## BAY GARDENS RESORTS **NEWSLETTER** NOVEMBER 2024



## The Key to your Ultimate Caribbean Vacation Getaway

Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the Bay Gardens Resorts family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. Click here to read more about our beautiful properties.

CHECK OUT OUR

CALENDAR OF EVENTS



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# Bay Gardens Resorts Shines at CHTA CHIEF and Taste of the Caribbean 2024



We are delighted to share our active participation in the Caribbean Hotel and Tourism Association's (CHTA) Caribbean Hospitality Industry Exchange Forum (CHIEF), held in Miami this past week. These prestigious events brought together industry leaders and innovators to collaborate, share insights, and celebrate Caribbean excellence.

Saint Lucia had a strong presence at the CHTA CHIEF event, featuring several speakers who contributed to various panels: Mr. Sanovnik Destang, Executive Director of Bay Gardens Resorts and CHTA President, delivered the keynote address and moderated panels on "Technology and Innovation in Hospitality" and "Scoring Big in Sports Tourism"; on the sports tourism panel, joined virtually by Daren Sammy and Mr. Chris Gustave, Marketing Manager for Sports and Events at the Saint Lucia Tourism Authority, in person. Ms. Pauline Francis, Marketing Manager at Bay Gardens Resorts, was a panelist on "Real Revenue Strategies to Maximize Profit Through Authentic Offerings", Mr. Christus Gill, IT Manager at Zoëtry Marigot Bay, spoke on the "Technology and Innovation in Hospitality" panel and Mr. Kirk Elliot spoke on the "Community Tourism" panel. Four of our team members who are part of the 2024-2026 cohort of CHTA Young Leaders were also in attendance.

Simultaneously, Saint Lucia made a remarkable impression at the Taste of the Caribbean Culinary Competition. Our talented culinary team showcased the rich flavors and culinary traditions of Saint Lucia, earning several prestigious awards with one being a gold medal in pastry. The team was recognized for their exceptional creativity, technical skills, and authentic Caribbean culinary artistry.

These events were a resounding success, underscoring Bay Gardens Resorts' commitment to leadership in hospitality, innovation, and authentic Caribbean experiences. We are immensely proud of our team's contributions and the recognition received. We remain dedicated to enhancing our offerings and promoting the unique culture and talents of Saint Lucia and the wider Caribbean.

## **Upcoming New Years Eve Celebrations**

New Year's Eve celebrations come with tons of excitement, anticipation, and of course, champagne! With Three amazing events at each of our properties you are guaranteed to have a fun-filled start to the year. Irrespective of where you choose to celebrate, all our properties offer a welcome cocktail, delectable buffet and live entertainment by Saint Lucia's best. To make a reservation for any one of these events, contact the Bay Gardens Resorts at 457-8535 or send an



email to marketing@baygardensresorts.com. To view menus and package details, click here.

## Party Season is officially open - Let us help you plan it!



This festive season, we're offering the best packages for families, groups or businesses looking to host their annual Christmas parties. With a selection of venues such as the Bougainvillea Conference Room, Dolphin Conference Center and Trios, the resort can accommodate groups of various sizes, ranging from intimate gatherings of 55 people at Trios to larger events of 120 guests in the Bougainvillea Room. Party Season is officially open - Let us help you plan it! To enhance the festive spirit, the

resort presents a series of additional services and amenities.

These include special menus, entertainment options like DJ services, steel pan music and live bands, and even customizable gift vouchers for that personal touch. We're committed to making holiday party planning seamless, so you can create memorable experiences. Our competent Event Sales Department is ready to tailor any event to your needs.

Contact us at events@baygardensresorts.com for more information and lets plan the best party of the season!

## Black Friday Sale

Bay Gardens Resorts is offering guests major savings with our ongoing Black Friday Sale! Book 3 Nights and save 30% off accommodation, book 5 Nights and save 40% off accommodation, book 7 Nights and save 50% off accommodation at the Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, Bay Gardens Inn, and Bay Gardens Marina Haven. **LIMITED TIME OFFER**!!



The Offer Includes:

- Complimentary breakfast daily\*
- Welcome cocktail on arrival
- Two Kids Stay and Eat FREE\*
- Complimentary Wi-Fi
- Complimentary shuttle between the Bay Gardens properties ONLY
- · Complimentary non-motorized water sports activities
- Complimentary unlimited passes to Splash Island Water Park

For more information on this amazing sale and to book your next island getaway, visit our website here.

#### Spa & Wellness – Traveler Unwind



A perfect remedy to diminish the effects of jet lag both before and after you travels. The treatment begins with a warm classic pedicure with a foot massage combo, followed by a firm back, neck and shoulder massage, which will relax tense and knotted tissue as well as improving the circulation. Continue with a refreshing facial to recondition and moisturize the skin, finally relax.

