

All participants entering this Giveaway **MUST** read the following Terms & Conditions to ensure that they are aware of the Terms & Conditions of this Giveaway. By participating in this Giveaway, participants are deemed to have read, understood and accepted the following Terms & Conditions.

TERMS AND CONDITIONS OF THE GIVEAWAY:

1a. The LEXIS HOTEL GROUP “**Lexis 7.7 Deal’s Share Your #MYLexis Moment**” (“The Giveaway”) is organized by LEXIS HOTEL GROUP. The Giveaway will be held for a period of **ELEVEN (11) days** commencing from **1<sup>st</sup> July 2024 10:00 a.m. (GMT +8)** and ends **11:59 p.m. (GMT +8) on 11<sup>th</sup> July 2024**.

During The Giveaway period, only **EIGHT (8) winners** (each referred to as a “**Winner**”) will be selected at the end of the Giveaway period and each Winner is only eligible to win **ONE (1) prize** (Please refer to number **1b**) throughout the whole Giveaway.

1b. **One (1) 1<sup>st</sup> Prize Winner** will receive a **complimentary 2D1N stay** inclusive of Daily Breakfast for **two (2) persons** in an **Executive Pool Room** at **Imperial Lexis Kuala Lumpur**, **one (1) 2<sup>nd</sup> Prize Winner** will receive a **complimentary 2D1N stay** inclusive of Daily Breakfast for **two (2) persons** in a **Sky Pool Villa** at **Lexis Hibiscus Port Dickson**, **one (1) 3<sup>rd</sup> Prize Winner** will receive a **complimentary 2D1N stay** inclusive of Daily Breakfast for **two (2) persons** in a **Premium Pool Suite** at **Lexis Suites Penang**, and **five (5) Consolation Prize Winners** will each receive a **complimentary F&B voucher worth RM100**.

1c. Stay period commences from **1<sup>st</sup> August to 31<sup>st</sup> October 2024**. Valid for stays on weekdays only (Mondays – Thursdays) and not valid for check-ins on Fridays, Saturdays, & eve and day of national public holidays.

2. By participating in this Giveaway, all participants are deemed to be in agreement to being bounded by these Terms & Conditions upon entry.

3. This Giveaway is free of charge and is opened to any **Malaysian citizen (with a valid National Registration Identification Card) or permanent residents (with any legal form of documentation)** aged 18 years and above, of any gender with a Malaysian residential address, and holds a TikTok or Instagram account at the time of participation of The Giveaway.

4. The following persons are not eligible to participate in The Giveaway:

- a. Permanent and/or contract-based employees of LEXIS HOTEL GROUP (including its subsidiaries and related companies), including but not exclusive to their respective immediate family members, meaning parents, spouses, children and siblings.
- b. Representatives, employees, vendors and/or advertising agents of LEXIS HOTEL GROUP (including their affiliated and related companies) and their immediate family members (parents, spouses, children and siblings).

5. LEXIS HOTEL GROUP shall reserve the right to exclude and/or disqualify participants who do not fall within the category of Participants and/or who are in breach of The Giveaway Rules and Regulations.

6. To qualify for the Giveaway, participants may participate in the Giveaway through LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON’s **TikTok or Instagram page** and must do the following:

