

THE FULLERTON

HOTELS AND RESORTS

Room Attendant

The Fullerton Hotel Sydney - Australia

JOB RESPONSIBILITIES

- Ensure that your daily allocation of guest rooms is cleaned within your shift according to the Fullerton brand standards. This could be a mix of check-out and occupied rooms and suites.
- Accommodate the requests and needs of all guests.
- Report any guest room or guest corridor maintenance issues.
- Respond to any requests from the Housekeeping Supervisor such as additional amenities or being allocated to a different urgent room.
- Uphold The Fullerton Hotels & Resorts standards and the hotel's policies and procedures.

JOB REQUIREMENTS

- Experience as a Room Attendant in a large luxury hotel is a big plus but not essential.
- Strong physical ability as you will be cleaning multiple rooms per day.
- Availability to work 5 days per week including weekends as rostered.
- A willingness to be flexible with being allocated to other tasks if required.
- Professional verbal guest communication skills and personal presentation.
- Thorough follow-up, strong attention to detail, and basic problem-solving skills.
- Ability to delight guests and provide superior levels of service.

To apply for the above position, please send your full resume to fsy.talent@fullertonhotels.com.