

# BUNDOORA **RESIDENTIAL LIVING HANDBOOK**

Find all the helpful information and frequently asked questions in one place. Your very own personal guide to all things Living at La Trobe

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# WELCOME

Welcome to Living at La Trobe Bundoora! We are thrilled that you have chosen to stay on campus with us. Whether your stay is for one semester, the academic year, the whole year or just a short stay, we know you will find Living at La Trobe is where you want to be, a home away from home.

This guide will be your go-to guide for all things Living at La Trobe Bundoora. We have collated all the helpful information and frequently asked questions that you would need to know in one place for your convenience. Feel free to download a copy of this guide and refer to it to answer any questions that may come up throughout your stay.

Have more questions that you can't find the answer to here? We will be happy to answer any questions you may have and update our guide to keep it as relevant as possible. Contact us at (03) 9479 1071 or [living@latrobe.edu.au](mailto:living@latrobe.edu.au) with your queries.

The Living at La Trobe office is located on the ground floor of Menzies College (MC-AD) on the Bundoora (Melbourne) campus.

# KEY CONTACTS

## Reception Hours

Our Living at La Trobe office is open between the hours of 7:00am to 6:00pm, seven days a week. A Night Manager is on duty after hours.

## Living at La Trobe Contact Information

Bundoora Campus

[living@latrobe.edu.au](mailto:living@latrobe.edu.au)

(03) 9479 1071

Bendigo/ Regional Campus

[lalregional@latrobe.edu.au](mailto:lalregional@latrobe.edu.au)

(03) 5444 7425

Reservation Enquiries

[lalreservations@latrobe.edu.au](mailto:lalreservations@latrobe.edu.au)

Residential Life Enquiries

[lalreslife@unilodge.com.au](mailto:lalreslife@unilodge.com.au)

Bond Refund Enquiries

[lalbondrefunds@unilodge.com.au](mailto:lalbondrefunds@unilodge.com.au)

## Emergency Contacts

Fire, Police, Ambulance 000

La Trobe University Security (03) 9479 2222

University Crisis Line 1300 146 307

Lifeline Australia 13 11 14

Free Nurse on call Helpline 1300 60 60 24

# SECURITY

Our Living at La Trobe Night Managers conduct regular patrols throughout the accommodation precinct to help ensure a safe and secure environment for all residents.

You may see (or hear) them checking entrance doors and making sure everything is in order — they're here to support your wellbeing and peace of mind.

If you have any security concerns or need to report a noise issue, please contact us on **(03) 9479 1071**.

In addition to accommodation Night Managers, La Trobe University provides 24/7 campus security to help ensure the safety and wellbeing of all students and staff. As part of this, the Uni-Safe Service offers after-dark escorts by Security Officers to help you feel safe moving around campus at night. This free service is available to escort you:

- Between campus buildings
- To campus car parks
- To on-campus accommodation
- To local transport points (Melbourne Campus only)

To request the Uni-Safe service or report a security concern, contact La Trobe Security on **(03) 9479 2222**.

Nitrous oxide canisters are prohibited on campus.

It's important to know that [nitrous oxide can be dangerous](#). Ingesting even small amounts can lead to dizziness, blackouts, injuries, or long-term nerve damage.

Improper use and disposal of nitrous oxide can also create a fire and explosion risk, particularly when canisters are left near heat sources, electrical equipment or in bins.

We remind you that all students must comply with La Trobe's [Living at La Trobe Rules of Residence](#) and the [Student Behaviours Policy](#).

Breaches of this policy may result in serious consequences, including disciplinary action.

Your safety and wellbeing matter. If you're worried about your or someone else's substance use, confidential support is available from our [Wellbeing Services](#).

If you have experienced or witnessed concerning behaviour you can contact [Safer Community](#).

If you or someone else is in immediate danger, call **000** in an emergency and notify La Trobe Security on **(03) 9479 2222**.

# CHECK-IN

Before you arrive, there are a few important steps to complete to ensure a smooth move-in experience.

## **Complete Your Booking Checklist**

In your Conditional Offer, you'll find a checklist outlining the tasks required to finalise your accommodation booking. This checklist must be completed at least one week prior to your contract start date in order to receive email confirmation of your booking.

