



**EASTIN GRAND HOTEL SATHORN**  
**IMPACT REPORT 2025**





# LETTER FROM THE GM

## Our Commitment

We are dedicated to blending sustainability with exceptional hospitality. In partnership with Green Globe, the premier global certification for sustainability, we are committed to ensuring that by the end of 2026, we will apply ethical and environmentally friendly practices at our hotel. We are actively engaged in our adherence to the Green Globe standards in the long term, which requires action from our directors, shareholders, management team, associates, guests and partners on a continual basis.

We will act each day on both an individual and company level, in order to minimise the impact our business activities have on the environment.

Chuleekorn Mungsunti  
General Manager





# WHO WE ARE

Eastin Grand Hotel Sathorn Bangkok is one of the premier hotels in Bangkok's luxury hotel sector. We are committed to saving the environment and have a strong focus on sustainability, ensuring that all our operations are environmentally responsible and contribute to the well-being of the planet.

We are a non-smoking hotel, and all guest rooms are non-smoking. This deluxe luxury property is centrally located in the Sathorn business district and just a short drive via the nearby expressway to Suvarnabhumi International Airport. We are unique in being the only hotel in Bangkok with its own direct access to the BTS Skytrain system at Surasak Station (Exit 4), bringing the city right to your doorstep. All 390 luxuriously appointed rooms and suites are decorated in soft, subtle tones and feature the latest amenities for the comfort of both leisure and business travellers while enjoying stunning views of Bangkok's imposing skyline.

As part of our commitment to responsible tourism, we embed sustainability into our operations—ranging from energy and water conservation to community engagement and eco-friendly amenities. We strive to create memorable experiences that also safeguard our local environment and cultural heritage.

# BUSINESS PHILOSOPHY

1

## Efficiency

Implementing energy-saving technologies and optimizing resource use.

2

## Responsibility

Partnering with sustainable suppliers, reducing waste, and ensuring fair labor practices.

3

## Community

Collaborating with local artisans, farmers, and environmental organizations.

4

## Transparency

Monitoring and sharing our environmental performance with stakeholders.

We believe that excellence in hospitality and environmental responsibility can go hand-in-hand. By integrating sustainability into our core strategies, we aim to reduce our ecological footprint while enhancing guest satisfaction.

We are driven by the conviction that consistent, small actions can lead to significant, long-term positive impact.





## VISION

To be recognized as a leading sustainable hotel in Bangkok with the partnership of Green Globe , delivering outstanding guest experiences while championing environmentally and socially responsible hospitality. We envisage a future where every stay contributes positively to the planet, innovative green practices are central to our operations, and guests, employee, and partners unite in the shared mission to protect our environment for generations to come.



# Eastin Grand Hotel Sathorn Bangkok

## Overall Facts in 2025



56,242  
Overnight Guests



95.3% Guest Satisfaction Score  
by Review Pro



2  
Certificates



315  
Employees



314  
Local Employees



4  
Charity Events





# SUSTAINABILITY DEVELOPMENT AND GREEN INITIATIVES





# ENVIRONMENTAL POLICIES AND IMPACT

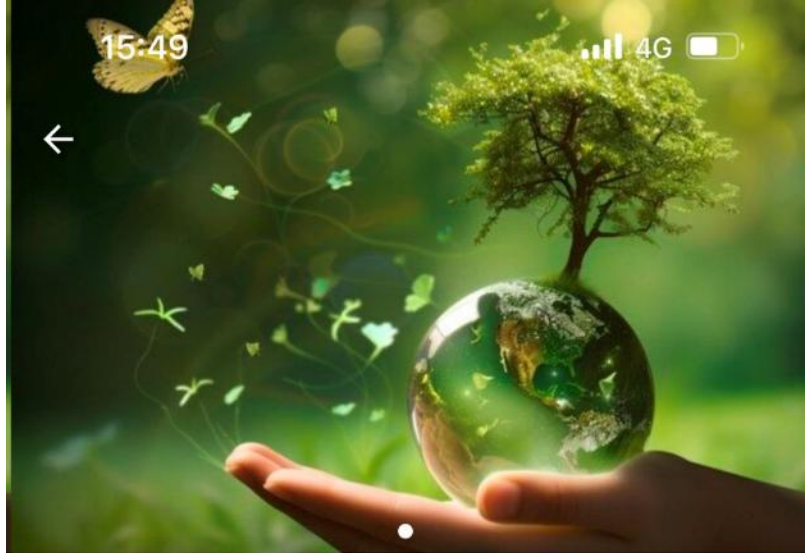
## Eco Reward Campaign (January-July 2025 )

*This year, we launched the Eco Reward campaign:*

### ✔ ECO REWARD - CHOOSE GREEN, DINE WITH SAVINGS

This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for an F&B credit redeemable at our restaurants. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.

**548 guest** are using the Eco Reward moving forward we will further emphasis on this initiates to increase the usage



### Opt-Out of Housekeeping Today!

If you wish to take in our Eco Reward programme and choose to opt out of daily cleaning today, please click **“SEND REQUEST”** to receive a **THB 100 Food & Beverage credit in your account** as a token of appreciation. This credit can be used at The Glass House, Antito and Swizzles.

