be worn while using the pool.					

MEETING HALLS

Titanic Business Kartal has a total of 18 meeting halls, two of which are on the lobby floor.

Meeting halls that are furnished in pastel tones make the welcoming warm. Making a difference with its unlimited possibilities and service quality in catering, Karina Ballroom provide service for big organizations up to 1100 people with its modern and technological infrastructure.

BALLROOMS



Halls	Area (m2)	Width (m)	Length (m)	Height (m)	Banquet	Theater	Classroom	Cocktail	Daylight
KARINA I	536 m2	21,00	25,50	6,00	270	340	180	450	x
KARINA II	395 m2	16,50	25,50	6,00	240	280	160	400	-
KARINA BALLROOM	931 m2	37,50	25,50	6,00	750	820	390	1100	x

GARDEN FLOOR HALLS



Halls	Area (m2)	Width (m)	Length (m)	Height (m)	Banquet	Theater	Classroom	Cocktail	Daylight
AZOR I	95 m2	9,00	10,63	2.80	48	70	54	30	x
AZOR II	86 m2	8,01	10,63	2.80	48	70	54	30	-
AZOR III	86 m2	8,01	10,63	2.80	48	70	54	30	-
BORNEO	106 m2	8,00	13,35	2.80	48	1108	63	38	x
BORNEO II	66 m2	7,52	8,80	2.80	-	54	45	23	x
BORNEO III	47 m2	7,90	5,90	2.80	-	30	18	16	x
MAJORCA I	77 m2	70,50	10,27	2.80	-	74	45	30	-
MAJORCA II	65 m2	8,10	8,10	2.80	-	54	36	23	x
PORTO I	106 m2	8,90	11,90	2.80	48	84	63	36	-
PORTO II	86 m2	7,25	11,90	2.80	-	74	54	30	-
PORTO III	32 m2	5,25	6,15	2.80	-	24	18	15	-
SAVLO RESTAURANT	640 m2	24,50	16,10	2.80	320	250	120	54	-

MARKIZ & PHUKET HALLS



Halls	Area (m2)	Width (m)	Length (m)	Ceiling Height (m)	Banquet	Theater	Classroom	Cocktail
MARKIZ I	76 m2	7,25	10,60	2.80	-	70	54	30
MARKIZ II	89 m2	8,40	10,60	2.80	-	70	54	30
MARKIZ III	85 m2	8,17	10,60	2.80	-	70	54	30
PHUKET I	39 m2	7,50	5,25	2.80	-	40	24	24
PHUKET II	38 m2	7,35	5,25	2.80	-	40	24	24
PHUKET III	29 m2	5,70	5,25	2.80	-	24	18	15



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