

LETTER FROM THE GM

Dear Valued Guests and Partners,

At U Sathorn Bangkok, sustainability is not just an initiative—it is a core commitment integrated into everything we do. As we welcome guests from around the world, we recognize our responsibility within the global hospitality community to act conscientiously. Our aim is to deliver exceptional experiences while actively preserving and protecting our planet for future generations.

Through energy-efficient systems, responsible sourcing, water conservation, and waste reduction, we are continuously working to minimize our environmental impact. We also believe in fostering strong relationships with our local community, supporting eco-friendly vendors, and empowering our employee through green training programs.

We are proud of the progress we have achieved and remain dedicated to exploring innovative solutions that advance a sustainable future. Thank you for supporting our journey towards greener hospitality.

Warm regards, Suchitra Sirirak General Manager U Sathorn Bangkok





WHO WE ARE

U Sathorn Bangkok is a distinguished 5-star hotel situated in the heart of Bangkok, blending comfort, luxury, and environmental responsibility. Since opening in 2014, we have welcomed travelers worldwide, promising exceptional service paired with mindful practices.

As part of our commitment to responsible tourism, we embed sustainability into our operations—ranging from energy and water conservation to community engagement and eco-friendly amenities. We strive to create memorable experiences that also safeguard our local environment and cultural heritage.

BUSINESS PHILOSOPHY

1

Efficiency

Implementing energy-saving technologies and optimizing resource use.

2

Responsibility

Partnering with sustainable suppliers, reducing waste, and ensuring fair labor practices.

3

Community

Collaborating with local artisans, farmers, and environmental organizations.

4

Transparency

Monitoring and sharing our environmental performance with stakeholders.

We believe that excellence in hospitality and environmental responsibility can go hand-in-hand. By integrating sustainability into our core strategies, we aim to reduce our ecological footprint while enhancing guest satisfaction.

We are driven by the conviction that consistent, small actions can lead to significant, long-term positive impact.



VISION

To be recognized as a leading sustainable hotel in Bangkok with the partnership of Green Globe , delivering outstanding guest experiences while championing environmentally and socially responsible hospitality. We envisage a future where every stay contributes positively to the planet, innovative green practices are central to our operations, and guests, employee, and partners unite in the shared mission to protect our environment for generations to come.

U Sathorn Bangkok Overall Facts in 2025



12,444
Overnight Guests



94% Guest Satisfaction Score
at Review Pro



2
Certificates



110
Employees



108
Local Employees



4
Charity Events



3
Awards Received

SUSTAINABILITY DEVELOPMENT AND GREEN INITIATIVES



ENVIRONMENTAL POLICIES AND IMPACT

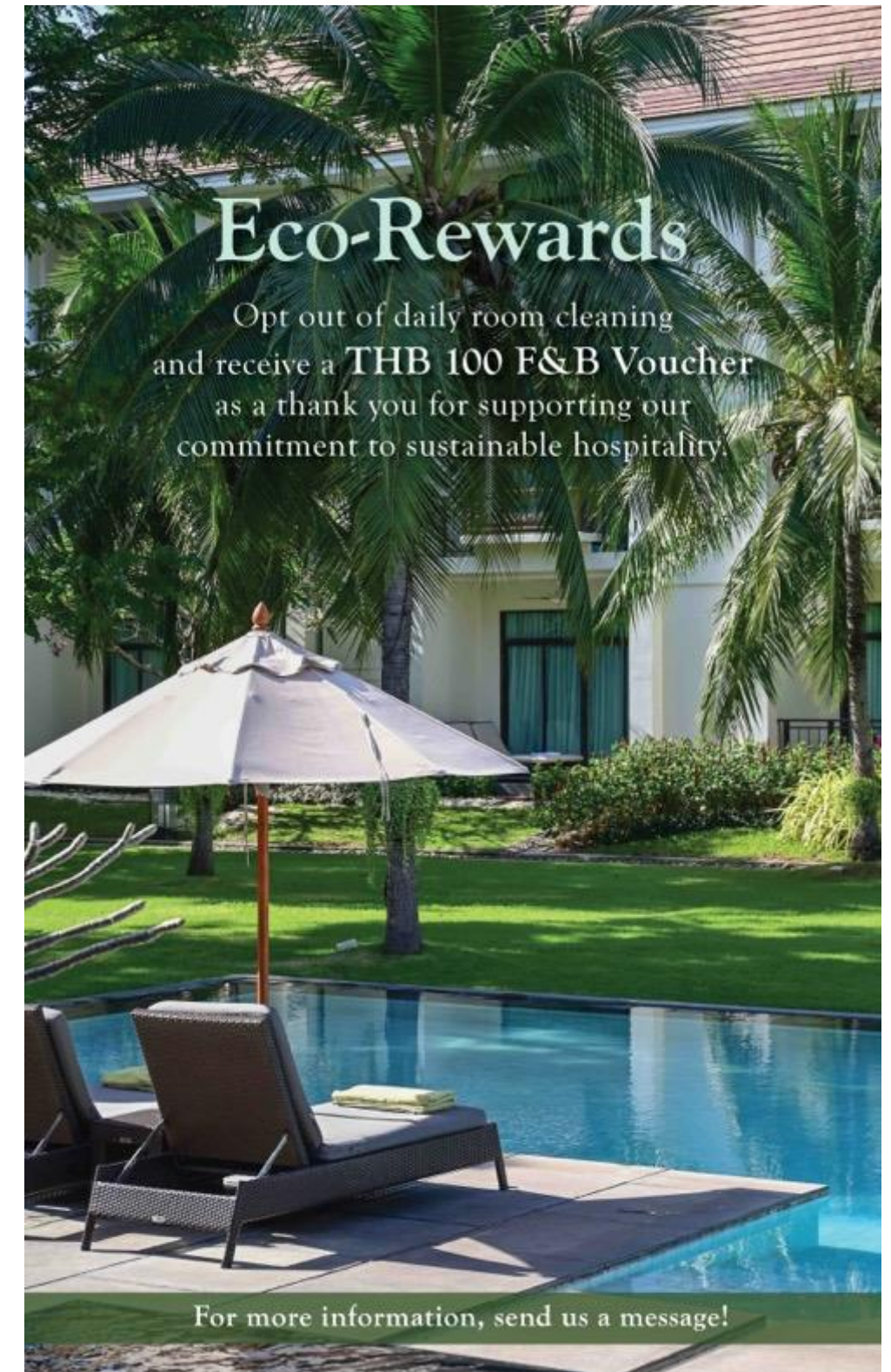
Eco Reward Campaign (April 2024)