#### Remark:

- Limited to maximum 3-days (3 credits) per stay.
- Credit can be used during the stay only

Select Date

Select Date

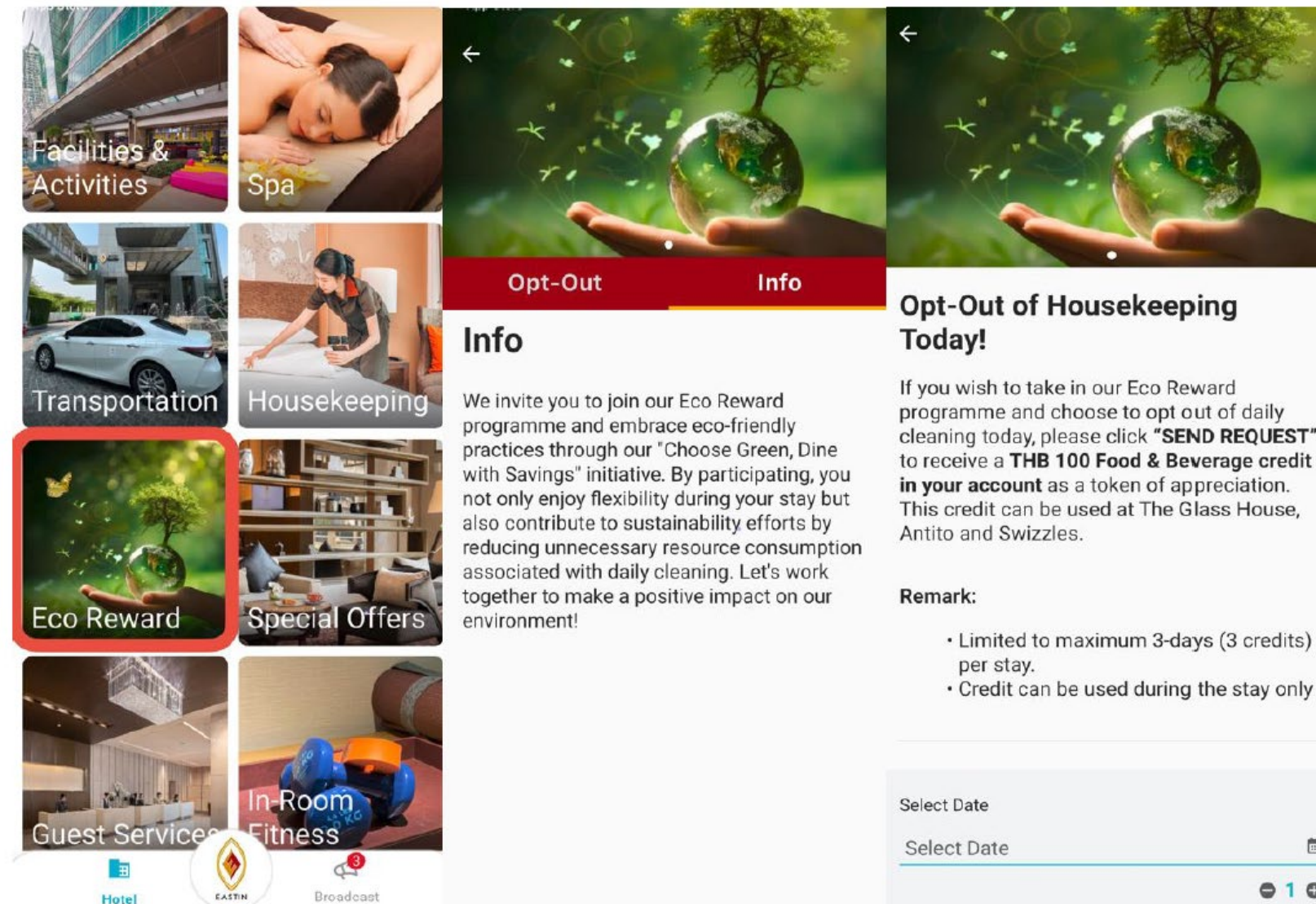


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SEND REQUEST



# ENVIRONMENTAL POLICIES AND IMPACT



This initiative encourages guests to adopt eco-friendly practices by offering the option to opt out of daily housekeeping in exchange for an F&B credit redeemable at our restaurants. By reducing unnecessary resource consumption and collateral room items, we promote sustainability throughout our operations.



# THE GREEN EXPERIENCE

## Bringing Nature Indoors – Sustainably

Our space is thoughtfully decorated with beautiful terrarium plants, adding a refreshing touch of nature while reflecting our commitment to sustainability.

Since March 2025, we have transitioned from traditional fresh flower arrangements to low-maintenance terrarium plants in all hotel public areas—including the lobby, restaurants, library bar, restrooms, foyer, and executive lounge.

The Result: This eco-friendly change not only enhances the overall ambiance, but also supports local suppliers and contributes to cost efficiency - reducing the use of approximately 200 fresh flower stems and saving around 4,000 baht per month.





# HEALTHY FOOD MENU

In response to health-conscious guests, our in-room dining now features Healthy Salad, Vitamin boosters, and Low-Carb Wraps, with a focus on plant-based and local ingredients. As part of our ongoing commitment to sustainability, we proudly source 95% of the ingredients for our à la carte menu from local suppliers.