**Step 1:** Follow **@lexishotelgroup** on TikTok or Instagram

**Step 2:** Post your **#MYLexis Moment** video, ensure your account is public

**Step 3: Include the hashtag #MYLexis and #LexisMoments**

7. Only entries submitted via LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON's TikTok or Instagram page shall be accepted.
8. Each Participant are allowed to post **ONLY ONE** complete entry on each platform throughout the Giveaway period. Participants must meet all criteria for their entry till 11<sup>th</sup> July 2024 to be eligible for any prizes won.
9. Entries must be posted by **11:59 (GMT +8) on 11<sup>th</sup> July 2024**. Unless an Extended Period is officially announced, any entries received after **11:59 (GMT +8) on 11<sup>th</sup> July 2024** (due to any reason howsoever and/or whatsoever arising) shall be disqualified. Any participation in the Giveaway during the Extended Period (if any) shall be governed by these terms and conditions ("Terms and Conditions"), which shall remain in full force and effect.
10. Only participants who fulfil all of The Giveaway entry requirements above shall be eligible to win a prize.
12. Any entry that LEXIS HOTEL GROUP deems incomplete, misdirected, undelivered, inappropriate, offensive and/or participants that fail to abide the rules will be disqualified without any advance notice.
13. In the event of a dispute regarding entries received from multiple users having the same TikTok or Instagram account, the authorized subscriber of the TikTok or Instagram account at the time of entry will be deemed to be the participant and must comply with these Terms & Conditions. An authorized account subscriber is the natural person who is assigned the TikTok or Instagram account by the platform holders.
14. Winners will be selected based on, but no limited to: technical skill, creativity, originality, impact and personal tastes of the judges, from those valid entries received during the competition period and the decision is final. No further appeal/enquiry will be entertained.
15. If the Winner is selected from LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON's TikTok or Instagram page, the Winner will be announced via LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON's TikTok or Instagram page. The Winner will be contacted through TikTok or Instagram's direct message or replied by @lexishotelgroup / @lexishibiscus / @lexissuites / @grandlexisportdickson / @lexisportdickson at any time deemed appropriate by LEXIS HOTEL GROUP to arrange for the prize collection.
16. Participants' TikTok or Instagram name **MUST** correspond with the actual person submitting the entry. Any entries submitted using another person's TikTok or Instagram account, name or other information will be disqualified and no further complaints or appeal shall be entertained.
17. LEXIS HOTEL GROUP will not be held responsible for any technical difficulties faced by participants such as Internet access error, poor telecommunications networks or any other preventions of entry to the Giveaway.
18. LEXIS HOTEL GROUP reserves the right to disqualify the Winner should LEXIS HOTEL GROUP learns of the winner's ineligibility after the winner announcement is made. No complaints or enquiries made shall be entertained.
19. The prize is non-transferable to any other individual or third party, non-refundable, non-exchangeable for cash consideration and absolutely non-negotiable.
20. Should the Winner announced fail to claim the prize, is not contactable or does not respond within FIVE (5) days once informed via LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON's TikTok or Instagram page, LEXIS HOTEL GROUP reserves the right to award the prize to another winner.

21. Prizes must be claimed in person. Proof of identity, which includes NRIC, or legal form of documentation that displays a photograph of the Winner will be required.
22. Under special circumstances in which the winner could not retrieve their prize personally, the winner may nominate a designated representative to collect the prize. In order to do so, the winner **MUST** notify and gain permission from the organiser, LEXIS HOTEL GROUP before nominating a representative. The representative will be required to present a written and signed authorization from the Winner and a photocopy of the winner's NRIC (front & back) or legal form of documentation. LEXIS HOTEL GROUP shall not be held liable should the nominee commit any misconduct with the prize without the winner's consent or notice.
23. Once the winner has made their booking with the prize, any cancellation or refund request is strictly not allowed and will not be entertained.
24. No compensation will be payable to the winner should the winner be unable to use the prize as stated.
25. LEXIS HOTEL GROUP reserves the right to substitute any of the Prizes with that of similar value at any time at their absolute discretion without prior notice and all Prizes are non-transferable to another individual and absolutely non-negotiable. No complaints will be entertained on such matters.
26. LEXIS HOTEL GROUP takes no responsibility or assumes no liability for the content and/or comments that the participants or anyone may post. Participants are solely responsible for consequences of the aforementioned. It will also not be liable to any costs, losses, damages, personal injuries, disappointment or any form of failure and delays suffered by the winner in the process of joining the Giveaway.
27. LEXIS HOTEL GROUP reserves the right to amend these terms and conditions at any time. Prior to the change, a notice will be posted and announced via LEXIS HOTEL GROUP / LEXIS HIBISCUS PORT DICKSON / LEXIS SUITES PENANG / GRAND LEXIS PORT DICKSON / LEXIS PORT DICKSON's TikTok or Instagram page.
28. The prize shall be subjected to any additional terms and conditions of LEXIS HOTEL GROUP.
29. This Giveaway is in no way sponsored, endorsed, or administered by, or associated with TikTok, Instagram, or any third party.
30. By entering this Giveaway, participants hereby grant and permit LEXIS HOTEL GROUP and its affiliated companies to use, publish or display participants' names, content submitted, images, voices and/or likeness for editorial, advertising, promotional, marketing and/or other purposes that LEXIS HOTEL GROUP deems appropriate, without further notice or compensation.
31. All the participants' personal details and other private information collected by LEXIS HOTEL GROUP will be kept private and confidential.
32. All other expenses associated with this Giveaway such as transportation, airport tax, fuel surcharges, food and any other expenses shall be borne by the Giveaway winner.
33. The winner(s) at LEXIS HOTEL GROUP's reasonable request, must participate in publicity activities (if any) in connection to this Giveaway. This may include winner(s) being filmed, photographed and/or interviewed by any party deemed relevant by LEXIS HOTEL GROUP.
34. LEXIS HOTEL GROUP shall have the absolute right and discretion to advertise and/or air and/or print any content submitted, audio/video recording of The Giveaway and its entrants and/or use the slogan, names or nicknames on any of its channels or in any media whatsoever, in whole or in part, at its discretion. All copyrights subsisting in such content submitted, audio/video recordings shall belong to LEXIS HOTEL GROUP absolutely.

