



MDM
HOTEL

Hello and welcome to the MDM Hotel

– here, you will feel at home.

Our historic building from **1955** is located in the heart of the capital, allowing you to conveniently reach all important places in Warsaw via public transport. You can also walk to nearby parks, embassies, institutions, or cultural attractions.

Our experienced hotel team will ensure a perfect stay – we're **at your service 24/7**.

citizen
LOUNGE

Be sure to visit the **Citizen Lounge** on **level A** for seasonal breakfasts, relaxation, meetings with friends, or work.

Check out the extensive selection of beverages and light snacks – it's worth stopping by!

**We're so happy to have you here –
enjoy your stay!**

MDM Hotel Dream Team

Guest info

Useful information



Breakfast is served at Citizen Lounge on level A (by the reception):

Mon – Fri: **6:30 – 10:00 AM**

Weekends & Holidays: **7:00 – 10:30 AM**

Breakfast is not included in your room rate?

No worries! Just let the reception know, and we'll add it to your bill!

The reception is at your service 24/7

– we can help you order a taxi, provide tourist and public transport information, or check the availability of a late check-out. Feel free to ask us anything.

Citizen Lounge Bar

Here, you can order your favorite cocktail, coffee, or a light snack. You can also sit with your laptop or meet friends for a relaxed city vibe.

Check the menu here:



Need anything?

Let the reception know, and we'll deliver it to your room free of charge:

ironing board and iron, baby cot, extra duvets and pillows, additional towels, shower cap, cosmetic set (cotton pads, swabs), slippers and bathrobe, adapters, clothes brush, shoe cleaner and horn, sewing kit, earplugs, coffee, tea, and sugar.



What about pets? We like them :)

We accept small pets in the rooms with prior notification during the booking process. The additional charge for a pet is **70 PLN** for the entire stay. Pets are not allowed in the breakfast restaurant area.



Smoking

No smoking anywhere in the hotel, please! Breaking this rule means a **500 PLN** fee from our Anti-Smoking Team.

We'd really rather not add this to your bill, so let's keep it smoke-free!



Safes

are available in all rooms and cost absolutely **NOTHING**.



Laundry and ironing

Need your clothes freshened up? We've got you! On weekdays, we offer ironing, laundry, and dry-cleaning services. You'll find laundry bags with a price list in the wardrobe. Drop off your laundry **before 10:00 AM**, and you'll get it back the same day. If you drop it off **after 10:00 AM**, it'll be ready the next morning!



Got bags to stash? No worries!

Our luggage storage next to the reception is open 24/7 and totally free.



Telephones

are for internal calls – you can call another room by dialing its number or reach the reception by dialing **600** or **700**.



Free WiFi everywhere!

Just connect to the **MDM Guest** network – no password needed, just hop on and enjoy!



Thirsty?

Free water is waiting for you in the dispensers next to the elevators on every floor. No need to buy bottles – just use your own or grab the carafe from your room. Good for you, great for the Earth – win-win!



Important phone numbers



Reception 600 or 700



Emergency 112



Police 997



Fire Department 998



Ambulance 999

TV Channels



The list below shows all free TV channels available in your room.

1. TVP1 (PL)
2. TVP2 (PL)
3. TVP3 (PL)
4. TVP INFO (PL)
5. POLSAT 2 (PL)
6. POLSAT NEWS (PL)
7. SUPERSTACJA (PL)
8. TV PULS (PL)
9. TVN 24 (PL)
10. TVN (PL)
11. TVN STYLE (PL)
12. BBC BRIT (PL)
13. NICKELODEON (PL)
14. TVP ABC (PL)
15. DISNEY CHANNEL (PL)
16. DISCOVERY CHANNEL (PL)
17. DISCOVERY LIFE (PL)
18. TURBO XTRA POLAND (PL)
19. SCIENCE POLAND (Discovery Science) (PL)
20. EUROSPORT 1 (PL)
21. CNN INT (ENG)
22. EURONEWS ENGLISH (ENG)
23. EURONEWS GERMANY (DE)
24. EURONEWS RUSSIAN (RUS)
25. DW ENGLISH (ENG)
26. PROSIEBEN (DE)
27. FRANCE 24 (FR)
28. RAI NEWS 24 (IT)
29. TV5MONDE EUROPE POLAND (PL)
30. RTR (UA)
31. RTVI (IT)
32. CANAL 24 HORAS (IT)
33. TVE INTERNATIONAL (IT)
34. MTV POLSKA (PL)
35. NEWS 24 (UA)
36. RADIO ZET (PL)

Evacuation Plan



Familiarize yourself with the **evacuation plan** and the escape routes (you'll find the plan on the entrance doors of the room).



Pay attention to the location of the nearest fire extinguisher and make sure you know how it works - you can find the manual on the extinguisher.



If you hear an alarm...

...while leaving the room, take the card that is used to open it. In case of cutting off the escape routes you'll be able to return to a safe place.



After leaving your room, follow the marked **evacuation routes** to the nearest emergency exit.



Do not use the elevator.



In case of heavy smoke, move in a crouched position, keeping your head as low as possible, as the lower parts of rooms and evacuation routes have less smoke. To avoid losing orientation, stay close to the walls.



If you're unable to leave your room, for example, due to heavy smoke in the evacuation routes:

- close the door and seal the gap with a wet towel
- stay close to the window and wait until the fire brigade helps you.



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 HotelMDM  hotel_mdm

citizen
LOUNGE

KAWA
COFFEE

KOKTAJLE
COCKTAILS

PRZEKĄSKI
SNACKS

**miejsce do pracy,
spotkań i odpoczynku**
place to work, meet and rest

Codziennie
Every day

Sprawdź nasze menu!
Check our menu!

