

At Grand Park City Hall, sustainability is at the heart of our operations. We are committed to making responsible business decisions that positively impact both the environment and the communities we serve. This policy outlines our dedication to sustainability, focusing on continuous improvement in areas such as environmental, social, cultural, economic, human rights, health, safety, risk, and crisis management.

Governance:

- Adhere to all relevant laws and regulations, including those related to health, safety, labour, and the environment.
- Regularly measure, track, and assess our environmental and social impact across our operations.
- Communicate our sustainability performance to stakeholders and customers on an ongoing basis to encourage their support.
- Provide opportunities for staff to actively contribute to the development and implementation of sustainability initiatives through education and training.
- Integrate sustainability considerations throughout the entire lifecycle of building and infrastructure projects.
- Comply with zoning laws and regulations, including those related to protected areas and heritage preservation, throughout the property lifecycle.
- Provide information to staff and guests about the natural environment, local culture, and cultural heritage.
- Promote responsible tourism and travel practices among guests in the areas where we operate.

Social:

- Provide equal employment opportunities for the local community, including management roles and career advancement.
- Prioritize local and fair-trade suppliers and products, whenever they meet quality standards.
- Maintain a strict policy against any form of exploitation or harassment, including commercial, sexual, or any other forms, especially towards children, women, minorities, and other vulnerable groups.
- Offer equal employment opportunities, including leadership positions, without discrimination based on gender, race, religion, disability, or any other characteristic.
- Follow international and national best practices, along with locally agreed-upon guidelines, for managing and promoting visits to indigenous communities and culturally or historically significant sites.
- Contribute to the preservation and enhancement of local properties, landmarks, and traditions of historical, archaeological, cultural, and spiritual importance.
- Integrate elements of local culture into our properties while respecting the intellectual property rights of local communities.

Environment:

- Prioritize environmentally sustainable suppliers and products, including capital goods, food, beverages, building materials, and consumables.
- Make responsible purchasing decisions for consumable and disposable goods to minimize waste generation.
- Track energy consumption by type and take proactive steps to reduce overall consumption, with a focus on increasing the use of renewable energy.
- Assess water-related risks, monitor water usage by type, and implement measures to minimize overall consumption. Ensure water is sourced sustainably without adversely affecting environmental flows.
- Reduce transportation needs and actively promote the use of cleaner alternatives by guests, employees, suppliers, and in our operations.
- Minimize the use of harmful substances and, where possible, substitute them with safer alternatives. Ensure proper management of all chemicals, including their storage, use, handling, and disposal.
- Follow established guidelines for managing and promoting visits to natural sites to minimize negative environmental impacts while maximizing visitor satisfaction.