### **Terms and Conditions on the Utilization of the Prize (2D1N Stay with Breakfast for Two):**

1. Each 2D1N Gift Voucher is for Room, Amenities & Breakfast for two (2) persons.
2. Stay period commences from 1 August 2024 to 31 October 2024. Gift Voucher is valid for stays on weekdays only (Mondays – Thursdays). Gift Voucher is not valid for check-ins on Fridays, Saturdays, & eve and day of national public holidays.
3. Maximum occupants allowed are four (4) persons per room. Children below 13 years old stay for free using the existing bedding configuration. Guests under 18 years of age must be accompanied by an adult.
4. Additional person(s) must be declared and registered at the Front Desk upon check-in. Any additional persons above the maximum number of occupants as per hotel policy is chargeable at the discretion of the Hotel.
5. The voucher(s) features a unique ID code, may only be redeemed once, may not be exchanged for cash, replaced if lost, and is non-transferable and non-refundable. Redemption will not be entertained past expiry date. Not valid for redemption if used with any other on-going promotions, offers, loyalty programs, cash vouchers and/or discounts unless stated otherwise.
6. A print-out of the redeemed voucher(s) must be presented upon check-in, and must match the voucher number used during booking. The Hotel reserves the right to refuse check-in if the printed voucher(s) is not presented upon check-in, or an alternative payment will be required.
7. Once confirmed, bookings cannot be amended. Voucher(s) used for the booking will also be voided in the case of any no show.
8. Lexis Hotel Group and its subsidiaries shall not be held responsible for the loss of any voucher(s) and any losses or damages suffered by the bearer of voucher(s) arising from or in connection with the loss or usage of the voucher(s).
9. Prior reservation is required and must be made a minimum of seven (7) days in advance of preferred check-in date, and is subject to room availability. Reservation requests must be made via email through the reservations contact provided on the Gift Voucher.
10. Where applicable, a surcharge of RM100 – RM200nett per per room, per night, is applicable for guaranteed beach or sea view rooms, subject to availability. All surcharges must be paid to complete the room booking.
11. Gift Voucher(s) may not be resold. Failure to comply will result in voiding of gift voucher(s) involved.
12. With effect from 1 January 2023, the Federal Government of Malaysia has reimplemmented the mandatory Tourism Tax (TTx) of RM10.00nett per room, per night, on all non-Malaysians and foreign passport holders. This amount is to be collected by the hotel on behalf of the government upon check in. This tax is in accordance with the Federal Government of Malaysians Gazette Tourism Tax (Rate of Tax) order 2017. All Malaysians are exempted.
13. The Penang Heritage Tax of RM3.00nett is payable upon check-in from 1 January 2022 onwards.
14. No pets allowed. Cooking in the rooms, outside food & raw food materials, durians, mangosteens and cooking appliances are prohibited at the Hotel.
15. At Lexis Hibiscus Port Dickson, fishing is NOT allowed at the Hotel, as the waters are protected by the local environment authorities. Fishing rods will not be allowed into Hotel premises.
16. Lexis Hotel Group reserves the rights to change these terms and conditions without prior notice.

**Terms and Conditions on the Utilization of the Prize (F&B Vouchers):**

1. The F&B vouchers are only valid within the validity period printed on the vouchers.
2. Winners are required to present and surrender the F&B vouchers for redemption during payment.
3. Copies or screenshots of the F&B vouchers will not be accepted.
4. One (1) F&B voucher is limited to one (1) redemption only.
5. F&B vouchers are not valid for redemption if used with any other on-going promotions, offers, loyalty programs, cash vouchers and/or discounts unless stated otherwise.
6. F&B vouchers are not exchangeable for cash or other vouchers under any circumstances, and will not be replaced or refunded once expired.
7. F&B vouchers should not be sold, exchanged, or transferred for value under any circumstances.
8. F&B vouchers are valid for dine-in only.
9. F&B vouchers are valid for normal-priced items only and are not applicable for alcohol and tobacco products.
10. Lexis Hotel Group reserves the rights to change these terms and conditions without prior notice.