

## featuring:

Our feature ambassador for the month of October is Matilda, our Server in the Blue Crab Restaurant at the Coast Victoria Hotel & Marina by APA in Victoria, BC.

Matilda has worked at the Coast Victoria Hotel & Marina by APA for 6 years. She started as a busser with little experience and has worked her way to Serving.

## Why did you choose the hospitality industry, and specifically Coast Hotels?

I chose the hospitality industry because its fun! Coast Victoria has so many kind ambassadors who have been here since the beginning. It has created a very welcoming and fun culture to be a part of.

## What is the best part about working at Coast Hotels?

The best part about working at Coast Victoria is meeting all our guests! Its nice getting to know all the regulars, as well as learning where our travelling guests are visiting from.

## What is your definition of success?

Achieving goals and having fun while doing them

## What is a piece of advice that resonates with you?

Be Kind always

## What are you most proud of in your role?

Showing guests a great experience and seeing them return.

## What is the top item on your "bucket list"?

An open-ended plane ticket

## What was your dream job when you were a kid?

To be an actress.

## What inspires you and why?

Travelling, because it gives me an opportunity to explore the different cultures of the world

## If you could have lunch with anyone, who would it be?

I would have high tea with the Princess of Wales, because she seems like a very kind person.



## What is your favorite food?

It often changes, but currently, Pasta!

## Describe your personality in three words:

Kind, friendly and fun

## What would your dream vacation be?

Italy

## If you could live anywhere in the world, where would it be?

Hawaii!

thank you Matilda  
*for being an amazing  
ambassador!*

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