## **Payment**

Your accommodation booking will only be confirmed once the following payments are received in your residential account:

- \$1,000 bond
- \$130 departure cleaning fee

# STUDENT ID & ROOM ACCESS

We recommend arranging your La Trobe University Student ID before your check-in day, as this card will be activated to provide access to your accommodation.

- If you haven't received your Student ID by check-in, a temporary guest card will be issued, valid for a limited time until your Student ID is available.
- RMIT residents will also receive a guest card until they obtain a La Trobe-issued Student ID for RMIT.

For more information on how to order and collect your student ID, please refer to the [La Trobe University Student ID Cards page](#) (LTU Students only).

## Lost Access Cards

If you lose your Student ID card, please report it to Living at La Trobe Reception as soon as possible. For your safety, we will immediately cancel residential access linked to the lost card.

You'll be issued a temporary guest access card, valid for 28 days, giving you time to order a replacement Student ID.

A \$45.00 fee will be added to your account for the temporary card — this fee will be removed once the guest card is returned.

## Lock Outs

If you're locked out of your room or the card reader on your door is showing a red light or no light at all (normally it should illuminate green), please contact the Living at La Trobe Reception on (03) 9479 1071.

# CONDITION REPORT

When you arrive, a Condition Report will be emailed to your registered email address. This document outlines the condition of your room at the start of your stay and gives you the opportunity to ensure everything is recorded accurately.

Please take a few moments to:

- Review the report carefully
- Add any comments or upload photos if something doesn't match what you see
- Return the completed report to Living at La Trobe within three business days of moving in

Make sure to keep a copy for your records — you'll need it at the end of your stay during your final room inspection.

At the end of your stay, Living at La Trobe may assess and deduct part or all of your bond for cleaning, repairs, or missing items. However, if these issues were already noted in the Condition Report at the start of your agreement, it can help support the return of your full bond.

*For more details, refer to the Rules of Residence – Section 3, "C. Condition Reports."*

# RENTAL PAYMENTS

## Direct Debit

Enjoy a seamless and stress-free rental experience with our Direct Debit payment option! Direct Debit ensures your rent is paid automatically — no reminders, no late fees.

To use Direct Debit, you'll need an Australian bank account.

To sign up for Direct Debit:

1. Log in to the Residential Portal
2. Select 'Your In-Room Direct Debit'
3. Enter your bank details and follow the prompts

Say goodbye to payment hassles and hello to a more convenient and efficient way to manage your rent!

## Online Portal Payment

Alternatively, rental payment can be made online through the Residential Portal. Once payment is made, please allow 3–4 business days for it to be processed from your bank account and credited to your Residential Account.

## In-person Payment

You can also choose to make your payment at the Living at La Trobe reception in-person by card. We accept Debit, Mastercard, Visa, Amex, JCB and UnionPay.

**See next page for Rent Due Date Calendar 2026**



Living at La Trobe  
Student Accommodation

2026

# Rental Calendar

## January

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## February

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

## March

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## April

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## May

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## June

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## July

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## August

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## September

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

## October

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## November

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1		
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

## December

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Please note: Rent is payable in advance on the due dates indicated in **black** and **red** for the following periods in **grey** and **pink**.

### Rent Due Dates



### Rental Period



# TEST & TAG OF ELECTRICAL EQUIPMENT

When moving on campus, you're welcome to bring a range of personal electrical appliances. To ensure the safety of all residents, any appliance that plugs into a wall (excluding chargers and extension cords) must be tested and tagged by a licensed electrician before use.

## What needs to be tested and tagged?

Examples include, but are not limited to:

- Mini fridges
- Hair styling and skincare appliances
- Kitchen appliances (air fryers, rice cookers, blenders, toasters, coffee machines, etc.)
- PCs, desktops, and TVs
- Alarm clocks
- Speakers, CD players, and radios
- Vacuums

## Free Testing on Move-In Day

Living at La Trobe offers free test and tag services on the official Move-In Day at the start of the academic year, and again for the mid-year intake.

