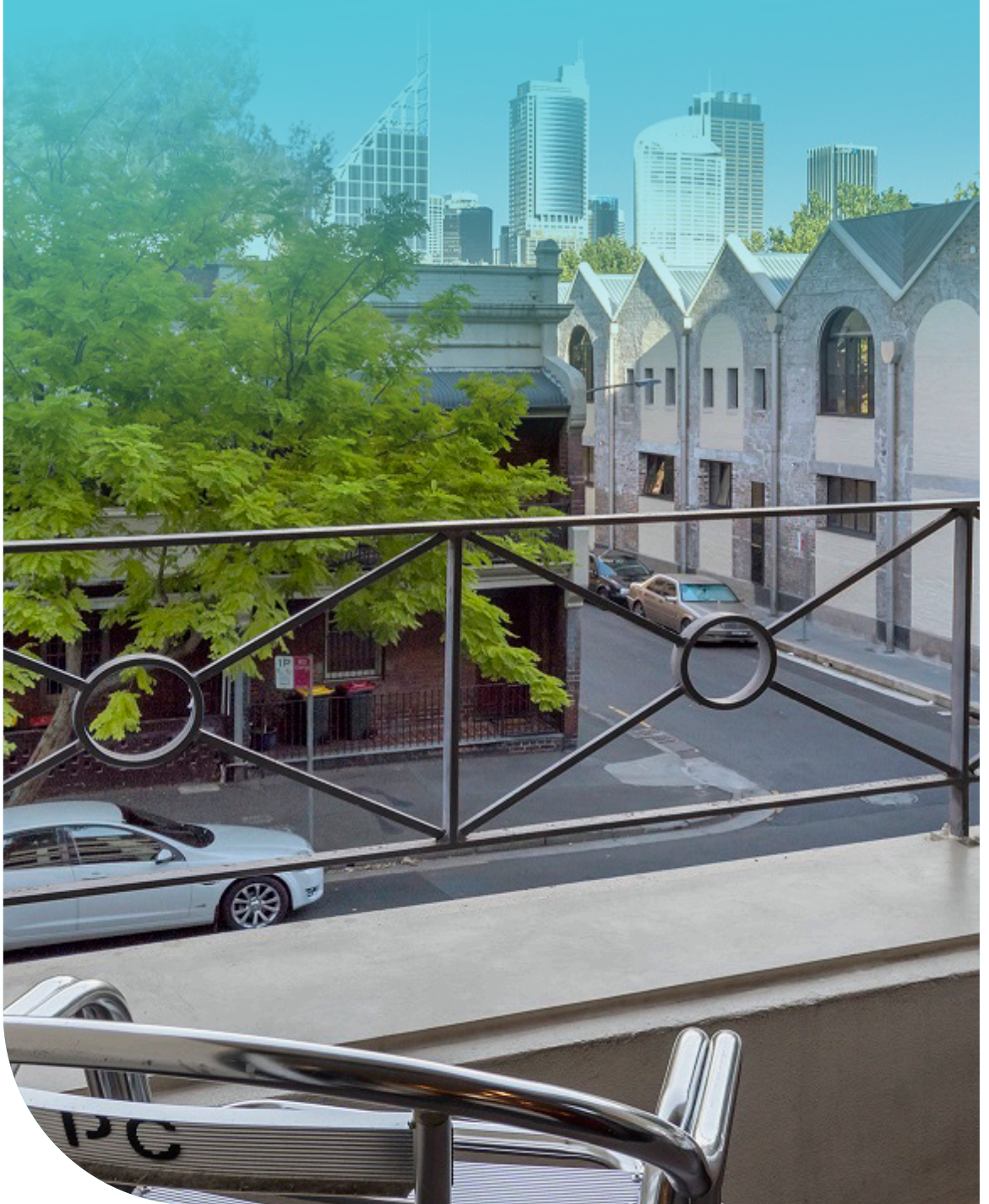


WELCOME TO NESUTO WOOLLOOMOOLOO

Here's all you need to know...



YOUR ROOM

INTERNET ACCESS

WiFi is available throughout the building. Login details are provided at check-in. Additional packages are available via the login page for additional fee or see reception to purchase additional data.

AIRCONDITIONING

Control panel is located on the wall of your apartment.

Press on to turn on aircon. Set temperature and place fan on high.

Do not set temperature below 22. This will cause the condenser to freeze up and your aircon will stop working.

Optimum temperature during summer is 22. During winter it is 24.

KEYS

All keys issued must be returned upon check-out. Loss of keys will incur a fee of \$250 each.

DRINKING WATER

The tap water in Australia is safe for drinking.

MAINTENANCE

Please advise reception if any maintenance issues arise during your stay, we will endeavor to resolve these issues as soon as possible.

TELEVISION

Your apartment TV is programmed to receive all Australian free to air channels.

MICROWAVE OVEN

A microwave oven is available for your use in the kitchen. The microwave should not be operated while empty. No tin foil or metallic objects should be placed in the microwave.

