

MEETING PLANNER

DEDICATED OFFER
FOR EVENT ORGANISERS

Terms and conditions of membership

January 2025



GLOSSARY

- The Offer = the ALL Meeting Planner offer
- The Member = customer who has accepted the General Conditions of Membership in the ALL - Accor Live Limitless loyalty program
- The Participant = Member who has subscribed to the ALL Meeting Planner offer
- The Service = event, booking eligible for the ALL Meeting Planner offer

1. Features of the ALL Meeting Planner offer

1.1. Offer eligibility

The ALL Meeting Planner offer is a free offer from the ALL - Accor Live Limitless loyalty program which allows the Participant to benefit from advantages when he or she makes, in the hotels of the brands participating in the Offer described in paragraph 1.4, expenses for at least 8 people:

- Meeting room reservation,
 - reservation of rooms related to the organisation of an event, whether or not linked to the reservation of a meeting room,
 - Catering for groups (if paid on invoice),
 - Event packages: Study days, residential conferences, private events (weddings, birthdays), sports events or associations.
- Subcontracted services, personnel costs, extras paid by participants, expenses excluded by the partners' general conditions of sale are not eligible for the Offer.
- As an exception, within eligible WOJO spaces, only expenses for renting meeting rooms or event spaces are eligible for the Offer.

1.2. Offer duration

Participation in the ALL Meeting Planner offer is valid for the entire duration of the Member's ALL - Accor Live Limitless membership.

1.3. Benefits granted by the ALL Meeting Planner offer

1.3.1. Earn ALL Reward and ALL Status points

The Offer allows the Participant to earn 1 Reward point and 1 Status point for each 2 euros spent. The earning of Status and Reward points is not capped.

As an exception, a cap of 60,000 Status and Reward points per Service applies (i) at Swissôtel Chicago hotel or (ii) at a hotel operated under the Fairmont brand and located outside Asia-Pacific.

1.3.2. Point allocation

The Participant's name and Member number must be given when the quotation is drawn up or when the reservation is made with the hotel in order for the Participant to access the benefits of the Offer.

The Participant does not need to be present during the Service.

If the Service is organised by an agency, the points earned can be added to the agency commission, provided that the agency is a signatory to the contract.

Reward and Status points cannot be credited to an account other than that of the Participant. However, at the hotel's discretion and if provided for in the Service contract, Reward and Status points earned in the context of the Service as defined in 1.1 may be split between two organisers if they are both Members of the ALL - Accor Live Limitless programme.

If some of the participants in the Service booked by the Participant are also Members and pay their own accommodation bill, these Members will be able to earn ALL - Accor Live Limitless points in accordance with the rules of the programme.

Points are credited on the basis of the amount excluding taxes of the invoice once the entire invoice has been paid and within a maximum period of one (1) month.

In the specific context of services provided within premises under the WOJO brand, the crediting of points will take place within one (1) month from payment of the invoice or the monthly due date concerned.

1.3.3. Use of points specific to the ALL Meeting Planner Offer

The Participant benefits from options to use points specific to the Offer, in addition to those available to him/her as a Member.

A. Discount on a future Service

The Participant can use their Reward points to obtain a reduction on the amount of expenses eligible for the Offer as described in paragraph 1.1 within the limit of 15(fifteen)% maximum of the amount excluding taxes invoiced for all of its expenses (with the exception of services ordered from Potel & Chabot, Saint Clair Traiteur and WOJO).

This reduction is capped at 1,500 (one thousand five hundred) euros excluding taxes, or the equivalent in local currency, per Service.

However, at the discretion of the hotel and if this is provided for in the Service contract, ceilings higher than 1,500 (one thousand five hundred) euros excluding taxes may be applied.

If the Participant uses Reward points to pay part of the bill for a Service, the Participant's ALL - Accor Live Limitless points will be calculated solely based on the part of the total amount not paid in Reward points.

B. Point transfer

Participants who have already acquired points under the Offer may transfer their Reward points to any active Member (hereinafter «Beneficiary(ies)»), up to an annual limit of 30 (thirty) transfers and 15 (fifteen) Beneficiaries. To do this, the Participant must contact customer service to:

- Specify the identity of the beneficiary,
- confirm the number of points to be transferred,
- If applicable, enter your telephone number and email address in order to receive a validation

code. The Participant must give the validation code received by SMS and e-mail each time a Beneficiary is added and for any transfer of more than 20,000 (twenty thousand) points.