- Classic Pedicure and Warm Foot Bath
- Foot Massage Combo
- Soothing Back Massage
- Express Facial

To book your Traveler Unwind Package, contact the La Mer Spa at the Bay Gardens Beach Resort & Spa at 758-457-8553 or via email at lamerspa@baygardensresorts.com.

### Tour Feature – Live Like A Lucian



There is no other way to explore and discover the true culture of Saint Lucia than to live like a local. The Live Like a Lucian is a specially curated authentic St. Lucian experience, offered by Bay Gardens Resorts. With a tour of our Castries market, a Pigeon Island picnic, and the infamous Gros Islet Friday Night Street party, you're guaranteed to receive a quintessential idea of St. Lucian living.

Learn more about these three iconic attractions and book your Live Like A Lucian tour here.

## Featured Employee – Zachary Peter

This month, Bay Gardens Resorts is proud to highlight Mr. Zachary Peter. Zachary Peter has been an integral part of the Bay Gardens Resorts family for over 15 years. His journey with the team is a testament to his versatility, dedication, and passion for excellence. His tenure began in the Purchasing Department, where he spent nine years serving the Bay Gardens Hotel and Bay Gardens Beach Resort. After a short break, Zach as he is affectionately known, rejoined the team as a



landscaper where he contributed to the beautification of the properties for three years. Thereafter, Zach returned to the Purchasing Department as a Storeroom Attendant, a post which he still currently holds.

When asked what he enjoyed most about working at Bay Gardens Resorts, he expressed that it was the connection he shares with his colleagues. He appreciates the camaraderie and environment that fosters teamwork and mutual respect, making his daily interactions fulfilling and meaningful. Beyond his work, he is motivated by his deep love for his family. His driving force comes from his commitment to providing for his mother and two sons, as well as his determination to complete the construction of his home, a goal that inspires him every day.

When not at work, Zachary channels his energy into his passion for farming and landscaping. These hobbies not only reflect his connection to nature but also his unwavering work ethic and dedication to cultivating something meaningful, whether in his career or personal life.

One of his proudest moments would be receiving the General Manager's Award, in recognition of his

exceptional dedication and contributions to the success of Bay Gardens Resorts. For him, this award symbolizes the value of perseverance and the importance of always giving your best.

Looking to the future, Zachary aspires to continue growing within the company and envisions himself as the Purchasing/Stores Manager. With his extensive experience, unwavering determination, and passion for excellence, there's no doubt he has the potential to achieve this goal and further contribute to the success of Bay Gardens Resorts. We are proud to have him as part of our team and look forward to seeing him continue to thrive and achieve his dreams.

#### Recipe - Bay Gardens' Specialty Black Cake Ice Cream



home. Take a look at the preparation video here.

Of course, we had to put our own twist on a St. Lucian Christmas staple!! This rich, dark fruit cake is typical of the Caribbean and certainly a St. Lucian favorite. This festive season at Bay Gardens Resorts, we've decided to make it even more decadent, curating our Specialty Black Cake ice cream. Feel free to stop by any one of the Bay Gardens properties and give our Black Cake ice cream a try, or here's the recipe so you can try at

#### **INGREDIENTS:**

- 1 cup whole milk
- 1 cup sugar
- 1 pinch of salt
- 3 egg yolks
- 1 cup heavy cream
- <sup>1</sup>/<sub>2</sub> tsp vanilla extract
- 1 cup black cake or fruit cake

## **Our Guest Experience**

Have you seen what our guests are saying about us on TripAdvisor?

#### **BAY GARDENS BEACH RESORT & SPA**

Reviewed by: trinija2024

#### "Great Place to relax."

"Excellent place to stay with a bit of something for all age groups. Staff were courteous, knowledgeable and responded in an efficient manner to my needs. The beach was very close to the hotel and the water is one of the best I have experienced in the Caribbean."



#### **BAY GARDENS HOTEL & INN**

Reviewed by: Keith Y

#### "My home away from home!"

"The staff went beyond the call of duty to ensure that my stay was comfortable. I had a few specific requests and every one was met. This was my ninth stay at Bay Gardens. Why would I consider anywhere else? From the delightful buffet breakfast to the family-friendly atmosphere... When I'm in St. Lucia, Bay Gardens is my home away from home!"

#### **BAY GARDENS MARINA HAVEN**

Reviewed by: Hassan J

#### "Great Experience"

"We had a great stay here. The location was great, breakfast was good, and the rum punch was really good. We also utilized the Bay Gardens Beach Resort during our stay, which was great. Overall, I would recommend this hotel if you are looking for a nice place to stay."