## Healthy Salad

Nutrient-dense combinations featuring local grains, proteins, and fresh vegetables



## Vitamin boosters

Carefully selected ingredients known for their nutritional benefits and energy-boosting properties



## Low-Carb Wraps

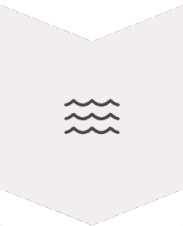
Delicious alternatives using plant-based wraps filled with fresh, locally-sourced ingredients





# Further Sustainable Development – The Green Road Continues

Eastin Grand Hotel Sathorn Bangkok is committed to ongoing improvements, focusing on responsible resource use and waste reduction:



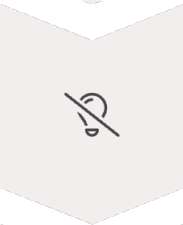
## Plastic Elimination

Eliminating single-use plastics, replacing them with glass bottles, and promoting reusable water containers.



## Eco-Friendly Toiletries

Switching to eco-friendly toiletries in refillable dispensers.



## Energy Conservation

Promoting energy conservation through key card systems and energy-efficient lighting, including potential renewable sources like solar panels.



## Organic Sourcing

Sourcing organic produce from our own garden or trusted suppliers.



## Sustainable Transport

Exploring sustainable transportation options, like bicycles for guests.

We will continue to implement innovative solutions that benefit the environment and enhance guest experiences.

# Eastin Grand Hotel Sathorn Green Vendors

In February 2025, Eastin Grand Hotel Sathorn Bangkok introduced a comprehensive Purchasing Policy to reinforce responsible sourcing and sustainability throughout our supply chain.

This policy emphasizes partnerships with vendors who demonstrate genuine commitment to eco-friendly practices, social responsibility, and transparency. Our core principles include reducing waste, utilizing sustainable packaging (Green Seal, FSC, Energy Star), and adhering to environmental laws. We also require vendors to uphold fair labor standards, respect human rights, and support community engagement.

The policy mandates rigorous supplier evaluation, including sustainability credentials, environmental management, and ethical practices. We may conduct audits and request documentation to ensure compliance.

We encourage suppliers to set sustainability goals, report progress regularly, participate in training, and share innovative practices. The policy also highlights categories such as food and beverage (favoring organic, local, and sustainably farmed products) and housekeeping (eco-friendly cleaning supplies, biodegradable packaging).



## Result:

Over 100 vendors are now on our approved green vendor list.





# Sustainable Amenities Catalogue

**The World Leader in Sustainable Guest Amenities**  
Global Consistency | Local Accessibility | Scalable Sustainability  
GUEST ROOM - PUBLIC AREA - CREATIVE PARTNERSHIPS - GIFTING - MARKETING  
SUSTAINABILITY STORYTELLING - ARTS - SOCIAL IMPACT - RECYCLING

**GUAVA**

# Sustainable Amenities and Our Journey with Guava

## Our Story: Ecogenesis

Ecogenesis® is founded on the belief that personal care should be pure and kind to both your skin and the planet. We create wholesome products free from harmful compounds that can disrupt your skin’s natural balance or harm the earth over time, supporting a stress-free, carefree lifestyle rooted in simplicity.

Crafted to celebrate nature in its most authentic form, thoughtfully curated to meet your body’s needs by harmonizing nature and minimalism. Every ingredient is carefully selected to nourish your skin and uplift your senses. With a commitment to sustainability, all our packaging and processes are eco-conscious and cruelty-free. Ecogenesis® products are fragrance-free, paraben-free, gentle, and never tested on animals.