Last year, we launched the Eco Reward campaign:

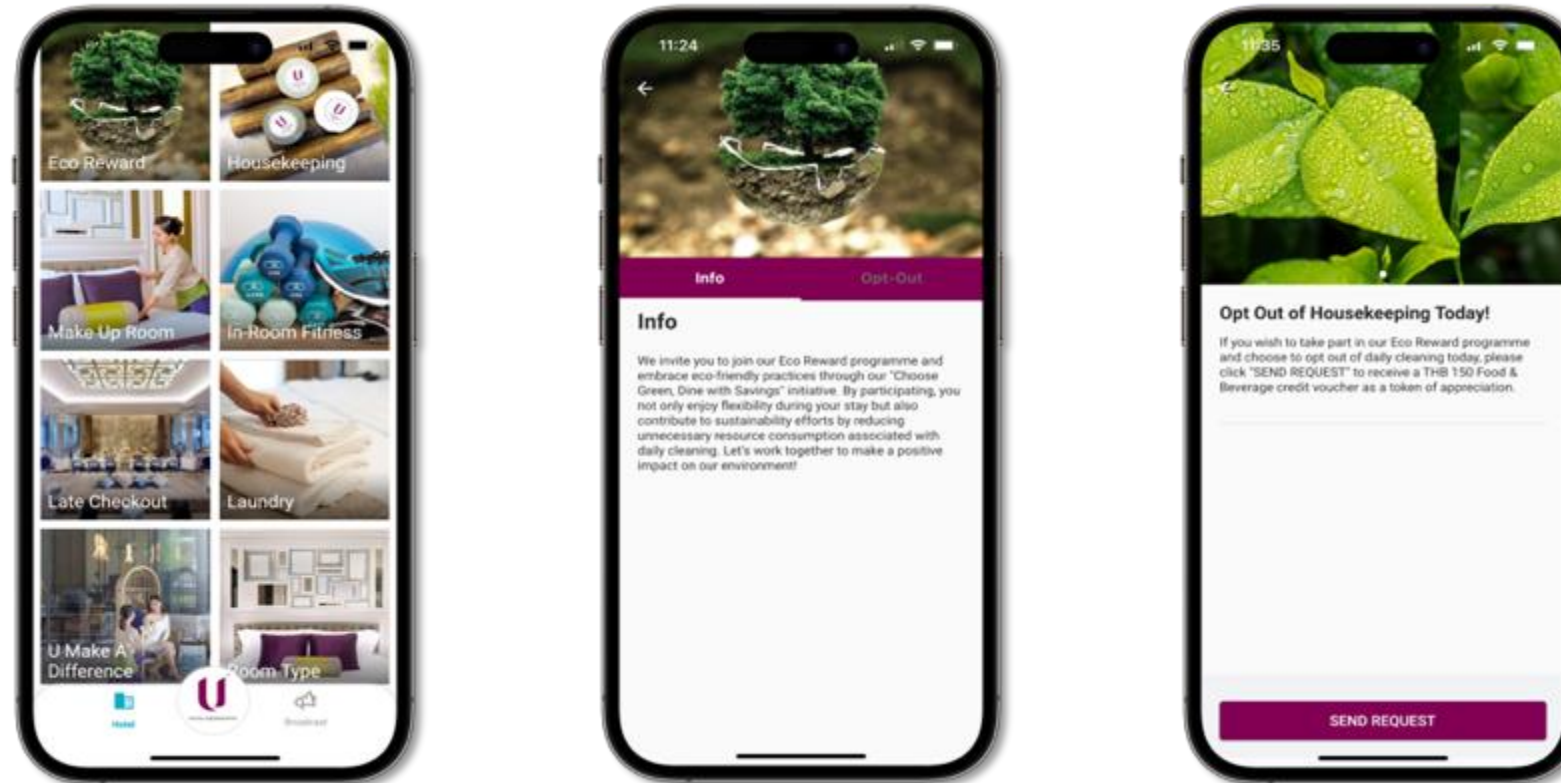
✔ ECO REWARD - CHOOSE GREEN, DINE WITH SAVINGS

This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for an F&B credit redeemable at our restaurants. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.

2% of hotel guest are using the Eco Reward moving forward we will further emphasis on this initiates to increase the usage



