



SERENA HOTELS

SAFARI LODGES AND CAMPS
HOTELS • RESORTS

MARA SERENA SAFARI LODGE

The Mara Serena Safari Lodge stands high on a bush-cloaked hill with commanding views over one of Africa's most dramatic wildlife arenas-the scene of the annual migration of over one million wildebeest

Kathurima Mburugu
Lodge Manager

Direct Contact:

Tel: + (254) 736 595 900

E-mail: mara@serenahotels.com

Website: www.serenahotels.com

Kenya

Regional Support Center
Williamson House, 4th Floor
4th Ngong Avenue – Nairobi.

Tel: (+254-20) 284 2000, 732 123 000

Email: marketing.kenya@serenahotels.com

Tanzania

Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

South Africa

Sales & Reservations Office
Grayston Ridge Office Park,
144 Kathrine Street, Sandown
Tel : +27 11 021-2607/ +27 82 88 99979
Email: karin.sieberhagen@serenahotels.com
reservations@serenahotels.co.za

GUEST ROOM INFORMATION

Total number of rooms - 74

- 1 suite (The Mara Suite)
- Lodge Rooms:
 - 32 Double rooms (King Size beds)
 - 33 twin rooms
 - 8 Triple rooms (on a request basis) or 4 (pairs) connecting rooms

CHECK-IN FACILITIES

- Express Check-in at 12.30pm and Check-out at 10.00am
- Cold towel and welcome drink upon arrival

HOW TO GET THERE

- 310kms from Nairobi
- By road:
 - 7 hours from Nairobi
- By air:
 - 1 hour from Wilson Airport Nairobi to Mara Serena Airstrip
 - Mara airstrip is 2 km from the lodge
 - Airstrip 'Meet and greet' and transfer services can be arranged with prior notice

ROOM AMENITIES

- Fan
- Telephone & free- Wi-Fi
- Mosquito nets
- Hair dryers upon request
- Shaver sockets
- Power supply 240V/50Hz
- Type G power plug sockets

SUITE AMENITIES

- Bathtub
- Sitting Lounge with TV set
- Safe custody
- Mini bar

GUEST SERVICES

- Medical services
- Laundry* and shoeshine
- Valet services
- Forex exchange
- Safety deposit box (*available at the reception*)

SPECIAL FEATURES

- Gift shop
- Site available for wedding
- Heated swimming pool and sundeck

DINING & BEVERAGES

- Restaurant and Bar
- With advanced notification special dietary needs catered for (*e.g. Vegetarian, Kosher, Gluten-free*)
- Exotic bush BBQ dinner*
- Bush BBQ Bridge lunch by the Mara River*
- Hippo Pool breakfast by the Mara River *
- Bush sundowner*
- Picnic lunch/breakfast boxes on request*

ACTIVITIES & EXPERIENCES

- Maisha gym and spa that also features a steam, sauna and offers a variety of beauty treatments*
- Daily day & night game drives with dedicated driver guides*
- Guided bird and nature walks*
- Safari sundowners*
- Bush BBQ lunch and dinner*
- Starlit dinner*
- Ololoolo Escarpment hike*
- Board games and library of Africana books
- Maasai cultural talks
- Wildlife movies
- Tree planting
- Visit to Maasai village*
- Hot air balloon rides*
- Maasai market at the lodge every Thursday and Saturday

CHILD FRIENDLY

- Family rooms or Triple rooms (on a request basis)
- Baby-sitting*, children's dining/menus

BUSINESS SERVICES

- Secretarial support
- 24-hour global connectivity

CONFERENCE FACILITIES

Conference capacity - 50 pax

- Full audio-visual and technical support services

PLACES OF INTEREST

- Maasai Mara National Reserve
- Visit Maasai communities and opportunities to buy Maasai handicraft

NB: * CHARGEABLE