

Harrison Hot Springs Resort is currently recruiting for the position of <u>Seams Person</u>.

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort and Spa, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort and Spa offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Opens Uniform Room, monitors and checks uniform room to ensure all items are numbered and organized.
- Ensures all uniforms are properly distributed and associates claiming uniforms are following policy and procedure.
- Organizes uniform assignment for all new associates and explains procedures.
- Ensure all dry-cleaning items are ready for return and documented for distribution to the appropriate associates.
- Repairing, condemning, redistributing and inventorying uniform and uniform related items.
- Establishing uniform inventories for all departments when needed.
- Attending to all Lost and Found calls, cataloging lost and found items found in areas of resort property for storage.
- Prepare packages for courier pick up.
- Communicate effectively with guests regarding their lost items and ensure Company and resort polices are met to ensure the guest's items are returned quick and efficiently.
- Maintains and repairs all linen.
- Catalogs and redistributes all condemned items for alternative use.

- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints.
- Performs all job related duties as assigned.

SKILLS, KNOWLEDGE, EXPERIENCE AND QUALIFICATIONS:

- High School education.
- Strong Seamstress, sewing skills.
- Ability to use a surger and embroidery machine.
- Previous experience using an industrial sized sewing machine.
- Re-upholstery experience is an asset.
- Excellent Customer Service skills.
- Excellent time management skills.
- Ability to solve practical problems when dealing with customers and maintaining a high level of customer service.
- Excellent organizational skills.
- Fluent oral and written English.
- Being multi-lingual is an asset.
- Superior communication skills.
- Ability to be self-motivated and works alone to accomplish results.
- Flexible to a changing schedule.

Interested, qualified candidates are invited to submit their resume and cover letter to <u>hhshr@harrisonresort.com</u> or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at <u>www.harrisonresort.com</u>.

- > ONLY APPLICANTS LEGALLY ELIGIBLE TO WORK IN CANADA WILL BE CONSIDERED
- **FORIGN APPLICANTS MUST INCLUDE A COPY OF THEIR CANADIAN WORK PERMIT FOR THEIR APPLICATION TO BE CONSIDERED.**