If you move in outside of these periods, you'll need to arrange and cover the cost of test and tag services before using your appliances in residence.

In accordance with the Rules of Residence, please note that if you connect an untested appliance and it causes damage to the electrical system or property, you may be held responsible for the cost of repairs, unless the appliance has been properly tested and tagged by a licensed electrician.

To avoid any issues, ensure all eligible appliances are tested and tagged before use.

*Please refer to the Rules of Residence, Section 6 – C. Electrical Items for more information.*

# VISITORS

In accordance with the Rules of Residence, you may have visitors between 08:00am and 10:00pm, at any time other than SWOTVAC and exam period. Any overnight stays must be registered at the Living at La Trobe reception. Please be considerate of your neighbours as after-hours noise restrictions apply. Please note, we do not provide short-term accommodation for those who are not La Trobe students or staff.

*Please refer to the Rules of Residence, Section 7 – Visitors and Guests.*

# INTERNET ACCESS

All students can access the La Trobe University “eduroam” wireless internet network. You will need to login with your university supplied username and password, which is the same login that is used for your enrolment via Student Online and your LMS.

If you have problems logging into the Wi-Fi, visit the Ask La Trobe Desk in the Library (located at the Agora).

**Note:** If you are a non-La Trobe student or a guest, login information can be provided upon request from Living at La Trobe staff.

*Please refer to the Rules of Residence, Section 10 – b. Internet Usage for more information.*

# MAIL COLLECTION

The Living at La Trobe Office only accepts letters on your behalf. When a letter arrives for you on campus, our team will sort it and notify you via email when it's ready for collection. Please remember to bring your Student ID when collecting your mail.

No parcels or deliveries are accepted on behalf of residents at the Living at La Trobe reception. For parcel deliveries, please ensure you include your contact number so courier drivers can reach you directly. Alternatively, we recommend organising delivery through Australia Post (AusPost). The AusPost Post Office is located on campus near the Agora.

**To learn more about temporary parcel lockers with AusPost, please visit the [AusPost website](#).**

# CLEANING AND MAINTENANCE

## Cleaning

Common spaces, such as kitchens, hallways, bathrooms and laundry areas, are cleaned regularly by campus cleaning staff. This includes general surface cleaning and floor vacuuming; however, residents are expected to maintain the cleanliness and hygiene in these shared areas. To support you in keeping your private room clean, vacuums are available in each building.

Residents are responsible for maintaining cleanliness of their room.

Residents will be given prior notice if Living at La Trobe requires entry for cleaning, maintenance, security, or other reasonable University purposes.

## Rubbish Disposal

Residents are responsible for collecting and disposing of all rubbish from their personal rooms. Bins are provided in the common areas of each college for general waste disposal and are emptied regularly by cleaning staff. If these bins become full between scheduled cleans, residents must dispose of this rubbish in the external bins provided.

The disposal of hard rubbish is the responsibility of the resident. Hard rubbish must not be left or abandoned anywhere on campus at any time. Surveillance footage is in operation and may be used to identify offenders.

*For more details, please refer to the Rules of Residence, Section 9 Cleanliness and Hygiene.*

## Maintenance

If you notice any damaged items or maintenance issues, you can submit a request through the Residential Portal under the My Maintenance section. Once submitted, our Living at La Trobe staff will review and approve the request, and a contractor will be arranged to complete the required work.

If the repair requires access to your private room, you'll be asked to provide consent for entry. If you would prefer to be present, a mutually suitable date and time can be arranged.

# COMMON FACILITIES

## Kitchens

There is at least one kitchen in each accommodation building. Kitchens are furnished with a stove, oven, exhaust fan, fridge, freezer, kettle, and toaster. Small appliances such as cooking utensils, cutlery, pots and pans are not provided by Living at La Trobe, please make sure to bring your own.

Common kitchens are cleaned regularly by campus cleaners as part of a general clean-up. Please note that unattended dirty dishes will be moved to a designated tub. Any items still in the tub by Wednesday will be disposed of.

Residents are expected to maintain overall cleanliness and hygiene in shared spaces. Keeping these areas tidy helps ensure a comfortable and respectful living environment for everyone.