## FSC Certified Paper Packaging

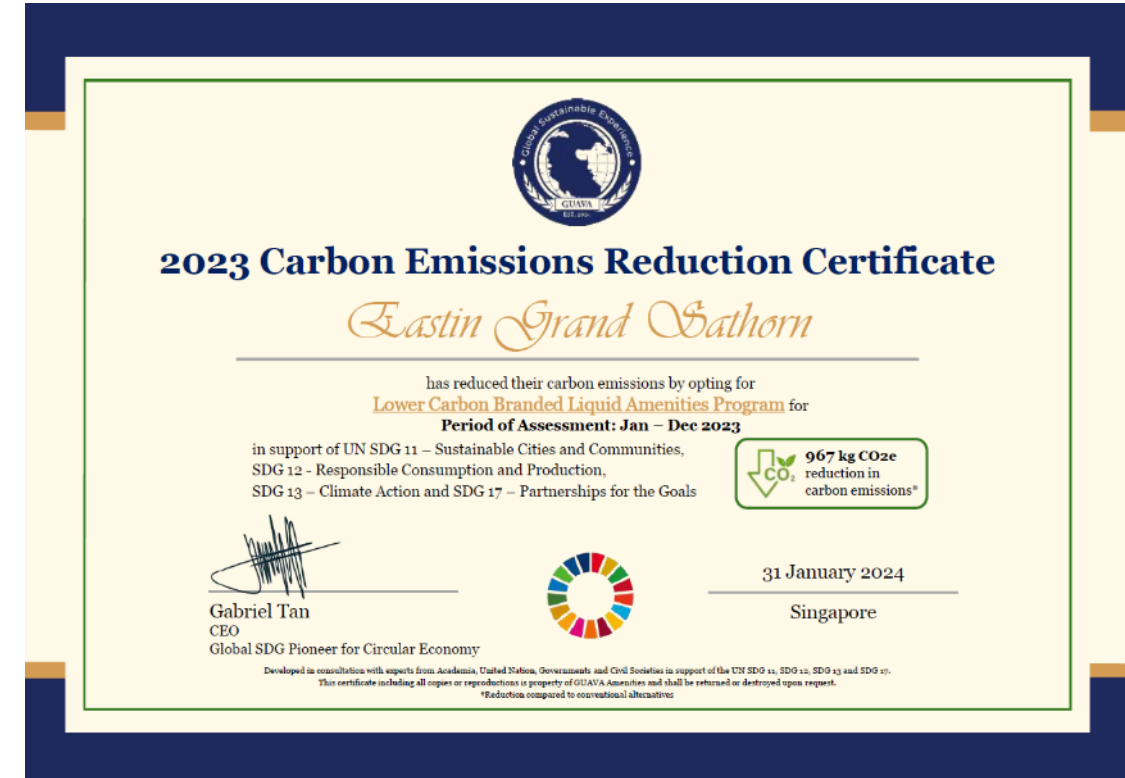
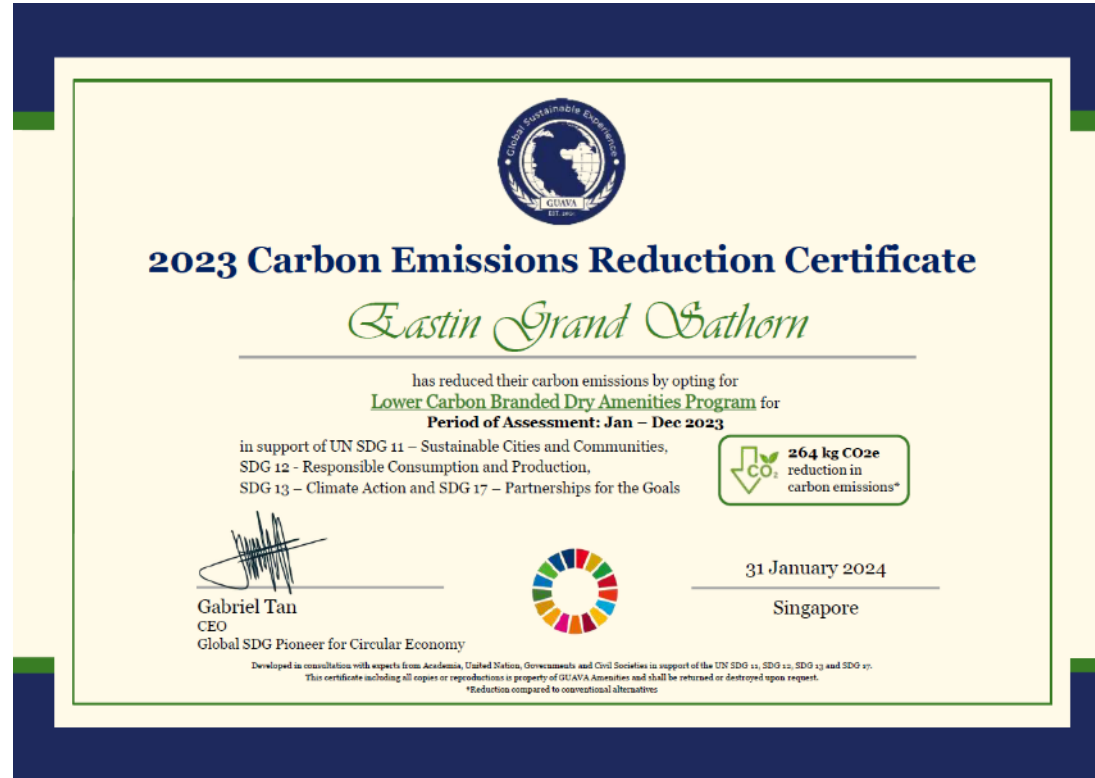


The FSC label is the world’s most trusted mark for sustainable forestry. FSC is a non-profit organization, providing trusted solutions to help protect the world’s forests and tackle today’s deforestation, climate, and biodiversity challenges.

Currently, over 150 million hectares of forest worldwide is certified according to FSC standards, designed to address a broad range of environmental, social, and economic factors.

150+ million certified hectares of forest	1,100+ individuals and organizations from 93 countries who make up our governing body	60K+ certifications verifying sustainable sourcing
1,700+ companies licenced to promote FSC-labeled products	46% of consumers globally recognize the FSC label	

- A small label making a big impact
- When you purchase FSC-labelled products, you're helping forests, and the people that rely on them, thrive by supporting:
- Zero deforestation**  
Trees are harvested responsibly so there is no net loss of forest over time. Forests with irreplaceable values, such as old-growth forests, are identified and maintained. Reversing deforestation and maintaining irreplaceable forests are crucial to fighting climate change.
  - Fair wage and work environment**  
All workers are provided with proper training, adequate safety protocols, and fair wages.
  - Support the change from preservation to conservation**  
Plant and animal species are protected.
  - Community rights**  
Local communities living in and around forest areas are consulted, and their legal and cultural rights to land and forest resources are respected.



On January 31, 2024, we proudly received our Carbon Emission Reduction certificate from Guava, marking a significant milestone in our commitment to sustainability.

This accomplishment is achieved in collaboration with the United Nations' Sustainable Development Goals (SDGs), specifically

SDG 11: Sustainable Cities and Communities,  
SDG 12: Responsible Consumption and Production,  
SDG 13: Climate Action, and SDG 17: Partnerships for the Goals.

We are thrilled to showcase the beginning of our green journey, reflecting a substantial decrease in our carbon emissions and reinforcing our dedication to building a more sustainable future.



### Result:

The certificate highlights our achievements in 2024, with a reduction of **264 kg CO2e** for our lower carbon branded dry amenities and **967 kg CO2e** for our liquid amenities.





