



# KIGALI SERENA HOTEL

RWANDA

## KIGALI SERENA HOTEL

Situated in Central Kigali, the ambassadorial and commercial heart of Rwanda and the city's pre-eminent meeting place for diplomats and businessmen. The Hotel is situated only 10 km from Kigali International Airport

**Mr. Frankline Nyakundi**  
General Manager

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## GUEST ROOM INFORMATION

**Total number of rooms and suites - 148**

- 54 Standard Rooms  
*(1 room for the physically challenged)*
- 25 Deluxe Rooms
- 37 Superior Rooms
- 7 Prime Rooms
- 18 Studio Suites
- 6 Executive Suites
- 1 Presidential Suite

## CHECK-IN FACILITIES

- Express check-in at 14.00pm and check-out at 11.00am
- Warm towel and welcome drink

## HOW TO GET THERE

- The hotel is in central Kigali, 10 km from Kigali International Airport
- Air-conditioned airport shuttle service
- Taxi and business limo service available\*

## ROOM AMENITIES

- Safe
- Mini bar
- Voicemail
- Hair dryers
- Free Wi-Fi
- Air conditioning
- Direct-dial phone
- 24-hour room service
- Tea/coffee making facilities
- Power supply 220V/50Hz
- Type G and E power plug sockets
- In-room flat screen IPTVs

## SPECIAL FEATURES

- Gift shop
- Car park
- Kids Plunge Pool
- Beauty salon
- Concierge service
- Duty Manager 24hrs
- 24-hour on-call doctor

## DINING & BEVERAGES

- Milima Restaurant
- Sokoni Restaurant
- The Executive Lounge and Bar

## ACTIVITIES & EXPERIENCES

- Sundeck
- Sauna and steam room
- Health & beauty Services
- The Maisha Health Club and Spa\*

## CHILD-FRIENDLY SERVICES

- Baby cot
- Interconnected rooms
- Kids section in the main swimming pool
- Babysitter available on request\*

## BUSINESS SERVICES

- 24-hour business center

## CONFERENCE & BANQUETING FACILITIES

- An 800-seater ballroom
- A 400 seater auditorium (with stage and full AV)
- Three spacious room
- Private dining rooms
- Outdoor reception areas with a capacity of 1000 people
- Wi-Fi connectivity
- Extensive private parking
- Private entrance and events lobby
- Translation/interpretation services\*

## PLACES OF INTEREST

- The Kigali City Tour\*
- Akagera National Park\*
- Butare National Museum\*
- The Genocide Museum of Kigali\*
- Nyungwe Forest and the Virunga Mountains\*
- Gorilla-tracking in the Volcanoes National Park\*
- Getaways to the Kigali Serena's sister hotel, the Lake Kivu Serena Hotel\*

**NB: \* CHARGEABLE**