

# **Spend SGD\$100 with UOB Cards to stand a chance to win a cruise holiday on the *Disney Adventure***

## **Lucky Draw Terms and Conditions**

### 1. Organiser, Prize Sponsor & Designated Travel Agent

This Promotion is organised and administered by The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore ("Organiser"). The Prize is sponsored by United Overseas Bank Limited ("UOB"). UOB Travel Planners Pte Ltd ("Travel Agent") is the designated travel agent for prize fulfilment, and a service fee of S\$60 (exclusive of GST) is payable by the winner to the Travel Agent upon redemption of the Prize.

For the avoidance of doubt, each of UOB and UOB Travel Planners is not the organiser of this Promotion and is not responsible for the conduct or administration of the Promotion or Lucky Draw, including but not limited to the collection or processing of entries, the selection of winners, or any disputes relating thereto.

### 2. Promotion Period

The promotion ("Promotion") runs from 26 February 2026 to 30 April 2026, both dates inclusive (the "Promotion Period"). Entries received outside the Promotion Period will not be considered.

### 3. Eligibility

- a. The Promotion is open to individuals who are aged 18 years and above and fulfil the entry requirements set out in Clause 4.
- b. Employees of the Organiser, Disney Cruise Line, their related corporations, affiliates, advertising and promotion agencies, and their immediate family members are not eligible to participate into the Promotion.

### 4. Qualifying Transactions

- a. **To qualify, a participant must spend a minimum of SGD \$100 in a single transaction, charged in full to a valid UOB Debit or Credit Card issued in Singapore, Malaysia, Indonesia, Vietnam or Thailand (excluding corporate or commercial cards), for dining at Town Restaurant (The Fullerton Hotel Singapore) or at La Brasserie (The Fullerton Bay Hotel Singapore) during the Promotion Period. Each qualifying transaction entitles the participant to one (1) lucky draw entry only.**
- b. The minimum spend of SGD \$100 shall be calculated net of all discounts, vouchers, rebates, credits, refunds, or adjustments, and must be reflected on a single original receipt issued by the designated restaurant. Split or combined receipts will not be accepted.
- c. The Promotion applies strictly to dining at the designated restaurants. Any transactions made via online platforms, mobile applications, third-party platforms, instalment payment plans or any other payment channels shall not qualify.
- d. Any amount spent in excess of SGD \$100 within the same transaction shall not entitle the participant to additional entries. Multiple entries require separate qualifying transactions.

### 5. Entry Submission

- a. To participate, eligible customers must:
  - (i) Show original proof of valid transaction receipt issued by the designated restaurant and credit card slip at the point of payment; and
  - (ii) Complete the online entry form by submitting their personal details, transaction details, and uploading a valid receipt.

- b. Entries must be submitted between 9:00am on 26 February 2026 and 11:59pm on 30 April 2026 (both dates inclusive).
- c. The time of submission shall be determined solely by the Organiser's system records. Late or incomplete submissions will not be accepted or counted.
- d. Proof of transaction in the form of an original receipt must be retained and may be required for verification purposes upon collection of prize. Failure to produce such proof upon request may result in disqualification.
- e. Entries that are incomplete, inaccurate, illegible, duplicated, tampered with, fraudulent, or otherwise not in compliance with these Terms & Conditions shall be disqualified.
- f. In case of dispute, the Organiser's decision on all matters relating to eligibility and qualification shall be final, conclusive, and binding, and no correspondence will be entertained.

#### 6. Lucky Draw Winner Selection and Notification

- a. The winner will be selected by the Organiser at random via a lucky draw from all eligible and valid entries. The lucky draw will take place on 8 May 2026 at 1 Fullerton Square, Singapore 049908, in presence of an independent scrutineer.
- b. The selected winner will be notified via email using the email address provided in the entry form within 7 calendar days from the Draw Date.
- c. The selected winner must respond within five (5) business days from the date of notification to confirm acceptance of the Prize.
- d. If the selected winner fails to respond within the stipulated timeline or is found to be ineligible, the winner's entitlement will automatically be forfeited and the Organiser reserves the right to select an alternate winner at its sole discretion. The Prize shall be utilised by the selected winner and accompanying guest only, and is non-transferable, non-exchangeable and is not redeemable for cash or other items.
- e. The Organiser reserves the right to substitute the Prize with another prize of similar value should the original Prize become unavailable.