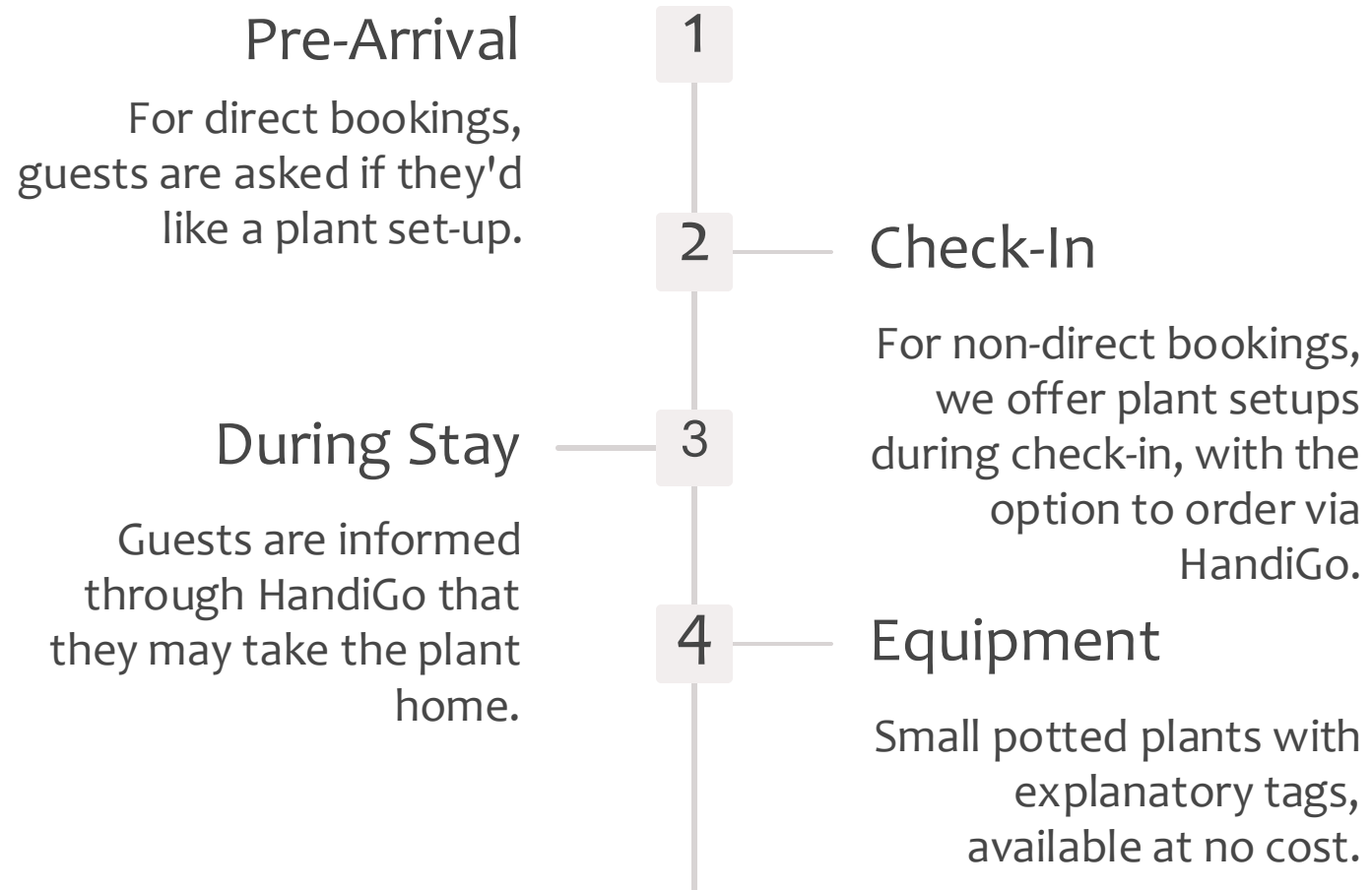
ENVIRONMENTAL POLICIES AND IMPACT

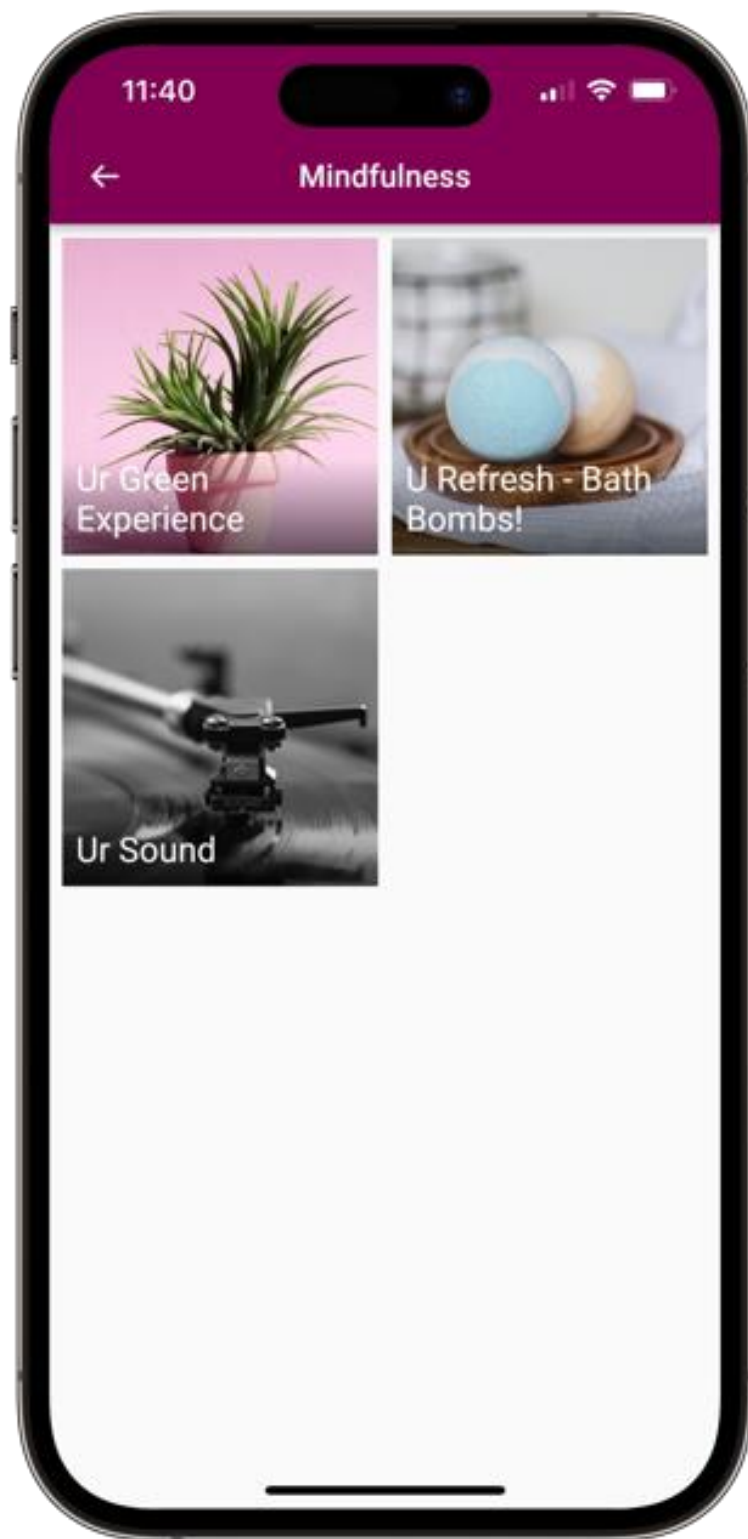


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Ur GREEN EXPERIENCE

What better way to bring a natural, cozy vibe to our guests' stay than with plants—and offering guests the chance to take a piece of nature home! This complimentary initiative allows guests to enhance their rooms with plants and even bring them away at check-out.





HEALTHY FOOD MENU

In response to health-conscious guests, our in-room dining now features Power Bowls, Energizing Superfoods, and Low-Carb Wraps, with a focus on plant-based and local ingredients.



Power Bowls

Nutrient-dense combinations featuring local grains, proteins, and fresh vegetables



Energizing Superfoods

Carefully selected ingredients known for their nutritional benefits and energy-boosting properties



Low-Carb Wraps

Delicious alternatives using plant-based wraps filled with fresh, locally-sourced ingredients

ROAD TO THE ABSOLUTE HOTEL SERVICES GREEN STAR AWARD

The Absolute Hotel Services Green Star will be granted to the hotel that demonstrates the greatest commitment to achieving the Green Globe certification. This competition involves all participating hotels and will culminate with the award being presented at the Absolute Hotel Services Leadership Conference in November 2025. Each hotel is enthusiastically striving to excel in this challenge. U Sathorn Bangkok is dedicated to securing the esteemed Absolute Hotel Services Green Star award by the end of 2025, aiming to fulfill our sustainability objectives while promoting eco-friendly practices among our employee and in our facilities, thereby minimizing our environmental impact.



