

OUR HEALTH & SAFETY COMMITMENT

INTRODUCTION:

Our company values the health and safety of our guests and employees. As part of our commitment to providing a safe and comfortable environment. This program is designed to provide our guests with peace of mind, knowing that we are taking extra precautions to ensure their safety during their stay with us.

CLEANLINESS MEASURES:

To maintain a clean and hygienic environment, we have implemented the following measures:

- **Enhanced cleaning protocols:** We have increased the frequency of cleaning and disinfecting high-touch surfaces, such as doorknobs, light switches, and elevator buttons. We also use hospital-grade disinfectants and have implemented new cleaning procedures for guest rooms, public areas, and back-of-house areas.
- **Hand sanitizing stations:** Hand sanitizing stations have been placed throughout the hotel, including the lobby, elevators, and public restrooms.

PREVENTION MEASURES:

To prevent the spread of illness, we have implemented the following measures:

- **Employee health checks:** All employees are encouraged to self-monitor for symptoms of illness, including temperature checks, before starting their shift. Anyone with a fever or other symptoms of illness is sent home.
- **Guest health checks:** Guests are encouraged to self-monitor for symptoms of illness before and during their stay.
- **Food safety:** We follow strict food safety protocols, including frequent hand washing and sanitizing, to reduce the risk of foodborne illness.

CONCLUSION:

At our hotel, the health and safety of our guests and employees are our top priority. We understand the importance of providing a clean and comfortable environment, especially during these challenging times. We are committed to ensuring that our guests can relax and enjoy their stay with confidence, knowing that we are taking all necessary precautions to keep them safe.