

you are the brand

december 2022

featuring: Jenna Pratt

Our feature ambassador for the month of December is Jenna Pratt, a Front Desk Agent with the Coast Prince George Hotel by APA, in Prince George, BC.

Jenna joined the team just over 3 years ago, she came to Coast as a quiet, shy young lady with a work ethic like no other. Instantly, she made the front desk team feel whole. Underneath her reserved exterior is a witty, charming and extremely loveable person. Jenna has a positive relationship with every member on the team, and always goes above and beyond to help her peers, leaders and especially her guests.

Why did you choose the hospitality industry, and specifically our hotel?

By chance actually. One of my coworkers when I was working at a pizza shop approached me to apply for a front desk position at the hotel. She heard about it from her mom, and I was ready for a change.

What would you say is the best part about working at **Coast Prince George Hotel by APA?**

The people, the guests and hearing their stories about their travels, as well as the people that I work with.

What is your definition of success?

Happiness

What's a piece of advice that resonates with you?

Don't sweat the small stuff

What are you most proud of in your role or your biggest it be? accomplishment in your role?

Helping other achieve their best in their roles. You are only as good as your team, Win Together

What was your dream job when you were a kid?

My dream job was to be a veterinarian, because of my love for animals!

What is the top item on your "bucket lists"?

To travel to Greece

What is your favorite food?

Sushi

Describe your personality in three words:

Helpful, bubbly and sweet



If you could live anywhere in the world, where would

Hawaii

Who inspires you & why?

My Front Office Manager inspires me. Stephanie is such a strong, motivated person and she motivates her team to be best. She is also outstanding with our guests and that inspires me as well.

thank you Jenna for being an amazing ambassador!

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