

## you are the brand

december 2023

#### featuring: Mark Mcparlan

Our feature Ambassador for the month of December is Mark, a Server at the Minnoz restaurant with the Coast Bastion Hotel in Nanaimo, BC.

Mark has been a valued Amabssador of the Coast Bastion Hotel for over 21 years!

### What do you like most about the hospitality industry?

Meeting new and interesting people everyday.

#### What is your definition of success?

Having the love of my two extraordinary kids. Being happy and healthy.

### What is the best part about working at the Coast Bastion Hotel?

The guests and my fellow employees.

What's a piece of advise that resonates with you? Never say no without offering another option.

#### What are you most proud of in your role?

Being able to anticipate the guests needs and fulfilling them.

### If you could have lunch with anyone who would it be and why?

It would be my two brothers (Kevin and Timothy) who unfortunately passed away from Muscular Dystrophy in my youth.

What was your dream job when you were a kid?

Mathematician

#### What is the top of your bucket list?

Fishing all over Vancouver Island.



### Who inspired you and why?

My grade 7&8 teacher Mr. Cougler.

### If you could live anywhere in the world where would it be?

I live here already. Vancouver Island.

# thank you Mark for being an amazing ambassador!

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