#### 7. Prize Conditions

- a. One (1) winner will be selected to win one (1) [3N cruise holiday in a Deluxe Oceanview Stateroom with Verandah for 2 guests (estimate value at US\$2,100) on the *Disney Adventure*] ("Prize").
- b. The specifications of the Prize are fixed and any change or update of the Prize is not permitted. Prizes are provided solely by Magical Cruise Company, Limited (dba Disney Cruise Line), under such as determined in the Disney Cruise Line Prize Description.
- c. The Prize excludes the prevailing goods and services tax ("GST") applicable to the retail cost of the Prize. Any room type upgrades, additional guests, onboard expenses, shore excursions, and other add-on options shall be borne solely by the winner.
- d. Redemption and utilisation of the Prize are also subject to such terms and conditions as may be imposed by the cruise merchant i.e. Disney Cruise Line (including the terms set out in Annex A of these Terms and Conditions) and the Travel Agent. This includes a S\$60 (exclusive of GST) service fee to be payable by the winner to UOB Travel Planners Pte Ltd ("Travel Agent") upon redemption of the Prize. The cruise travel booking must be made with the Travel Agent by 17 July 2026.
- e. **The Prize is strictly for use onboard the *Disney Adventure*, scheduled to depart from Singapore on 7 December 2026 and returning to Singapore on 10 December 2026. The sail date is fixed and cannot be changed. Should the winner be unable to travel on the specified date for any reason, the Prize will still be deemed forfeited.**
- f. The Walt Disney Company (Southeast Asia) Pte. Limited shall not be liable to compensate any winner if they fail to redeem the Prize or are unable to use the Prize, are unable/fail to make bookings via the appointed travel partner and/or agency, or in any

event whatsoever. The Walt Disney Company (Southeast Asia) Pte. Limited makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize.

- g. The Walt Disney Company (Southeast Asia) Pte. Limited will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with participant's participation in this Promotion.
- h. The Prize is not sponsored, endorsed, or administered by The Walt Disney Company (Southeast Asia) Pte. Limited, or its parent, subsidiaries, related and/or affiliated companies.

#### 8. Personal Data

- a. By entering the Promotion, participants consent to the collection, use, and disclosure of their personal data by the Organiser for the purposes of administering this Promotion in accordance with applicable data protection laws of Singapore.
- b. For the purpose of prize fulfilment, the Organiser may disclose the winner's personal data to UOB (as the Prize sponsor) and UOB Travel (as Travel Agent). UOB and UOB Travel will handle such data solely for the purposes of Prize fulfilment in accordance with their respective privacy policies.

#### 9. Liability

The Organiser shall not be responsible or liable for any claim, injury, loss, damage, cost or expense arising out of or in connection with participation in the Promotion or the acceptance or use or fulfilment of the Prize, including but not limited to any changes, cancellations, non-availability, quality, service, or defects in Disney Adventure or any related services.

Each of UOB and UOB Travel shall not be liable for any claim, loss, injury, damage, cost, or expense arising in connection with the Promotion, the Lucky Draw, the Prize, or the fulfilment of the Prize, including but not limited to any changes, cancellations, non-availability, or defects in Disney Adventure or any related services.

#### 10. General

- a. The Organiser reserves the right to amend these Terms & Conditions or terminate the Promotion at any time at its sole absolute discretion without prior notice.
- b. These Terms & Conditions shall be governed by and construed in accordance with the laws of Singapore.
- c. This Promotion, including the Spend & Win Lucky Draw, is solely organised, administered, and fulfilled by The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore. Each of UOB and UOB Travel is not the organiser and assumes no responsibility for the conduct of the Promotion, the administration of entries, the determination of winners, the fulfilment of prizes, or any dispute arising from the Promotion.
- d. All enquiries, issues, and disputes relating to the Promotion shall be directed to The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore. Their decision shall be final and conclusive.
- e. Save for the entities explicitly mentioned in these Terms and Conditions, no third party has any right to enforce or exercise any provision under the Contract (Rights of Third Parties) Act.

## **Annex A**

### **Disney Cruise Line Vacation Package Prize Description**

Your Prize includes:

- All meals onboard the *Disney Adventure* (excluding specialty and fine dining);
- Pre-paid onboard gratuities for the stateroom host/hostess, dining room server, assistant server and head server; and
- Taxes, Fees, and Port Expenses (as defined on the Disney Cruise Line website).