## Laundry Rooms

Each college is equipped with a laundry facility, available free of charge for all residents. These spaces include washing machines and dryers for your convenience. Please ensure the laundry area is kept clean and that you collect your laundry promptly — for your own peace of mind, do not leave clothes unattended.

Please note that washing machines are compatible with liquid detergent only, which must be supplied by the resident.

Any loose items left on benches or on top of machines will be placed in the lost property tub located in each laundry. This tub is emptied by cleaners every Wednesday, so please check it promptly if you've misplaced anything.

# ADVERTISING AND MEDIA

Living at La Trobe must approve all advertising and signage (including any promotional material whatsoever) and placement locations within the Student Accommodation precinct, and it must conform with the standards set out in these Rules.

Requests must be made to the Living at La Trobe Office either directly or via the [Student Accommodation Enquiry Form](#). All requests will be considered within 48 hours.

Approved advertising or signage will be signed or stamped by Living at La Trobe indicating that it has been approved for distribution within Student Accommodation.

# EVENTS AND ACTIVITIES

The Residential Life Program works alongside your Residential Leaders to provide you with a range of events and support, acting as a gateway to the wider community. It presents you with a variety of events and experiences covering five tenets of the program: Social, Community, Academic, Cultural, Health and Wellbeing.

These include on and off-site events, competitions and incredible academic opportunities. The monthly schedule and posters for these events will be put up in each College. All events require you to register early through the student Portal.

If Residents wish to hold an event or similar activity outside of what the Residential Life team organise, they must first seek the approval of Living at La Trobe. Disciplinary action may apply if Residents engage in unapproved events or activities within Student Accommodation.

# FIRE ALARMS

## Alarm Activation/Triggers

To avoid triggering fire alarms, cooking appliances such as rice cookers, air fryers, and microwave ovens are only permitted in designated kitchens within Student Accommodation. These appliances must not be used in bedrooms or other unauthorised areas.

Similarly, to prevent accidental alarm activation, items such as aerosol deodorants, hair sprays, hair dryers, and hair straighteners should only be used in bathrooms, not in individual rooms or common areas.

In accordance with the Rules of Residence, please note that the use of air diffusers, humidifiers, incense, candles, smoking products, and vaping devices is strictly prohibited in all Student Accommodation buildings and rooms.

Number of offences/cause	Cooking fumes, steam, aerosol, hair tools	Smoking or vaping	Tampering with or misusing fire equipment
First time	Warning	\$500 cost recovery fine + warning	\$3,500 cost recovery fine + fire equipment replacement/repair cost + final warning
Second time	\$500 cost recovery fine + final warning	\$3,500 cost recovery fine + final warning	\$3,500 cost recovery fine + fire equipment replacement/repair cost + eviction notice
Third time	\$3,500 cost recovery fine + eviction notice	\$3,500 cost recovery fine + eviction notice	

## Assembly Point

In the event that a fire alarm is activated, all residents and individuals must evacuate immediately and proceed to the designated assembly area for that building. Assembly area details can be found by [clicking here](#).

Residents must remain in the assembly area until advised by Living at La Trobe staff or the fire brigade that it is safe to return. It is essential to follow all instructions from University personnel — compliance is mandatory.

Failure to evacuate may result in your accommodation status being placed on probation, and you may also incur a fee, as outlined in the Rules of Residence.

*Please refer to the Rules of Residence, Section 6 – Security, Fire Prevention, Emergency Management and Safe Use of Facilities.*

# HEATING AND COOLING

## **North and South Apartments**

Rooms inside North and South Apartments are equipped with centralised temperature control system, which is set to 'cool' during the summer months and switched to 'heat' as cooler weather approaches.

## **Menzies, Glenn and Chisholm College**

These residences do not have centralised temperature control systems. However, each room is equipped with a heater for colder months. Please note that air conditioning is not available in rooms within these colleges.

If your heating/cooling is not working, please submit a maintenance request through your Residential Portal so we can resolve the issue for you.

