EU Ecolabel & Österreichisches Umweltzeichen Montafon

Self-description of our accessibility - summary of responses

Online presence

The current status of the website in terms of accessibility: Not known/not available Helpful measures for all users:

- The website has a clear structure and has a consistent heading structure
- The website can be operated with the keyboard.
- The contents of the website can be read using a screen reader.
- When using colors and contrasts, attention is paid to people with visual impairments.
- When choosing the font, attention was paid to an easily legible font.
- A "responsive" web design was implemented on the website.
- Contact options are offered for several senses (e-mail/chat and telephone).
- Documents on the website:
 - Documents are created with the help of format templates (heading structure). [7]: No
 - Images in the document have alternative texts. [8]: No

Multimedia content:

- Images and graphics have alternative texts.
- Audio or video content has alternative displays.
- Images and animations do not start automatically and can be switched on or off.

General Information

Information for customers with disabilities:

• We provide information about our accessibility by telephone.

Getting to the Hotel

Distance to the nearest bus stop:

- The nearest bus stop is 50 m away
- We have our own barrier-free parking lot
- The path from the barrier-free parking lot to the main entrance door is level.
- Surface: The path from the barrier-free parking lot to the main entrance door is continuous:
- The path from the parking lot to the entrance is asphalted, concreted.

Entrance

Threshold

We have a threshold at the entrance, it is not higher than 3 cm.

Sliding door

Features:

- The door opens automatically.
- It opens prematurely and closes with a time delay.
- It is a glass door.

- The door has a corresponding glass marking.
- The door is at least 90 cm wide.
- There is at least 120 cm of space in front of and behind the door

Reception

Barrier-free reception:

• The reception is accessible without steps

Guest room

Accessibility:

- Is the room accessible without steps
- Is the corridor to the room at least 120 cm wide
- Is there the necessary maneuvering space of at least 150 cm in diameter in front of the room door?
- The door can easily be opened and closed
- The lateral distance from the door to the adjacent wall, measured from the door handle side to the adjacent wall, is at least 50 cm.
- Movement areas in the room:
 - o There is sufficient space for maneuvering in the room: Yes

Shelves:

• There are wheelchair accessible shelves: Yes

Wardrobe:

- The base of the wardrobe is at least 20 cm deep and at least 40 cm high and wheelchair accessible
- Storage compartments and shelves are arranged at a reach height of between 85 cm and 110 cm

Bed height:

• The bed is 60 cm high.

Barrier-free controls:

 The controls (heating, door opener, sockets, switches...) are positioned at a height of between 80 cm and 110 cm

Further equipment elements:

• Further equipment elements are available at the reception desk

Sanitary area:

- The room is equipped with a barrier-free shower area
- The shower area has no steps or thresholds
- The shower is only equipped with a horizontal grab handle
- The shower is equipped with a vertical grab handle
- The fitting/faucet is mounted at a height of between 85 cm and 100 cm
- The controls and grab handles are designed to contrast (light and dark) with the surroundings
- The room is equipped with a barrier-free WC/toilet

Shower seat:

The shower seat is 48 cm high.

Staff

Our staff are familiar with working with people with disabilities

Sauna

Facilities:

- The sauna is accessible without steps
- The door to the sauna is at least 80 cm wide.
- The necessary maneuvering space is provided in the sauna.
- The lowest seating bench is between 46 and 48 cm high.
- There are also barrier-free showers in the sauna area

Swimming pool

Accessibility:

- The swimming pool is accessible without steps.
- There is a barrier-free changing room.
- There is a barrier-free WC.
- The edge of the pool is marked with sufficient contrast.

WC / Toilet

Accessibility:

The WC/toilet is accessible without steps

Door:

- The door opens outwards
- The door is smooth-running / opens easily
- The door is at least 80 cm wide
- The door is at least 90 cm wide
- A horizontal pull handle is fitted on the inside of the door
- There is a rotary knob on the inside to lock the door
- There is a maneuvering space of at least 150 cm in diameter in the WC/toilet room.
- The approach area to the WC/toilet seat of at least 130 cm x 185 cm is provided.
- The approach area at the washbasin, measured from the front edge, is at least 130 cm x 100 cm
- To the left of the WC/toilet seat is at least 90 cm of space
- To the right of the WC/toilet seat there is at least 90 cm of space
- In front of the WC/toilet seat there is at least 120 cm of space

Washing facilities / washbasin / sink:

- The washbasin/sink is installed with the top edge at a height of 80 cm to 85 cm
- The washbasin/sink can be easily driven under with a wheelchair (at least 70 cm high)
- The washbasin/sink is equipped with a concealed or flat surface-mounted siphon
- The mirror is fixed to the wall (i.e. does not swivel)
- The lower edge of the mirror is mounted at a height of 85 to 95 cm
- The upper edge of the mirror is mounted at a height of at least 180 cm

WC/toilet seat:

• The WC/toilet seat is at a height of between 46 and 48 cm.

- The WC/toilet seat is at least 65 cm deep.
- The seat depth is more than 55 cm.

Equipment:

- There are sturdy grab handles on both sides.
- There is a wheelchair-accessible washbasin/sink.
- All fixtures and fittings such as shelves, paper holders, towel dispensers, soap dispensers etc. are mounted at a height of between 80 cm and 110 cm
- There is an emergency call system!
- The emergency call can be triggered from a seated position in the WC/toilet and from the floor at a maximum height of 35 cm.
- The emergency call can be triggered utilizing a cord.

Guest room / restaurant

Accessibility:

- The dining room is accessible without steps
- Aisle widths and movement areas:
- The free space between the tables is at least 120 cm in the main aisles
- Cross aisles are at least 90 cm wide
- When changing direction (e.g. at aisle crossings), a movement area of at least 150 cm in diameter is provided.

Tables:

- The tables in the dining area have a maximum upper edge height of 85 cm
- The free space between the table legs is at least 80 cm wide
- The table legs are not connected by crossbars.
- The tables can be driven under with a clearance of at least 80 cm wide, 70 cm high and
- 60 cm deep

Furnishings:

• At least some armchairs or benches in the dining area have armrests