## Earth-Friendly Event Package

### PRICING

Full-day - 1,600.- net  
(2 breaks & 1 lunch)

Half-day - 1,400.- net  
(1 break & 1 lunch)

Coffee Break - 850.- net

Host your next meeting with a focus on sustainability and make a positive impact on the environment with our Sustainability Meeting Package. Our resources are carefully selected to be environmentally friendly, ensuring that your event is not only successful, but also contributes to a greener future for everyone. Let's work together to create a meaningful and eco-conscious experience for all attendees.

### INCLUSIONS

- Free-flow coffee and tea selection throughout the event
- Morning and/or afternoon break
- Standard audio-visual equipment
- Wi-Fi internet
- International Buffet Lunch at The Glass House (Monday-Saturday)

### SUSTAINABLE MEETING ARRANGEMENTS

- Environmentally friendly stationery and notepads are arranged in the room
- Glass bottles or water stations provided instead of plastic bottles
- Biodegradable straws are available
- Digital signage in front of the meeting room
- LCD projector backdrop
- Whiteboard provided instead of a paper flip chart
- Locally sourced organic and seasonal food is prioritised
- Diverse dietary options, including vegetarian and vegan choices, are offered
- Natural light in all meeting rooms
- Decorations supplied utilising reusable or recycled materials



For more information, please contact 02-210-8100 or [doce@eastingrandsathorn.com](mailto:doce@eastingrandsathorn.com)



# Earth-Friendly Event Package

Meet with purpose, care for the planet

A Eastin Grand Hotel Sathorn Bangkok, our Earth-Friendly Event Package is designed for eco-conscious clients reducing paper use, choosing sustainable materials, and supporting local communities. Because great meetings should make a positive impact not just on people, but on the planet too.

## Sustainability Impact Report: Earth-Friendly Event Package Implementation



**Result:** Since May 2024, we have sold **114** packages, hosting **8,444** guests. This initiative helped reduce linen washing costs and provided water through dispensers and glass containers instead of single-use bottles.

# Earth-Friendly Event Package

## Sustainability Impact Report: Earth-Friendly Event Package Implementation

To minimize the environmental footprint of our meetings and events, we follow a comprehensive approach:

<div>Green Checklist</div> <div>Guides eco-friendly practices such as recycling, sustainable catering, and waste reduction.</div>	<div>Monitoring &amp; Tracking</div> <div>Tracks energy use and carbon footprint, optimizing HVAC and room utilization.</div>
<div>Eco-Friendly Catering</div> <div>Prioritizes organic, local, or seasonal produce, vegetarian options, and reduces single-use plastics with water stations.</div>	<div>Waste &amp; Recycling</div> <div>Implements separation for paper, glass, cans, promotes composting, and uses eco-friendly decorations.</div>
<div>Transportation &amp; Venue</div> <div>Encourages mass transit, carpooling, and uses potted plants instead of floral arrangements.</div>	<div>Community Collaboration</div> <div>Partnering with local organizations for donations, and ensuring wastewater treatment.</div>

**Results:** These practices have significantly reduced resource consumption, waste, and carbon emissions, setting standards for responsible events.



# Review Pro

Since last year, we've utilized Pro, our online guest satisfaction platform, to gather feedback on our sustainability efforts:

- How do you evaluate our sustainability initiatives?
- Suggestions for improvement (local products, energy, water, waste management, communication, etc.)
- Do you believe the hotel supports the planet, people, and community?

Guest comments are reviewed monthly, guiding us toward continuous improvement.

Action items include:

- ✅ **Result:** We distributed a guest questionnaire about sustainability through Review Pro in January 2025. The guest satisfaction score has remained at 95.3% through June 2025, indicating strong guest awareness and willingness to support our sustainability initiatives.



# Single-Use Plastic Policy

✓ Result: Since switching to dispensers for shampoo and shower gel, we have reduced the use of 34,590 plastic tubes.

We take pride in having eliminated plastic straws and significantly reduced single-use plastics across our operations, reinforcing our commitment to environmental sustainability.



Bio Straws and Take away cup

Since April 2015, we have eliminated plastic straws and transitioned to biodegradable takeaway containers, which are offered only upon guest request — a step forward in our commitment to sustainability.



Refillable Bottles

Since May 2016, we have eliminated single-use plastic water bottles and now provide glass water bottles, reinforcing our commitment to reducing plastic waste and promoting sustainable hospitality.



Sustainable Containers

Since November 2019, we use eco-friendly materials for all toiletries and amenities, ensuring a more sustainable experience for our guests.



# Sustainable Tourism Policy (February 2025)

In January 2025, Eastin Grand Hotel Sathorn Bangkok launched the **Sustainability Experiential Tourism Policy**, reaffirming our commitment to responsible tourism. This policy emphasizes enriching guest experiences while positively impacting local communities, the environment, and cultural heritage.

## Key Principles

- Respecting local customs
- Minimizing environmental impact
- Fostering community benefits through economic opportunities and partnerships

## Authentic Experiences

- Food experiences with locally sourced ingredients
- Wellness excursions
- Community engagement initiatives

## Implementation Guidelines

- Collaborating with local guides and artisans
- Supporting conservation efforts
- Educating guests on sustainable travel practices

Ongoing monitoring and feedback collection will ensure alignment with environmental and social goals. All employee are responsible for upholding this policy, which will be reviewed annually for continuous improvement.