# CAR PARKING

La Trobe University offers a range of permit and payment options to suit how frequently you park on campus. All parking is ticketless, so there's no need to display a ticket on your vehicle.

vPermits or virtual permits are recommended for full-time and part-time staff and students parking regularly. Annual and 6 month permits are available for students.

Please visit [vPermit](#) for more information and how to apply.

**Note:** You park at your own risk. The University does not accept responsibility for any damage, accidents, or losses that may occur while your vehicle is on campus.

# RESIDENTIAL MEAL PLANS

Say goodbye to the hassle of grocery shopping, cooking, and cleaning — with our catered meal plan, you can focus on your studies, social life, and wellbeing, knowing your meals are taken care of.

Meals are served in the Glenn College dining hall, offering a great opportunity to relax, socialise, and connect with fellow residents — helping to build a strong sense of community.

By opting into the Glenn Catering meal plan, you'll enjoy nutritious, well-balanced meals every day without the added stress of meal prep.

## Costs and Inclusions

The weekly meal plan includes breakfast and dinner, seven days a week, for just \$175.00 per week. Charges will be posted to your account fortnightly.

## Subscription and Cancellation

To opt in to have Catering made available to you, you need to subscribe to Catering through the Glenn Dining Meal Plan section of the Portal. Once a Resident has opted in for Catering, their Subscription continues until:

1. their period of residency in Student Accommodation ends (as set out in their Offer); or
2. the Resident terminates their Subscription through the opt-out form on the Portal

If you choose to terminate your catering subscription using the opt-out form on the Portal, a two-week notice period applies, and you will be required to pay for the remaining two weeks from the date of your submission. During the two-week notice period, you can still access Catering at the Dining Hall.

Where a Resident fails to terminate their Subscription, they must still pay Catering Fees for any period that Catering is made available to them (regardless of whether they accessed Catering in that period).

## **Opening Hours**

Weekdays (Monday to Friday)

Breakfast – between 7:30 am and 9:30 am

Dinner – between 5:30 pm and 7:30 pm.

Weekends (Saturday and Sunday)

Breakfast – between 8:00 am and 10:00 am

Dinner – between 5:30 pm and 7:30 pm.

Catering is only made available to Residents within the opening hours. If a Resident does not attend the Dining Hall during the opening hours, they are not entitled to a refund of any Catering Fees paid for Catering, or other catering of any kind.

## **Dietary Requirements**

As soon as you subscribe to the catering service, you must notify the University of any dietary requirements or allergies by completing the catering form on the Portal. The University will do its best to accommodate your needs and clearly label all dishes to indicate relevant dietary information.

## **Residents' Catering obligations**

Residents must scan their University student identification card, La Trobe College Australia student identification card or other non-University/La Trobe College Australia guest identification card (as applicable) as directed by the University upon entry to the Dining Hall for each Meal Time. Where they fail to do so, the University reserves the right to deny them Catering.

Unless the University or its authorised representative(s) expressly allow, food and beverages made available to a Resident as part of Catering must be consumed in the Dining Hall and only within the applicable Meal Time.

Residents must not, unless expressly authorised by the University or its authorised representative(s):

1. bring food into the Dining Hall during any Meal Time;
2. take any food or beverage provided as part of Catering outside of the Dining Hall;
3. bring into, or consume within the Dining Hall, any alcohol;
4. access or attempt to access the Dining Hall kitchen; and
5. remove tableware, cutlery, crockery, or glassware of the University from the Dining Hall.

Residents must:

1. treat Dining Hall staff and other Residents with respect and courtesy;
2. use tableware, cutlery, crockery and glassware provided by the University in the Dining Hall to consume food and beverages during Meal Times;
3. once they have finished eating, clear their tableware, cutlery, crockery and glassware and return it to the designated cleaning area;
4. return any Dining Hall furniture moved by them to its original location and original condition;
5. comply with any conditions of entry relevant to the Dining Hall in force from time to time;
6. follow any reasonable direction of the University or its authorised representative(s) in connection with the Catering; and
7. comply with statutes, regulations, policies and procedures of the University as notified to them in connection with the Catering.
8. Residents are encouraged to use all reasonable endeavours to reduce any food wastage.

