

Dear Costumer,

Greetings from the Crown Paradise All Inclusive Resorts.

We would like to take this opportunity, as we do every year, to let you know about ANNUAL MAINTENANCE that our property is undergoing at this time of year.

We know how important the satisfaction of our mutual clients is for both of us, therefore we would ask you to take the necessary measures to let our future guests know about this work.

## Kids Paradise (including Water Park)

## Dates: August 15<sup>th</sup> - November 30<sup>th</sup> ,2023

We are focused on offering a clean, safe environment for all our kids; therefore, we have made the necessary arrangements for the activities program to take place in the **Family Water Park and other areas where the programmed activities will be offered** so the kids can continue to enjoy the contests, movies and craftwork classes we usually offer.

## **RESTAURANTS AND BARS MAINTENANCE**

The programmed maintenance schedule for all the restaurants will take place from **October 3rd to November 30th**. This program includes work on furniture, restrooms, air-conditioners and kitchens, and general paintwork.

We would like to emphasize that when a restaurant is closed the menu will continue to be offered in another restaurant.

Start date	End date	Área
Augusth 15th	November 4rd	Remodeling of bathrooms in superior category rooms
September 4rd	November 30th	Change of floor in walkways and swimming pools
October 3rd	October 15th	Palapa Restaurant
October 17th	October 22th	La Piazza Restaurant
October 24th	October 29th	Waynes Boots Restaurant
October 31th	November 5th	Sans soucis Restaurant
November 7th	November 12th	Fisherman Restaurant
November 14th	November 19th	Los Gallos Restaurant
November 21th	November 23th	Fujiyama Restaurant
November 24th	Nobember 26th	Jetix y collage Restaurant
November 28th	November 30th	Trafalgar Bar

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We really appreciate your usual support and understanding in letting us carry out this important work, which will undoubtedly be of great benefit to our mutual clients.