# Social Responsibility and Employee Engagement

## Cultural Heritage Protection Policy

Eastin Grand Sathorn Bangkok is committed to respecting and preserving local cultural assets. Our policy emphasizes safeguarding tangible heritage (such as historic sites and artifacts) and intangible elements (like arts, traditions, and customs). We actively engage with local communities to incorporate their perspectives, ensuring responsible tourism that minimizes cultural disruption.

### Development Assessment

Careful assessment of development projects, integrating traditional architectural elements where appropriate

### Employee Training

Comprehensive training on heritage preservation and cultural sensitivity

### Authentic Experiences

Promotion of authentic cultural experiences by supporting local artisans

### Regular Evaluation

Ongoing assessment to ensure effectiveness, with annual policy reviews to stay aligned with best practices





# Biodiversity and Wildlife Conservation Policy

## Sustainability Interaction with Wildlife and Landscaping Policy



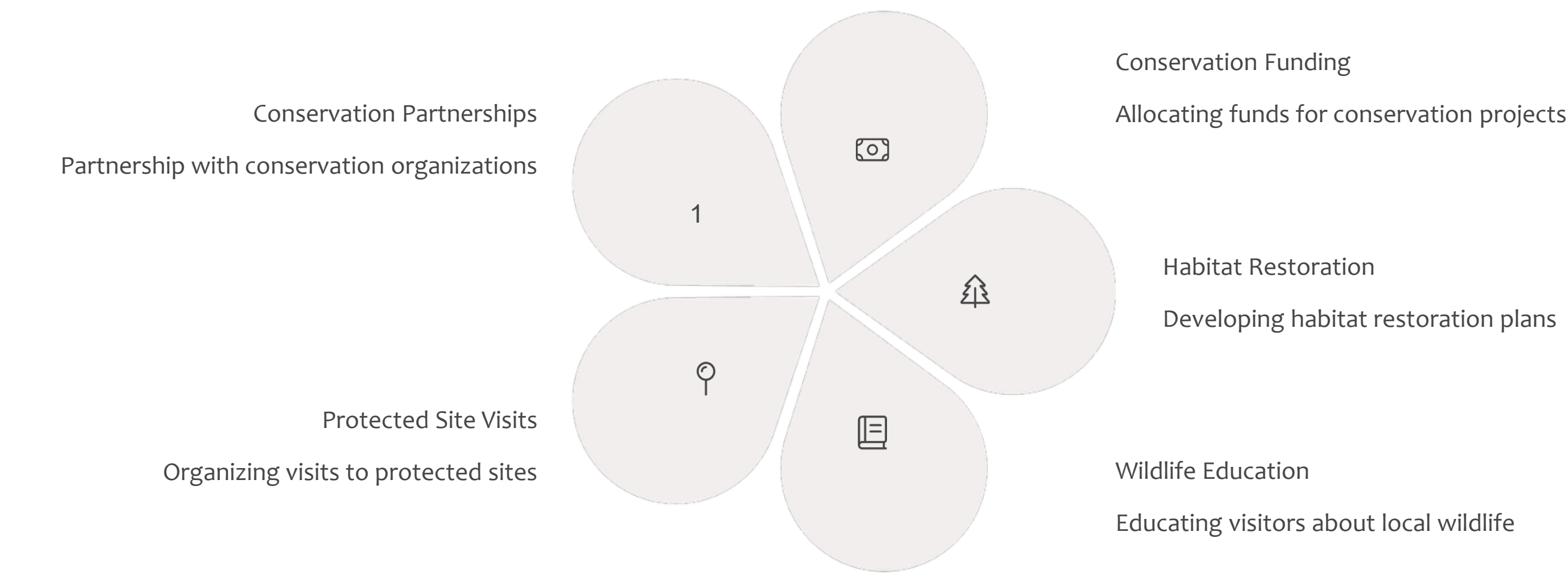
Eastin Grand Hotel Sathorn Bangkok prioritizes responsible coexistence with local ecosystems through sustainable landscaping, wildlife preservation, and eco-friendly pest control. This policy emphasizes native plant sourcing, water and chemical reduction, and the avoidance of invasive species.

We promote drought-tolerant landscaping and minimal light pollution to protect local wildlife. Harm to native animals is prohibited, and guest education focuses on supporting biodiversity.

Employee training, regular monitoring, and updates ensure ongoing compliance. In line with our commitment to wildlife preservation, we have chosen insect traps over harmful chemicals or pesticides. This method protects both the environment and local wildlife, ensuring that our operations do not negatively impact the surrounding ecosystem.

# Conservation of Natural Areas and Community Engagement

This year, we issued a **Natural Areas Conservation and Biodiversity Policy** to promote conservation, habitat restoration, and guest engagement:



Regular monitoring and guest feedback are used to enhance these initiatives, ensuring ongoing impact and success.



# Caring Today for a Better Tomorrow

- ✔ Result: We currently have 15 student trainees and MOU agreement with 4 institute for internships in 2025. We also donate to the Thung Mahamek Home for Boys, Thungmahamek School for the Deaf supporting approximately 250 residents.

Eastin Grand Hotel Sathorn Bangkok believes every action counts. Through community service, environmental initiatives, and guest engagement, we aim to make a meaningful difference locally and globally.



## Community Education

Sharing sustainable practices with local schools



## Environmental Action

Organizing cleanup events in natural areas.  
Support Sathorn District for local community development projects with money.