# EARLY TERMINATION

If you intend to end your accommodation agreement early, please [click here](#) to fill out the departure form and notify [living@latrobe.edu.au](mailto:living@latrobe.edu.au) with your intended departure date, your reason for terminating, and any supporting documentation.

## Notice Period

To process your termination, we require a minimum two weeks' notice prior to your intended departure date. Please confirm your intended departure date via email, as we require this information to update your contract and account.

## Early Termination Fees

In accordance with the Rules of Residence, if you are terminating your agreement before the original contract end date, the following fees will apply (as per your contract):

- A cancellation fee equivalent to 28 days' rent
- Payment of all outstanding debts and fees

In some cases, early termination may be approved without fees, but you must provide valid reason and supporting documentation, such as:

- Health & Wellbeing: Letter from a registered health professional
- Financial Hardship: Recent payslips, Centrelink statements, or other income-related evidence

Please note that the compulsory Departure Cleaning Fee of AUD\$130 must be paid, regardless of if the request is approved with or without the termination penalties, as per the Rules of Residence.

*Please refer to the Rules of Residence, Section 12 – Early Termination of Residential Agreement for more information.*

# CHECK-OUT

## Process

You are required to vacate your room by 10:00am on the day of your departure (your contract expiry date). Please ensure that all personal belongings and non-perishable food items are removed from your room and fridge and disposed of properly.

Your room must be returned to its original condition, as it was when you arrived. If you're unsure, refer to your Condition Report for guidance.

Additional charges may apply if your room is found to be unclean or damaged upon departure.

Before you leave, you must visit the Living at La Trobe Office to finalise your check-out in the system. All contract fees must be paid in full unless you have an approved early termination in place.

A \$130.00 departure cleaning fee is required at the time of departure. Please note that your bond cannot be used to cover unpaid debts, including rent or the departure fee.

## Bond Refund

To apply for your bond refund at the end of your contract, you'll need to log in to your Residential Portal and complete the "My Refund Information" section. To avoid delays, please ensure your refund details are filled out accurately before your departure.

After you've checked out and all outstanding fees have been paid, an outgoing inspection of your room will be conducted. If the inspection identifies any issues — such as damage or lack of cleanliness — deductions may be made from your bond. Please refer to your Condition Report to understand the expected room condition.

Please allow up to four weeks for the bond refund process to be finalised. Providing the correct information will help ensure a smooth and timely refund.

For all bond refund enquiries please contact: [lalbondrefunds@unilodge.com.au](mailto:lalbondrefunds@unilodge.com.au).

*Please refer to the Rules of Residence, Section 4- B. Bonds and Bond Refunds for more information.*

# GET TO KNOW THE AREA

## Local Grocer and Basic Goods

- Polaris Shopping Centre  
Woolworths, Gloria Jeans, Restaurants/Cafes, Chemist Warehouse, News Agencies and many more specialty shops.
- IGA  
A small grocery conveniently located on campus at the Agora.
- Bundoora Square  
Woolworths, Coles, Restaurants/Cafes, Chemist, News Agencies, Banks and Post Office.

## Nearby Shopping Malls

- Summer Hill Shopping Centre  
Aldi, The Reject Shop, Kmart, Coles, Post Office, chemist and other convenience stores.
- Northland Shopping Centre  
a great local option for all your retail shopping needs.
- DFO UniHill  
a direct factory outlet containing many discount outlet stores for retail and homeware goods.

## Local Bank Branches

- Commonwealth Bank  
located in Northland Shopping Centre and Bundoora Square
- ANZ (Australia New Zealand Bank)  
located in Northland Shopping Centre and Greensborough Shopping Centre.
- NAB (National Banks Australia)  
located in Northland Shopping Centre and Greensborough Plaza
- Westpac  
located in Northland Shopping Centre.

**ENQUIRIES**

Living at La Trobe  
La Trobe University,  
Victoria 3086

+613 9479 1071

[living@latrobe.edu.au](mailto:living@latrobe.edu.au)

[latrobe.edu.au/accommodation](http://latrobe.edu.au/accommodation)