The Participant and the Beneficiary must each have an active Member account, which means that their account must not be in a Suspension Period (as defined in the general conditions of the ALL - Accor Live Limitless program), terminated or purged.

The Participant has a period of 5 (five) calendar days from the transfer date to contact Customer Services and exercise his/her right to withdraw from the points transfer, without reason or penalty, provided that all the points transferred can be deducted from the Beneficiary's account. After this 5-day period, the transfer of points can no longer be canceled.

The points transferred will not allow the Beneficiary to access a higher ALL status. Transferred points follow the same point validity conditions as Reward points (as defined in the general conditions of the ALL - Accor Live Limitless program).

1.4. Participating brands

The Offer is valid every day in hotels of the following ACCOR Group brands: Ennismore brands (Rixos, 21c Museum Hotel, 25hours, Delano, Hyde, JO&JOE, Mama Shelter, Mondrian, Morgans Originals, SLS, SO/, the hoxton), Angsana, Art Series, Banyan Tree, BreakFree, Cassia, Dhawa, Fairmont, Folio, Garrya, Grand Mercure, greet, Handwritten, Homm, ibis, ibis Styles, Mantra, Mantis, Mercure, MGallery, Mövenpick, Novotel, Peppers, Pullman, Raffles, Sofitel, Sofitel Legend, Swissôtel, The Sebel, Tribe, Potel & Chabot SAS, Saint Clair Traiteur SAS and WOJO (excluding "WOJO spots" and "WOJO corners").

As an exception, the ALL Meeting Planner offer is not valid in hotels not participating in ALL - Accor Live Limitless ([click here to see the list of exempt hotels](#)).

2. Conditions of access to the ALL Meeting Planner Offer

2.1. Membership terms and conditions of participation

The Offer can be taken up online or at the reception desk of a participating hotel and requires the Participant to be a member of the ALL - Accor Live Limitless loyalty programme.

2.1.1. Membership conditions for a Participant acting in a personal capacity

The Offer is available to individuals booking Services on a personal basis in all hotels of the brands participating in the Offer outside the Europe, North Africa and Latin America regions, with the exception of hotels of the Raffles, Sofitel, MGallery, Emblems and Fairmont brands, which participate in the Offer worldwide.

2.1.2. Membership conditions for a Participant acting in a professional capacity

The Offer is accessible to people responsible, in a professional capacity on behalf of companies, associations or event agencies, for the organization of meetings, conferences, group stays or events.

By subscribing to this offer, the Participant declares and hereby certifies that:

- That he/she has informed his/her employer, principals or customers of his/her participation in this offer and of the personal benefits that he/she may derive from it.
- That his participation is not contrary to any applicable legal, professional or ethical rule.
- That he/she is not a public official or similar.

The Participant must fulfil the criteria of the Signed Declaration for the entire duration of his/her participation.

Any false declaration will result in termination of participation and withdrawal of points. ACCOR may request supporting documents and carry out checks with the employer or principal.

The Participant also authorises ACCOR, on the condition that he/she informs ACCOR of this action within a maximum of fifteen (15) days following its completion and when a reservation is made for a Professional Service, to:

- Request confirmation directly from the Participant's employer, principal or client of the accuracy of the Declaration of Honor;
- And/or upon simple request from the Participant's employer, principal or client, communicate the following information concerning the Participant's participation in the ALL Meeting Planner offer: date and duration of membership; details of any points that have been acquired in relation to this participation; points balance to date.

3. Disclaimer

The ALL Meeting Planner offer is provided by ACCOR SA: Public limited company registered with the Nanterre Trade and Companies Register under number 602 036 444, head office at 82 rue Henri Farman, 92130 Issy-les-Moulineaux - France.

ACCOR declines all responsibility for the consequences of non-compliance by the Participant or his/her company with the terms and conditions of the ALL Meeting Planner offer.

The ALL Meeting Planner offer is subject to availability. The terms and conditions of sale for the reserved fares and services apply.

ACCOR reserves the right to modify the conditions of the ALL Meeting Planner offer or to terminate it without notice.