Further Sustainable Development – The Green Road Continues

U Sathorn Bangkok is committed to ongoing improvements, focusing on responsible resource use and waste reduction:



Plastic Elimination

Eliminating single-use plastics, replacing them with glass bottles, and promoting reusable water containers.

2

Eco-Friendly Toiletries

Switching to eco-friendly toiletries in refillable dispensers.



Energy Conservation

Promoting energy conservation through key card systems and energy-efficient lighting, including potential renewable sources like solar.



Organic Sourcing

Sourcing organic produce from our own garden or trusted suppliers.



Sustainable Transport

Exploring sustainable transportation options, like bicycles for guests.

We will continue to implement innovative solutions that benefit the environment and enhance guest experiences.

U Sathorn Green Vendors

In January 2025, U Sathorn Bangkok introduced a comprehensive Purchasing Policy to reinforce responsible sourcing and sustainability throughout our supply chain.

This policy emphasizes partnerships with vendors who demonstrate genuine commitment to eco-friendly practices, social responsibility, and transparency. Our core principles include reducing waste, utilizing sustainable packaging (Green Seal, FSC, Energy Star), and adhering to environmental laws. We also require vendors to uphold fair labor standards, respect human rights, and support community engagement.

The policy mandates rigorous supplier evaluation, including sustainability credentials, environmental management, and ethical practices. We may conduct audits and request documentation to ensure compliance.

We encourage suppliers to set sustainability goals, report progress regularly, participate in training, and share innovative practices. The policy also highlights categories such as food and beverage (favoring organic, local, and sustainably farmed products) and housekeeping (eco-friendly cleaning supplies, biodegradable packaging).

✔ Result:

Over 49 vendors are now on our approved green vendor list.

Sustainable Amenities and Our Journey with Guava



Sustainable Amenities Catalogue

The World Leader in Sustainable Guest Amenities

Global Consistency | Local Accessibility | Scalable Sustainability

GUEST ROOM – PUBLIC AREA – CREATIVE PARTNERSHIPS – GIFTING – MARKETING
SUSTAINABILITY STORYTELLING – ARTS – SOCIAL IMPACT – RECYCLING

GUAVA

Our Story: Citron Fresh

Inspired by the goodness of citron fruit, Citron Fresh offers sensory experiences with zesty aromas meant to uplift your mood. Infused with vitamin C, our formulations are gentle, paraben-free, and designed to restore natural radiance for skin and hair.

FSC Certified Paper Packaging



The FSC label is the world's most trusted mark for sustainable forestry. FSC is a non-profit organization, providing trusted solutions to help protect the world's forests and tackle today's deforestation, climate, and biodiversity challenges.

Currently, over 150 million hectares of forest worldwide is certified according to FSC standards, designed to address a broad range of environmental, social, and economic factors.

150+ million
certified
hectares of
forest

1,100+
individuals and organizations
from 93 countries who make up
our governing body

60K+
certifications verifying
sustainable sourcing

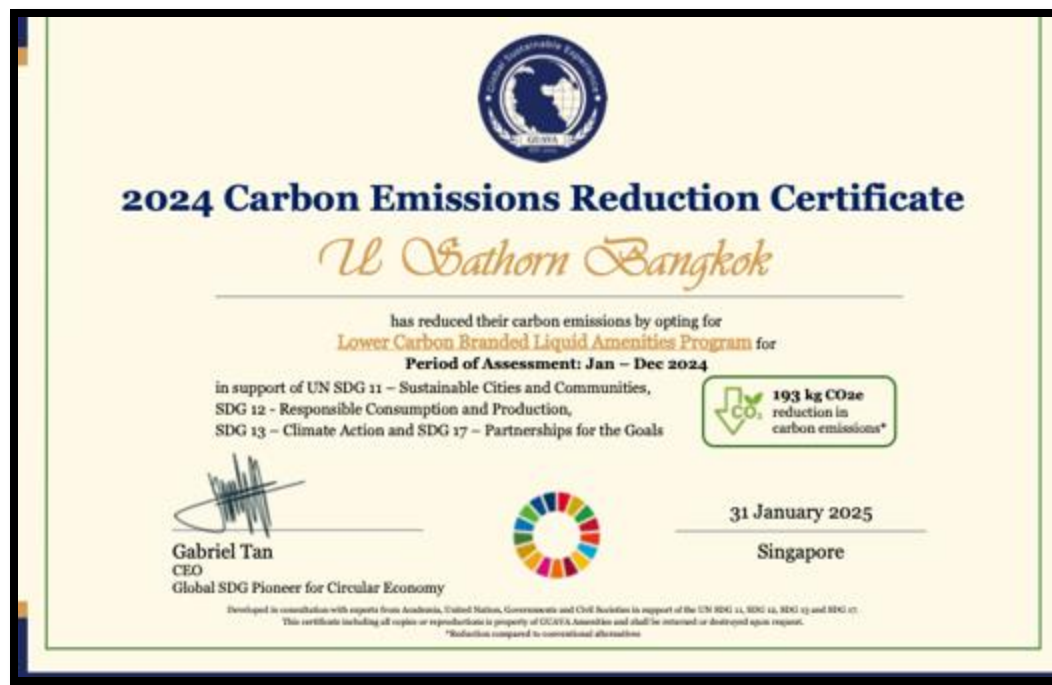
1,700+
companies licenced to
promote FSC-labeled products

46%
of consumers globally recognize
the FSC label

A small label making a big impact

When you purchase FSC-labelled products, you're helping forests, and the people that rely on them, thrive by supporting:

- **Zero deforestation**
Trees are harvested responsibly so there is no net loss of forest over time. Forests with irreplaceable values, such as old-growth forests, are identified and maintained. Reversing deforestation and maintaining irreplaceable forests are crucial to fighting climate change.
- **Fair wage and work environment**
All workers are provided with proper training, adequate safety protocols, and fair wages.
- **Support the change from preservation to conservation**
Plant and animal species are protected.
- **Community rights**
Local communities living in and around forest areas are consulted, and their legal and cultural rights to land and forest resources are respected.



On January 31, 2025, we proudly received our Carbon Emission Reduction certificate from Guava, marking a significant milestone in our commitment to sustainability.

This accomplishment is achieved in collaboration with the United Nations' Sustainable Development Goals (SDGs), specifically

SDG 11: Sustainable Cities and Communities,
SDG 12: Responsible Consumption and Production,
SDG 13: Climate Action, and SDG 17: Partnerships for the Goals.