## Resource Sharing

Donating reusable items to community organizations





Result: Eastin Grand Hotel Sathorn Bangkok is a member of the Thai Hotel Association since October 2024

## Caring Today for a Better Tomorrow

Eastin Grand Hotel Sathorn Bangkok believes every action counts. We aim to develop and maintain the standards of accommodation and service in Thailand's hospitality industry, and to promote Thailand as a premier tourist destination. Membership signifies a commitment to responsible and sustainable tourism practices, as well as access to valuable resources and networking opportunities within the industry.

- Networking and Collaboration.
- Access to Information and Resources.
- Industry Representation.
- Promoting Thailand's Tourism.
- Commitment to Quality and Sustainability.
- Standardization and Quality Improvement.
- Sustainable Tourism Development.
- Economic Growth.
- Public Relations and Marketing



In our "Every Drop Counts" guest awareness campaign, we actively encourage our guests to participate in our sustainability efforts.

To request a change of bed sheets, guests are invited to place a designated card on their bed. This initiative helps make guests aware that bed linens are not automatically changed daily, fostering an eco-friendlier approach.

Similarly, our Towel Exchange program aims to promote the reuse of towels. A towel left on the rack signals the guest's intention to use it again, while a towel placed on the floor indicates the desire for an exchange.

By adopting these practices, our guests contribute to conserving millions of gallons of water otherwise used for washing linens that have been minimally soiled.

Through these initiatives, we strive to create awareness and encourage environmentally conscious choices among our guests.

## Exchange Towel Guest Awareness



## Every Drop Count Guest Awareness





## Discover Bangkok's Hidden Gems: Support Local Community & Experience Authentic Vibes Nearby Eastin Grand Hotel Sathorn Bangkok

Explore hidden gems and authentic local vibes just a few steps from Eastin Grand Hotel Sathorn Bangkok - your gateway to unforgettable Bangkok adventures.

Through this initiative, we aim to support our vibrant local community and promote sustainable tourism, enriching your experience while fostering strong connections with the neighborhood.

Start your journey with us and discover the true spirit of Bangkok's rich culture and welcoming neighborhoods.

The concierge will offer alternative options or suggesting different activities such as green restaurant, and tourist attraction.

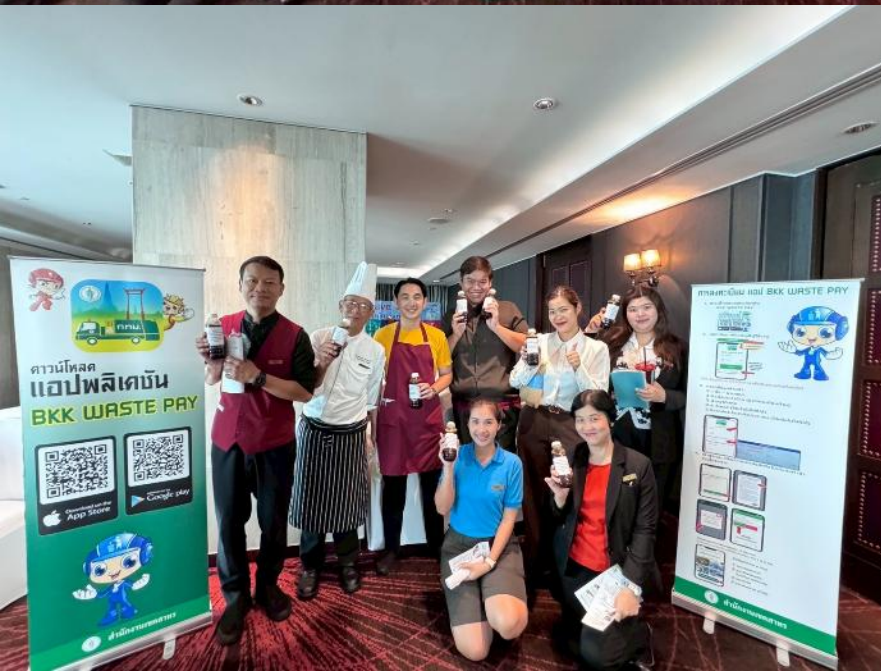




# Awareness –Employee Training

All new staff receive orientation on their first day, which includes training on sustainability practices and waste separation.

In addition, we provide access to information via a QR code to enhance staff awareness and engagement with our sustainability initiatives.







# We Welcome everybody to sustainability program

This year, we proudly launched auspicious tree as our gift away dedicated to supporting our eco-waste philosophy.

We extend a warm welcome to everyone by giving a plants and participate in this green initiative, which reflects our commitment to sustainability and responsible living.

Through , we aim to promote eco-conscious practices and foster a deeper connection with nature, all while reducing waste and cultivating fresh, add more green area for our community.

Result: By choosing to replace traditional gift bags with 60 trees, we have made a significant step towards reducing environmental waste and promoting sustainability. This decision not only minimizes single-use plastic and packaging waste but also contributes to reforestation efforts, helping to combat climate change.





- ✔ Result: 95% of products used in our restaurant are locally sourced.

## SUSTAINABLE SUPPLIERS

We visit the local supplier twice a year can be a strategic move for several reasons. It allows for direct oversight of the supplier's process, fostering stronger relationships and potentially leading to better quality control and faster shipping times. It also offers opportunities to address concerns, negotiate terms, and build trust through face-to-face interactions.



# The Swizzle Library Experience

## Create Your Moment

Our new initiative, "The Library Experience," provides guests with a quiet, comfortable space for relaxation and reflection. Upgraded libraries will offer magazines, newspapers, tourist guides, and local activity information—such as our BTS map and dining options.

