

Sustainable Stays

Our Responsible Purchasing



What we have done ...

As you can imagine, we have a large and complex supply chain with hundreds of individual supply partners.

We have recently created and shared our Supplier Code of Conduct, which outlines the shared principles we expect from the businesses we work with.

All new major contracts are now subject to ESG scrutiny and our Keeping it REAL ethos is applied to decision making.

Where we are heading ...

In the next 12 months we will be hosting several significant supplier workshops to work together with our partners on sustainable development.

We will be further embedding our ESG scrutiny into new contracts and overlaying our responsible purchasing lens to day-to-day procurement.



Spotlight on: Replacer



Replacer is helping us do exactly what it says on the tin - replace unsustainable items in our business.

As part of our new ESG strategy, we have partnered with Replacer to review the single-use products within our hotel operations. The aim is to first establish where we can phase out and reduce single-use and disposable items. Where this is not possible, we will look to replace items with more sustainable alternatives.

We have conducted two detailed hotel audits with analysis of 76 categories under core operational areas: food and beverage, guest room amenities, and housekeeping essentials.

We are now working through the findings and establishing opportunities for smarter, more cost-effective procurement - helping us build a more resilient and responsible supply chain, fully aligned with our longer term ESG commitments.