We are thrilled to showcase the beginning of our green journey, reflecting a substantial decrease in our carbon emissions and reinforcing our dedication to building a more sustainable future.



Result:

The certificate highlights our achievements in 2024, with a reduction of **96 kg CO₂e** for our lower carbon branded dry amenities and **193 kg CO₂e** for our liquid amenities.



U Sathorn Bangkok

GREEN
MEETING PACKAGE



Green Meetings

Meet with purpose, care for the planet

A U Sathorn Bangkok, our Green Meeting option is designed for eco-conscious clients reducing paper use, choosing sustainable materials, and supporting local communities.

Because great meetings should make a positive impact not just on people, but on the planet too.

Sustainability Impact Report: Green Meeting Implementation



Result: Since January 2025, we have sold **29** Green Meeting packages, hosting **1,655** guests.

This initiative helped reduce linen washing costs and provided water through dispensers and glass containers instead of single-use bottles.

Green Meetings

Sustainability Impact Report: Green Meeting Implementation

To minimize the environmental footprint of our meetings and events, we follow a comprehensive approach:

<div>Green Checklist</div> <div>Guides eco-friendly practices such as recycling, sustainable catering, and waste reduction.</div>	<div>Monitoring & Tracking</div> <div>Tracks energy use and carbon footprint, optimizing HVAC and room utilization.</div>
<div>Eco-Friendly Catering</div> <div>Prioritizes organic, local, or seasonal produce, vegetarian options, and reduces single-use plastics with water stations.</div>	<div>Waste & Recycling</div> <div>Implements separation for paper, glass, cans, promotes composting, and uses eco-friendly decorations.</div>
<div>Transportation & Venue</div> <div>Encourages mass transit, carpooling, and uses potted plants instead of floral arrangements.</div>	<div>Community Collaboration</div> <div>Partnering with local organizations for donations, and ensuring wastewater treatment.</div>

Results: These practices have significantly reduced resource consumption, waste, and carbon emissions, setting standards for responsible events.

Review Pro

Since last year, we've utilized Pro, our online guest satisfaction platform, to gather feedback on our sustainability efforts:

- How do you evaluate our sustainability initiatives?
- Suggestions for improvement (local products, energy, water, waste management, communication, etc.)
- Do you believe the hotel supports the planet, people, and community?

Guest comments are reviewed monthly, guiding us toward continuous improvement.

Action items include:

- ✅ **Result:** We distributed a guest questionnaire about sustainability through Review Pro in January 2025. The guest satisfaction score has remained at 94% through June 2025, indicating strong guest awareness and willingness to support our sustainability initiatives.



Single-Use Plastic Policy

- ✓ Result: Since switching to dispensers for shampoo and shower gel, we have reduced the use of 24,888 plastic tubes.

We are proud to have banned plastic straws and further eliminated most single-use plastics within our operations, aligning with our commitment to reduce environmental impact.



Paper Straws and Take away cup

Eliminated plastic straws and switched to biodegradable takeaway containers, which are provided only upon guest request.



Refillable Bottles

Eliminating single-use plastic water bottles



Sustainable Containers

Using eco-friendly materials for toiletries and amenities

Water, Carbon, Waste Reduction

U Sathorn Bangkok is dedicated to reducing resource consumption each year from our baseline in 2024:



Water Savings

We aim to reduce the water consumption by 5%
In the upcoming month



Waste Reduction

Since January we reduced 50 % of food waste
mainly due controlling of breakfast buffet and BQ function



Electricity Savings

We aim to reduce our electricity by 10% in the upcoming month



Carbon Emissions

our achievements in 2024, with a reduction of **96 kg CO₂e** for our lower
carbon branded dry amenities
and **193 kg CO₂e** for our liquid dispenser amenities.

Sustainable Tourism Policy (February 2025)

In February 2025, U Sathorn Bangkok launched the **Sustainability Experiential Tourism Policy**, reaffirming our commitment to responsible tourism. This policy emphasizes enriching guest experiences while positively impacting local communities, the environment, and cultural heritage.

Key Principles

- Respecting local customs
- Minimizing environmental impact
- Fostering community benefits through economic opportunities and partnerships

Authentic Experiences

- Cultural workshops
- Food experiences with locally sourced ingredients
- Wellness excursions
- Community engagement initiatives

Implementation Guidelines

- Collaborating with local guides and artisans
- Supporting conservation efforts
- Educating guests on sustainable travel practices

Ongoing monitoring and feedback collection will ensure alignment with environmental and social goals. All employee are responsible for upholding this policy, which will be reviewed annually for continuous improvement.



Social Responsibility and Employee Engagement

Cultural Heritage Protection Policy

U Sathorn Bangkok is committed to respecting and preserving local cultural assets. Our policy emphasizes safeguarding tangible heritage (such as historic sites and artifacts) and intangible elements (like arts, traditions, and customs). We actively engage with local communities to incorporate their perspectives, ensuring responsible tourism that minimizes cultural disruption.

Development Assessment

Careful assessment of development projects, integrating traditional architectural elements where appropriate

employee Training

Comprehensive training on heritage preservation and cultural sensitivity

Authentic Experiences

Promotion of authentic cultural experiences by supporting local artisans

Regular Evaluation

Ongoing assessment to ensure effectiveness, with annual policy reviews to stay aligned with best practices



