

**RESIDENT SATISFACTION SURVEY 2026 – UNILODGE ROYAL MELBOURNE FREE
MUFFIN OFFER**

Terms and Conditions:

1. To be eligible for this offer, you must be classified as an existing resident of UniLodge Royal Melbourne who has completed the UniLodge Resident Satisfaction Survey 2026.
2. Residents who complete the survey between **11/05/2026** and **24/05/2026** are eligible for a free muffin (“eligibility window”).
3. To redeem, residents must present proof of completion (screenshot) to Reception between 9am–5pm, Monday to Friday, from **11/05/2026** to **25/05/2026 (inclusive)** (“redemption window”).
4. Each resident is eligible for one muffin.
5. This offer cannot be claimed in conjunction with any other offer.
6. You will not be eligible for this offer if you fail to provide proof that the survey was completed in full.
7. This offer cannot be transferred or exchanged for cash.
8. This offer can only be claimed once per person.
9. This offer is only valid at UniLodge Royal Melbourne.
10. UniLodge will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), because of taking the prize, except for any liability which cannot be excluded by law.
11. Inclusion correct as of 7/05/2026 and subject to change.

Important Information:

- Muffins are available while stocks last and will be distributed on a first come, first served basis.
- Muffins may contain common allergens including gluten, dairy, eggs, nuts, and soy. Ingredients may vary and cross-contamination may occur.