

On the outskirts of Nairobi's Central Park, stands the Nairobi Serena Hotel. Nairobi Serena offers exceptional standards of accommodation, service and amenities.

# Anthony Chege General Manager

## Nairobi Serena Hotel

P.O. Box 46302-00100 Nairobi, Kenya Tel: +254 20 2822 000 +254 733 282200/ 733 282201 +245 727 282 200/ 732 124 000

Email: <a href="mailto:nairobi@serenahotels.com">nairobi@serenahotels.com</a>
Web: <a href="mailto:www.serenahotels.com">www.serenahotels.com</a>

# Kenya

Serena Sales Centre, Nairobi Williamson House, 4th Floor 4th Ngong Avenue Tel: (+254-20) 284 2333, 0732 123 333

Email: reservations.kenya@serenahotels.com

## **Tanzania**

Arusha Central Reservations
Tel: (+ 255 27) 297 0360 / 0784 620 663
Email: reservations@serena.co.tz

#### **South Africa**

Sales & Reservations Office Grayston Ridge Office Park, 144 Kathrine Street, Sandown

Tel: +27 11 021-2607/ +27 82 88 99979 Email: <u>karin.sieberhagen@serenahotels.com</u> reservations@serenahotels.co.za

#### **GUEST ROOM INFORMATION**

Number of rooms - 199

- Deluxe Rooms 156
- Deluxe Balcony Rooms 4
- Club Rooms 10
- Superior Rooms 5
- Corner Suites 7
- Garden Suites 3
- Executive Suites 6
- Business Suites 6
- Lamu Suite 1
- State Suite 1

#### CHECK-IN/CHECK-OUT

- Check-in 1200 Hrs
- Check-out 1000 Hrs

#### HOW TO GET THERE

- On The Outskirts of Nairobi's Central Park – Kenyatta Av. Processional Way
- 30 minutes drive from the Jomo Kenyatta International Airport using the newly constructed expressway 18 km away.
- Wilson Airport 7 KM
- Taxis Services available \*
- Limousine Services available \*

## ROOM AMENITIES

- Free High-speed, wireless internet
- In-room Safe
- In-room Mini Bar
- Tea & Coffee Making facilities
- Air-conditioning
- Hair dryers
- Flat Screen TV with Satellite Channels
- 24-Hours Room Service
- Multi-charge power outlets
- Power supply 240V/50Hz
- Type G power plug sockets

#### **GUEST SERVICES**

- House Doctor on call 24Hrs \*
- Duty Manager 24Hrs
- Laundry\*
- Concierge Services
- Complimentary Local Newspaper upon request

## SPECIAL FEATURES

- Executive Lounge
- Hypoallergenic Room
- PWD (Persons with Disability) friendly room
- Unisex Hair Salon \*
- Gift Shop, News-stand
- Extensive gardens
- Car Park with valet services
- IP CCTV cameras throughout the hotel premises and parking areas
- Heated Pool

#### FAMILY-FRIENDLY SERVICES

- Babysitting, children's dining/menus on request
- Extensive gardens and grounds

## **DINING & BEVERAGES**

- Café Maghreb All-day dining restaurant
- Mandhari Fine Dining Restaurant
- H&S Pan- Asian Restaurant
- Patisserie
- The Bambara Lounge
- Aksum Bar Ethiopian Inspired Bar
- Pool Bar
- Room Service
- Cater for special dietary needs (Vegetarian, kosher, gluten free) with advance notice

## **ACTIVITIES/EXPERIENCES**

- Maisha' Spa and Health Club –
   Offers state-of-the-art gymnasium,
   an aerobic studio, sauna, steamroom and juice bar
- Massage Services \*
- Detox and aromatherapy treatments
- Architectural, Cultural and Heritage tour of the Hotel
- Heated swimming pool
- Golf nearby (Arranged through concierge)

## **MEETINGS & EVENTS**

- Interactive state-of-the-art conference/ banquet rooms with executive meeting rooms
- Free Wi-Fi connectivity for delegates
- Events management
- Wedding Receptions
- Conference facility with a capacity of between 12 250pax
- Aksum gardens space event/functions for a capacity of 250 pax
- Executive Rooms with a capacity of 9-11 pax

## PLACES OF INTEREST

- The Daphne Sheldrick Elephant Orphanage
- The AFEW Giraffe Centre
- Karura Forest Nature Trek
- Kenya National Theatre
- National Museums of Kenya
- The Railway Museum
- Animal Orphanage
- Nairobi Safari walk
- Karen Blixen Museum
- Maasai Market
- Nairobi National Park

## **NB: \* CHARGEABLE**