



GRAND HOTEL

1. Reservations and Cancellations

- Reservations must be guaranteed with a valid credit card.
- Cancellations made after 18:00 on the day before the check-in date will incur a cancellation fee equivalent to one night's stay.
- No-shows will be charged the full amount of the first night's stay.

2. Check-In and Check-Out

- Check-in time is from 3:00 PM.
- Check-out time is by 12:00 PM.
- Late check-out requests are subject to availability and may incur additional charges.

3. Pricing

- All prices are shown and charged in SEK
- All prices are including VAT
- Prepaid offers are charged immediately upon booking and are non-refundable.

4. Payment

- Full payment is required upon check-in.
- We accept most major credit cards, as well as Swish.

5. Guest Conduct

- Guests are expected to conduct themselves in a respectful manner.
- Any damage to hotel property will be charged to the guest's account.
- Smoking is prohibited in all indoor areas of the hotel.

6. Pet Policy

- Pets are welcome at the hotel with prior notification and are subject to availability.
- A pet fee of SEK 300 per reservation and room will be charged.
- Pets must be kept on a leash or in a carrier in public areas.
- Guests are responsible for cleaning up after their pets.
- Any damage caused by pets will be charged to the guest's account.

- Pets are not allowed in dining areas.

7. Amendments

- The hotel reserves the right to amend these terms and conditions at any time.

8. Hotel Information

- Legal name: Hotell och Restaurang Aktiebolaget Grand i Lund AB
- Legal address of the company: Box 1136, 221 04 Lund, Sweden
- Registration number (Organisationsnummer): 556306-2362
- VAT number: SE556306236201
- Email: info@grandilund.se
- Telephone: +46 46 280 61 00