

THE FULLERTON

HOTELS AND RESORTS

Security Officer

The Fullerton Hotel Sydney - Australia

JOB RESPONSIBILITIES

- Providing excellent customer service support
- Providing front-line and operational security functions to support hotel business consisting of:
 - Foot patrols of all Hotel property
 - First response capability in the event of a security or emergency incidents
 - First aid response to medical situations
 - Deescalating situations in the event of protests and other civil unrest
- Performing administrative duties to support the security function
- Meet guest and customer needs
- Ensure guests, customers and staff have a positive experience with our security service.
- Work in a team environment to achieve team goals
- Communicate clearly and effectively with a diverse range of people
- Use varied information to solve problems
- Learn, adapt and respond flexibly and effectively to working conditions
- Work autonomously
- Uphold Fullerton values

JOB REQUIREMENTS

- Current Class IA NSW Security License
- Current First Aid Certificate
- Current Responsible Service of Alcohol accreditation
- Demonstrated effective communications skills with the ability to handle a variety of difficult situations
- A good command of the English language
- Must be able to effectively work independently and as part of a team
- Practical knowledge of security equipment including CCTV operations and access control systems
- Intermediate Computer Skills with particular experience with MS Word and Excel
- Demonstrated knowledge of Fire Control Systems

To apply for the above position, please send your full resume to fsy.talent@fullertonhotels.com.