



## RESERVATION FORM

I, \_\_\_\_\_, understand with this signed and submitted reservation form a table will be held on my behalf on the date of \_\_\_\_/\_\_\_\_/\_\_\_\_. Payment will be made in full on the date of your reservation. Your table will be guaranteed upon submission of this form.

Contact Name:

Contact Phone Number:

Contact Email:

Date of Reservation:

Time of Reservation:

Guest Count:

Choice of Package (please specify) or Minimum Spend:

Regular or Premium Liquor Package:

Choice of Liquor, Juices & Soda Mixers:

Name of person being celebrated:

Special Request:

### **PLEASE READ INSTRUCTIONS BELOW:**

1. Complete and email form to [ypalacio@clevelander.com](mailto:ypalacio@clevelander.com)
2. Once the form is received, an email from [services@sertifi.net](mailto:services@sertifi.net) will be sent. This is a credit card authorization form that must be completed in order to secure your table reservation. The credit card provided will NOT be charged unless you break our cancellation policy.
3. Once the credit card authorization form has been signed and received, your reservation is automatically confirmed.
4. The day of your reservation, you are required to pay full amount for the reservation. Please keep in mind, we do not split checks, we can only accept the full payment on one credit card or in cash.

### **CANCELLATION POLICY:**

A Credit Card is required to guarantee your reservation. It will only be charged in the event the reservation is canceled within the cancellation period. Clevelander is a rain or shine outdoor venue.

Cancellation Policy: \$100 assessment fee if cancellation is within 48 hours, day of or no shows.

If you have any additional question, please contact [ypalacio@clevelander.com](mailto:ypalacio@clevelander.com) or call (786) 287 – 8080.