Biodiversity and Wildlife Conservation Policy

Sustainability Interaction with Wildlife and Landscaping Policy



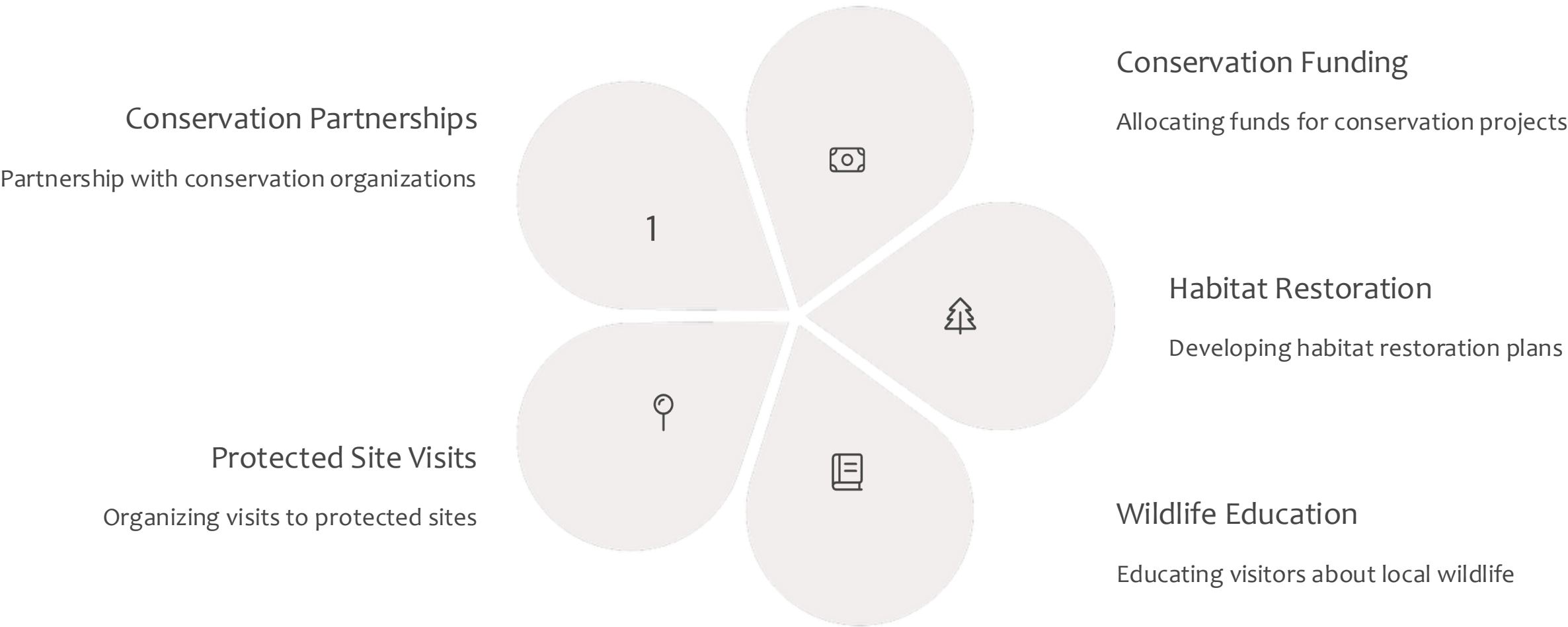
U Sathorn Bangkok prioritizes responsible coexistence with local ecosystems through sustainable landscaping, wildlife preservation, and eco-friendly pest control. This policy emphasizes native plant sourcing, water and chemical reduction, and the avoidance of invasive species.

We promote drought-tolerant landscaping, rainwater harvesting, and minimal light pollution to protect local wildlife. Harm to native animals is prohibited, and guest education focuses on supporting biodiversity.

Employee training, regular monitoring, and updates ensure ongoing compliance. Notably, we have discontinued chemical fumigation, replacing it with environmentally friendly mosquito traps, exemplifying our commitment to wildlife-friendly practices.

Conservation of Natural Areas and Community Engagement

This year, we issued a **Natural Areas Conservation and Biodiversity Policy** to promote conservation, habitat restoration, and guest engagement:



Regular monitoring and guest feedback are used to enhance these initiatives, ensuring ongoing impact and success.

U Make a Difference

✔ Result: We currently have 11 student trainees for internships in 2025. We also donate funds to the Thung Mahamek Home for Boys, supporting approximately 150 residents.

U Sathorn Bangkok believes every action counts. Through community service, environmental initiatives, and guest engagement, we aim to make a meaningful difference locally and globally.



Community Education

Sharing sustainable practices with local schools



Environmental Action

Organizing cleanup events in natural areas



Resource Sharing

Donating reusable items to community organizations

In our "Every Drop Counts" guest awareness campaign, we actively encourage our guests to participate in our sustainability efforts.

To request a change of bed sheets, guests are invited to place a designated card on their bed. This initiative helps make guests aware that bed linens are not automatically changed daily, fostering an eco-friendlier approach.

Similarly, our Towel Exchange program aims to promote the reuse of towels.

A towel left on the rack signals the guest's intention to use it again, while a towel placed on the floor indicates the desire for an exchange.

By adopting these practices, our guests contribute to conserving millions of gallons of water otherwise used for washing linens that have been minimally soiled.

Through these initiatives, we strive to create awareness and encourage environmentally conscious choices among our guests.

Exchange Towel Guest Awareness



Every Drop Count Guest Awareness

Discover Bangkok's Hidden Gems: Support Local Community & Experience Authentic Vibes Nearby U Sathorn

LOCAL BIKE MAP





iODE

iODE is a standout in the new wave of neo-bistro dining, redefining approachable French cuisine. Departing from tradition, it offers a fresh, forward-thinking take on seafood creations.

Open Daily, 5.00 p.m. - 11.00 p.m.



BAAN KHANITHA

Known for award-winning Thai cuisine, Baan Khanitha serves refined dishes made from fresh, organic ingredients.

Open Daily, 11.00 a.m. - 11.00 p.m.



LUMPINI PARK

One of Bangkok's largest green spaces, this park spans over 500,000 sqm and is a favourite spot for jogging, workouts and leisurely strolls.

Open Daily, 4.30 a.m. - 10.00 p.m.



80TH ANNIVERSARY CELEBRATION PARK, SATHORN

The closest park to U Sathorn Bangkok is just 1.6 km away, offering a peaceful green space to relax and unwind.

Open Daily, 5.00 a.m. - 9.00 p.m.



ÂN COM ÂN CÀ

A trendy Vietnamese restaurant set in a 100-year-old house, featuring authentic seafood and street food in a stylish setting.

Open Daily, 11.00 a.m. - 10.00 p.m.



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RECOMMENDED ATTRACTIONS



ASIATIQUE THE RIVERFRONT

Head to Asiatique for a fun night out! Explore great eats and unique shopping finds at this lovely riverside spot! Check out Thailand's largest Ferris wheel, enjoy a few classic amusement park rides or catch the fabulous Calypso cabaret show.

Open Daily, 9.00 a.m. - 6.00 p.m.
Location: 2194 Charoenkrung Road, Wat Phraya Krai, Bang Kho Laem, Bangkok 10120



SRI MAHA MARIAMMAN TEMPLE

The Sri Maha Mariamman Temple in Bangkok is a vibrant Hindu sanctuary adorned with colourful sculptures and intricate carvings. Its towering entrance, adorned with deities, leads to a serene interior.

Open Daily, 6.00 a.m. - 8.00 p.m.
Location: 2 Silom Road, Si Lom, Bang Rak, Bangkok 10500



NUMBER 1 GALLERY

One of Thailand's most well-known exhibition spaces! Stroll around the gallery space to admire the artworks of upcoming talents in Thailand's contemporary art scene as well as the works of acclaimed national artists.