The Swizzle library is accessible 24/7, with assistance from our Front Office team. This SOP emphasizes supporting local businesses by encouraging guests to visit nearby attractions. We also will host community events to deepen guest connections and promote sustainable local tourism.



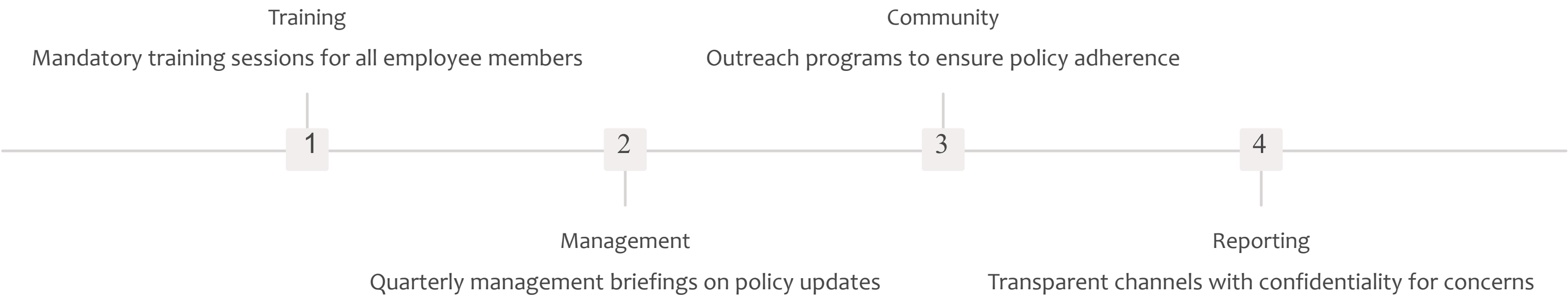




# Code of Conduct & Responsible Business

## Anti-Bribery & Ethical Behavior Policy

Eastin Grand Hotel Sathorn Bangkok maintains a robust Code of Ethics and Code of Conduct focused on ethical, respectful, and safe environments for employee, guests, and partners. This policy emphasizes preventing exploitation, human trafficking, child abuse, and harassment.



Responsibilities are clearly defined: HR manages training, management enforces policies, and front desk employee assist with guest reporting. We regularly review and update our procedures to uphold high ethical standards, fostering a safe and responsible environment.

# Sustainability Targets for 2025 and Beyond

Our long-term strategy comprises specific goals to be achieved by 2025, 2026, and up to 2030. This includes:



## Transportation

Transitioning to electric shuttle services and promoting employee carpooling



## Water Conservation

Reducing water use in guestrooms. To use beautiful terrarium plants in our public area.  
Install timer for water sprinkler and reuse water from air-conditioning for plant watering.



## Pest Control

Adopting eco-friendly pest control methods



## Energy Conservation

Retrofit facilities with energy-efficient LED lighting, low-flow fixtures, change IC board for all rooms



## Certification

Achieving green building certifications such as Green Hotel Certificate





# Eastin Grand Hotel Sathorn Bangkok Sustainability Goals

Our commitment to environmental responsibility is underpinned by measurable goals. We track key resource consumption and waste generation, aiming for continuous reduction across our operations.

Category	Scope	Baseline	Unit	Reduction Target
LPG Gas	Scope 1	0.26	kg	3%
Electricity	Scope 2	24.24	kWh	10%
Water	Scope 3	314.37	liters	5%
General Waste	Scope 3	0.3	kg	3%
Energy Consumption for Events (CEO e-Emission Per Guest)				
Half Day (2 hrs)	kgCO2-e	2.06 (Baseline)	-	5%
Full Day (4 hrs)	kgCO2-e	0.88 (Baseline)	-	5%

These targets reflect our dedication to reducing our environmental footprint across all hotel operations and services, including event management.

# Sustainability Targets for 2026 and behind

These goals will help us reduce our environmental impact, enhance community engagement, and drive more sustainable business practices across all aspects of our operations.

## **Zero Waste Initiative:**

- \*Reduce food waste by 40%
- \*Implement comprehensive waste segregation programs.
- \*Reduce single-use plastics in packaging and operations.

## **Carbon Neutrality**

- \*Implement energy efficiency measures across facilities (LED lighting, energy-efficient appliances).
- \*Offset remaining emissions through verified carbon offset programs like reforestation projects.

## **Local Sourcing and Organic Ingredients**

- \*Build stronger partnerships with local organic farmers and suppliers.
- \*Expand the use of seasonal produce and environmentally friendly farming practices.
- \*Provide more plant-based options to reduce environmental impact.

## **Sustainable Packaging and Reduced Plastic Use**

- \*Transition to eco-friendly packaging options such as compostable, recyclable, or reusable containers.

## **Employee Education and Engagement**

- \*Develop a comprehensive sustainability training program.
- \*Encourage employees to participate in environmental and community-focused activities.
- \*Continue green teams monthly meeting to drive sustainability goals.

## **Community Engagement and Environmental Impact**

- \*Partner with local schools, environmental organizations, and other businesses for joint sustainability efforts.
- \*Invest in local community projects that promote sustainability, education, and biodiversity.
- \*Continue awareness campaigns Eco Reward Programme to educate customers and the broader community on sustainable practices.

## **Water Conservation**

- \*Reduce water consumption by 20%
- \*Educate customers on the benefits of sustainable programme.

## **Energy Consumption**

- \*Reduce energy consumption by 15%