All costs and expenses not expressly stated above are excluded and solely your responsibility, including but not limited to:

- Travel insurance
- Laundry service
- Spa treatments
- Alcoholic and specialty non-alcoholic beverages (including specialty coffee)
- Individually charged snacks and treats (including but not limited to movie popcorn, packaged candy, ice cream, gelato, pastries, and bar snacks)
- Local and long distance telephone calls
- Ship to shore communications including internet
- Merchandise and souvenirs
- Tips and gratuities not specifically set forth above

**To utilise your Prize, you are required to make your travel booking by 17 July 2026.** No changes will be made to travel details once any element(s) of the travel arrangements have been booked except in Disney's sole discretion. Accommodations are subject to availability; certain restrictions may apply. Disney reserves the right to change the travel dates, cruise ship or any other component of the vacation package, for any reason and in its sole discretion. No substitution of vacation package or any elements thereof is allowed, except at Disney's sole discretion. Ports of call, offerings and experiences onboard are subject to change, availability and cancellation without notice.

The components of your vacation package may not be sold, traded, transferred, or refunded, and cannot be redeemed for cash. Each vacation package is non-commissionable.

Once your guest has been selected by you and confirmed in your travel itinerary, you will not be allowed to change or substitute your guest without the express consent of Disney, which may be withheld for any reason. If you choose to bring less than the allotted number of guest(s), the vacation package will be awarded in increments suitable for the actual number of participants with no substitute vacation package or compensation provided to you.

The approximate retail value ("ARV") of each Prize is US\$2,100. The actual value of the vacation may vary depending on the cruise date and fluctuations of foreign currency rates and airfares (if applicable). If the actual value of the vacation is less than stated ARV, you will not be entitled to the difference in value.

You will not receive compensation for any element(s) of the vacation package that any participant(s) is unable to use for any reason, and such unused portion(s) of the vacation package will be forfeited.

No refund or compensation will be made in the event of the cancellation or delay of any flight or cruise (as applicable). The Walt Disney Company (Southeast Asia) Pte. Limited is not liable, including for any costs or expenses, if any component of the vacation package is delayed, postponed or cancelled

for any reason and you will not be reimbursed, and no substitution will be provided except as in Disney's sole discretion.

You and your guest(s) are responsible for providing proper citizenship documentation to travel which may include passports, valid alien registration card and/or necessary visas. Those without proper citizenship documentation will be denied boarding. You and each of your guests are responsible for ensuring that they have proper citizenship documentation.

You and each of your guests will be required to execute a liability/publicity release and waiver form prior to booking of any travel. Each traveler will also be required to sign the Disney Cruise Line cruise contract before embarkation (the "Cruise Contract"). The Cruise Contract is available at <https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/singapore/>. Failure to return the executed release form or to accept and sign the Cruise Contract within the specified time periods will result in forfeiture of the vacation package. You will be solely responsible for any actions, claims or liabilities of their travel party, related to any use or misuse of the vacation package or any related activity or travel.

Health and safety measures and operational guidelines, ports of call and offerings may change at any time without notice. Certain onboard venues, experiences and other offerings may be modified or unavailable, will have limited capacity and will be subject to limited availability, advance reservations or even closure.

In the event you or any of your guests engage in behavior that, as determined by Disney in its sole discretion, is obnoxious or threatening, illegal, is intended to annoy, abuse, threaten or harass any other person, or is contrary to Disney's health and safety protocols, rules or policies in effect at the time of the vacation package, Disney reserves the right to terminate the vacation package or other applicable experience early, in whole or in part, and send you and/or your guests home with no further compensation. You shall be solely responsible for any actions, claims or liabilities of any member of the group.

Disney, its parent, related, affiliated, and subsidiary companies and their respective officers, directors agents, employees and assigns shall be released and discharged from any and all legal claims, losses, injuries, demands, damages, actions, and/or causes of actions that arise out of and/or in any way related to the prize, the receipt, use and/or enjoyment of the prize and/or the promotion.

Minors under the age of eighteen (18) not traveling with a parent or legal guardian must be accompanied by an adult over the age of twenty-one (21) in the same stateroom. The parent or guardian of any minor not traveling with a parent or guardian must appoint an adult to have custody and control over their minor and to contract on their behalf in connection with the Vacation Package. An appointment form will be included in the document package and must be signed by parent or legal guardian prior to embarkation at the Marina Bay Cruise Centre.

The vacation package is awarded "as is" with no warranty or guarantee, expressed or implied, being provided by Disney.

All applicable income taxes and all other costs associated with prize acceptance and use are your sole responsibility.