Open Monday to Saturday, 11.00 a.m. - 7.00 p.m.
Location: 19 Silom Rd., Soi 21, Bangrak, Bangkok, 10500



BENJAKITTI PARK

Escape the city's buzz at Benjakitti Park, a peaceful green space in the heart of Bangkok. With a stunning lake, lush gardens and paths for jogging and biking, it's the perfect spot for a relaxing day out.

Open Daily, 4.30 a.m. - 9.00 p.m.
Location: Ratchadapisek Road next to Queen Sirikit National Convention Center, Bangkok 10110

Explore hidden gems and authentic local vibes just a few steps from U Sathorn—your gateway to unforgettable Bangkok adventures.

Through this initiative, we aim to support our vibrant local community and promote sustainable tourism, enriching your experience while fostering strong connections with the neighborhood.

Start your journey with us and discover the true spirit of Bangkok's rich culture and welcoming neighborhoods.



Awareness –Employee Training

All new staff receive orientation on their first day, which includes training on sustainability practices and waste separation.

In addition, we provide access to information via a QR code to enhance staff awareness and engagement with our sustainability initiatives.





We Welcome everybody to UR Garden

This year, we proudly launched UR Garden, our organic kitchen garden dedicated to supporting our eco-waste philosophy.

We extend a warm welcome to everyone to visit and participate in this green initiative, which reflects our commitment to sustainability and responsible living.

Through UR Garden, we aim to promote eco-conscious practices and foster a deeper connection with nature, all while reducing waste and cultivating fresh, organic produce for our community.

J'AIME SUSTAINABLE SUPPLIERS

✅ Result: 95% of products used in our French restaurant are locally sourced.

Caviar House



Caviar House, based in Bangkok, is transforming Thailand's caviar industry. Founded by Alexey Tuytin and managed with his son Alexander, they run the country's first sturgeon farm in Hua Hin. Established in 2016, the farm imports hybrid beluga and amur sturgeons from China, housing 1,500 females and 50 males.



Using sustainable, high-tech methods, they harvest eggs without killing the fish. Advanced monitoring ensures optimal conditions, speeding up maturation in the tropical climate. Producing about 1.5 tonnes of caviar annually, they supply top hotels and five-star restaurants in Thailand and plan to explore international exports.



Caviar House

Le Chedi Farm



Le Chedi Farm, founded by French farmer Benoit Deloffre, delivers organic vegetables from Nakhon Pathom straight to your doorstep. Known for supplying Michelin-starred restaurants, the farm offers more than 400 types of vegetables, including 17 varieties of carrots. Benoit brings his expertise from France, using seeds that thrive in the Thai climate to ensure top-quality produce.



Le Chedi Farm



Karen Tribes



Thailand plans to build a school for Hill Tribes in Mae Hong Son to deter them from growing drugs for Khun Sa, a notorious heroin dealer in the Golden Triangle. Initiated by the area's patrol police commander and funded by donations, the school will educate Hill Tribes people on the dangers of the drug trade. The initiative follows ongoing efforts to replace poppy cultivation with crops like macadamia nuts, tea, and coffee, supported by the Doi Tung Development Project led by the Princess Mother's Private Secretary. This project aims to create sustainable livelihoods and integrate Hill Tribes into the legal framework, enhancing their productivity in their natural environments.



Karen Tribes

Klong Phai Farm



Klong Phai Farm is a leading producer of free-range chicken in Thailand, committed to animal welfare and exceptional quality. Located in the pristine environment of Khao Yai, the farm uses natural and humane farming practices to raise slow-growing chickens without antibiotics or growth hormones. The chickens are fed a diet supplemented with Thai herbs, ensuring optimal health without the need for antibiotics.



The farm's chickens thrive in open, natural conditions, resulting in healthier and happier birds. This commitment to quality and sustainability makes Klong Phai Farm's poultry a top choice for Michelin-starred restaurants and discerning consumers. The farm's environmentally conscious practices, including rotational grazing and natural fertilization, further enhance the sustainability of its operations.



Klong Phai Farm

Sai Yok Springs



Sai Yok Springs began with Elodie and Alexander Radach, the founders' desire for sustainable solutions after their first child was born. They created a high-quality mineral water in reusable glass bottles, sourced from the pristine Sai Yok valley. Their aim is to provide pure, healthy water with minimal environmental impact, with distribution based in Bangkok.



Sai Yok Springs is Thailand's first locally-sourced, closed-loop premium mineral water brand. Their solar-powered facility and reusable glass bottles significantly reduce emissions. They support local schools, organic farming, and English education, ensuring a robust supply chain and reduced environmental impact. Their water, high in calcium and low in nitrates, embodies their commitment to sustainability and community well-being.

Uraiwan's farm



Located in Mae Taeng, Chiang Mai, Uraiwan's Organic Farm has been producing over 50 varieties of premium organic products since 2012. Certified by IFoAM and the EU, the farm benefits from Northern Thailand's ideal climate to grow a wide range of vegetables and fruits seasonally.

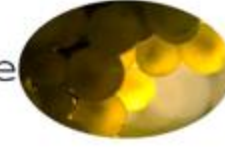


Uraiwan's uses 100% organic methods, avoiding pesticides, toxins, and GMOs. They focus on soil health with natural inputs, crop rotation, and biological controls. Their commitment to sustainability extends to producing their own organic compost and fertilizers.



Uraiwan's farm

Granmonte



Granmonte Estate is located in Asoke Valley, Khao Yai, near Khao Yai National Park, about 160 kilometers from Bangkok. The estate spans 100 rai (approximately 40 acres) at 350 meters above sea level, providing an ideal microclimate for growing wine grapes like Syrah, Cabernet Sauvignon, and Chenin Blanc. Dedicated to producing high-quality Thai wines, Granmonte uses innovative and sustainable viticulture techniques tailored to Thailand's unique conditions.



Founded in 1999 by Visooth Lohitvay, Granmonte transformed a former cornfield into a thriving vineyard. The Granmonte Asoke Valley Winery, which began operations in 2009, uses advanced winemaking technology and has a capacity of 120,000 bottles annually. Managed by oenologist Naki Lohitvay, the winery focuses on high-quality, estate-grown wines aged in French and American oak barrels.



Granmonte

Del casaro



Del Casaro, established in 2000, is renowned for producing fresh Italian cheeses in Hua Hin, Prachuab Khiri Khan province. Specializing in Mozzarella, Ricotta, Mascarpone, and Boccconcini, Del Casaro combines traditional Italian methods with advanced technology to ensure the highest quality products.



All cheeses are made from pasteurized cow milk and microbial rennet, making them vegetarian-friendly. Del Casaro's facility benefits from the region's high-quality milk, sourced from local dairy cooperatives, ensuring the authenticity and excellence of their cheese. Certified by recognized institutions, Del Casaro's cheeses reflect the rich traditions and mastery of Italian cheesemaking.



Del casaro



Dairy home



Dairy Home is Thailand's first organic dairy company, transforming dairy farming with organic practices. They focus on raising consumer awareness about organic products and fostering environmental consciousness. Despite their small size, Dairy Home is committed to producing high-quality food, improving processes for consumer health, and minimizing environmental impact.



Adhering to strict standards—no antibiotics, chemical insecticides, fertilizers, or growth hormones—Dairy Home leads Thailand's organic dairy industry. They aim to enhance product quality, employee well-being, and sustainable practices. Their mission is to promote organic innovation and aim for Net Zero emissions by 2050, envisioning a sustainable ecosystem for future generations.



Dairy home

Little Goat Farm



Ms. Kai Srikong is the visionary behind Little Goat Farm in Nakhon Pathom, Thailand. With advanced degrees in veterinary sciences, her expertise in animal care and farm management led to the creation of this unique goat farm and cheese-making venture. The farm is celebrated among Michelin chefs for its exceptional product quality and distinctive flavors, sourcing milk from small-scale, sustainable farms within the community.



At Little Goat Farm, well-cared-for goats produce superior milk for cheese. The farm ensures their goats are treated with care and respect, free from hormones or feed additives. Using traditional techniques, they craft goat cheese that highlights the unique qualities of their milk. This endeavor is both a passion and a challenge, aiming to evoke a connection to ancestral roots through their flavors and craftsmanship.



Little Goat Farm

The Library Experience

Create Your Moment

Our new SOP, "The Library Experience," provides guests with a quiet, comfortable space for relaxation and reflection. Upgraded libraries will offer magazines, newspapers, tourist guides, and local activity information—such as our Ur Bike map and dining options.

The library is accessible 24/7, with assistance from our U'R host team. This SOP emphasizes supporting local businesses by encouraging guests to visit nearby attractions. We also will host community events to deepen guest connections and promote sustainable local tourism.

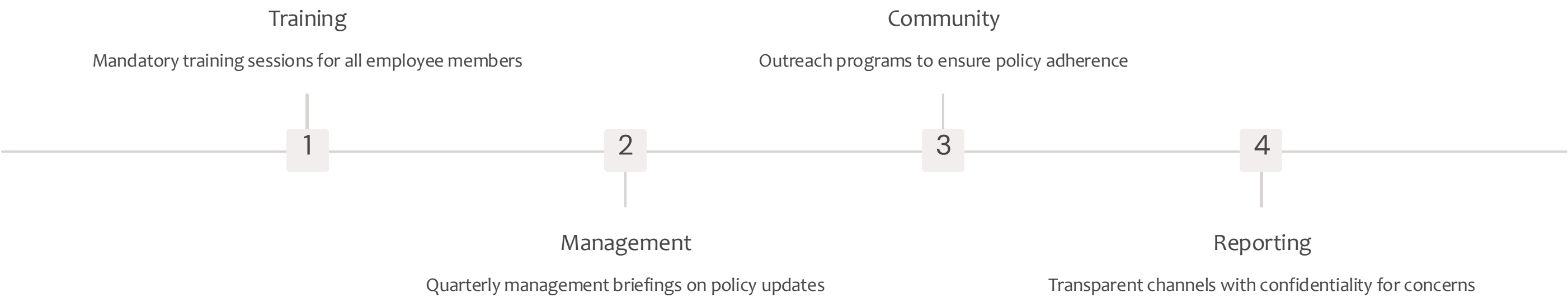




Code of Conduct & Responsible Business

Anti-Bribery & Ethical Behavior Policy

U Sathorn Bangkok maintains a robust Code of Conduct focused on ethical, respectful, and safe environments for employee, guests, and partners. This policy emphasizes preventing exploitation, human trafficking, child abuse, and harassment.



Responsibilities are clearly defined: HR manages training, management enforces policies, and front desk employee assist with guest reporting. We regularly review and update our procedures to uphold high ethical standards, fostering a safe and responsible environment.

Sustainability Targets for 2025 and Beyond

Our long-term strategy comprises specific goals to be achieved by 2025, 2026, and up to 2030. This includes:



Transportation

Transitioning to electric shuttle services and promoting employee carpooling



Water Conservation

Reducing towel sizes and water use in guestrooms



Pest Control

Adopting eco-friendly pest control methods



Renewable Energy

Installing solar panels or investing in renewable energy certificates



Certification

Achieving green building certifications such as LE

Sustainability Targets for 2026 and behind

Renewable Energy & Green Building

- Install solar panels and invest in renewable energy certificates (RECs) to power part of our operations.
- Implement solar water heating systems in guest rooms and laundry facilities.
- Retrofit facilities with energy-efficient LED lighting, low-flow fixtures, and smart energy management systems.
- Strive to achieve green building certifications such as LEED or EDGE for new and renovated properties.

Waste Reduction & Recycling

- Expand comprehensive recycling and composting programs across all departments.
- Eliminate single-use plastics entirely within the hotel operations.
- Promote zero waste initiatives by reducing, reusing, and recycling as standard practice.

Guest Engagement & Education

- Offer sustainable tourism experiences, eco-tours, and activities that promote environmental education.
- Incentivize guests to participate in sustainability practices such as towel and linen reuse programs.
- Publish an annual sustainability report to transparently communicate progress and initiatives.

Carbon Footprint & Energy Use

- Implement advanced carbon footprint tracking tools, such as e-calculators, to monitor and report greenhouse gas emissions in real time.
- Strive for net-zero operations by 2030 through energy efficiency, renewable energy adoption, and offset programs.

Sustainable Procurement & Food

- Prioritize locally sourced, organic, and sustainably farmed ingredients for all F&B operations.
- Implement sustainable purchasing policies for amenities and cleaning supplies.
- Increase procurement of eco-labeled products with certifications like FSC, Green Seal, and Energy Star.

Biodiversity & Landscaping

- Develop onsite gardens or urban farms to grow herbs and vegetables for use in F&B offerings.
- Create habitats to support local biodiversity, including bee hotels, butterfly gardens, and birdhouses.
- Use native, drought-tolerant plants for landscaping to conserve water and support local ecosystems.