DISHWASHER

Kindly rinse dishes before putting into the dishwasher. Please use the dishwasher powder provided. Please **DO NOT** use dishwashing liquid in the dishwasher.

Operating instructions are available from Reception.

WASHING MACHINE AND DRYER

Additional laundry liquid is available from reception. If your apartment does not have a washer and dryer, a coin operated laundry is located on the first floor beside the lifts. We can change notes for \$2 coins at reception if you require.

IRON & IRONING BOARDS

Located in your apartment wardrobe. Please be sure to make sure your iron is turned off after use.



SERVICES

RECEPTION

Open 7 days per week

Monday – Friday

7:00am-6:00pm

Saturday & Sunday

7:00am-5:30pm

For emergency assistance outside of reception hours please call our central reservations team on +61 2 8837 0000.

HOUSEKEEPING

On check in, long stay guests will receive notification of the days your service will occur. Additional service if required can be provided, however a fee maybe applicable. Any additional amenities/towels you require, please visit reception

LUGGAGE STORAGE

You are welcome to store luggage after check-out until reception closes. You are also welcome to store luggage longer term whilst you visit other Australian destinations. No fee applies.

Storage of luggage remains at your own risk.

PRINTING, SCANNING, EMAIL

Our friendly team would be happy to print tickets, scan documents and forward scans via email during reception hours.

PARKING

Secure parking is available for a fee of \$25.00 per night. For long term parking rates, 30 days or more, please visit reception.

CAR HIRE

We recommend NO BIRDS (Bayswater Car Rental) 180 William St, Woolloomooloo.
+61 2 9360 3622

AIRPORT TRANSFER SERVICE

Please see reception for assistance in booking an airport transfer via AIRPORT DIRECT. Bookings should be made the day prior to your departure. Fees range from \$65.00 - \$110.00 for your own private vehicle.

TAXI PHONE

Automatic free taxi hone is located on the reception desk and available for use 24 hours.

FACILITIES

BREAKFAST LOUNGE

Continental breakfast buffet is available from 6.30am – 10.00 am daily in the breakfast lounge located adjacent to reception.

COMMUNITY PLAYGROUND / TENNIS COURT / BASKETBALL COURTS

Free use community playground with basketball court, tennis court and community garden are located adjacent to the southern end of our building on Pring St. Basket balls, tennis racquets and balls are available at reception.

INFANTS AND CHILDREN

Baby cots, highchairs and strollers are available free of charge. Please visit reception during office hours for assistance.

Children's playground is located externally at the southern end of our building on Pring St.

COIN OPERATED LAUNDRY

Coin operated washers and dryers are located adjacent to the rubbish room. Entry beside the lifts on level 1.

2 x \$2.00 coins are required for each wash and each dry cycle. Laundry liquid sachets are available from reception.

This laundry is accessible only by swipe card 8.00am – 8.00pm daily.

RUBBISH ROOM

Rubbish and Recycling bins are located on level 1 beside the lifts.

NEAREST GYMNASIUM

A community Gymnasium is located directly opposite the entrance to our building on Dowling St. A fee is required for use of this facility.

GENERAL INFORMATION

ACCESS TO AND THROUGHOUT THE BUILDING

Access to the building and floors is secure and requires the use of your white swipe card. Present the card to the black card reader at the entrance doors and in the lift prior to pressing your floor number.

Access to the car park is only available when a car space has been reserved. Your car parking remote must be scanned to enter the car park.

WHAT TIME DO I HAVE TO LEAVE BY?

Check-out is 10.00am.

Availability for later check-out is limited, please contact reception if required, we will do our best to provide if possible.

NO PARTY POLICY

We are a family friendly property which includes long term permanent residents.

We have strict "NO PARTY POLICY". The number of guests in your apartment should not exceed the number of guests declared in your reservation.

Keep noise to a minimum at all times and respect your neighbors.

No running in hallways and maintain inside voices when walking throughout the building.

Failure to adhere to the no party policy may lead to a request to vacate your apartment without refund.

NO SMOKING

All apartments are strictly non-smoking and non-vaping. Smoke detectors are fitted throughout the building. Should the main fire alarm be activated due to smoking, you will be liable for fees associated with the alarm and fire department attending.

Should smell or evidence of smoking in your apartment be found, a cleaning fee of \$500.00 will apply.

ALCOHOL FREE ZONE

Consumption of alcohol is not permitted in any common areas of the building, including hallways, reception and car park.

NESUTO BREAKFAST LOUNGE

CONTINENTAL BREAKFAST 6.30AM – 10.00AM DAILY
ADULTS \$15.00 | CHILDREN 5-12 YEARS \$5.00

CEREAL SELECTION

Just Right | Nutrigrain | Corn Flakes | Toasted Muesli | Weetbix

YOGHURT AND DAIRY

YOGHURT - Strawberry | Natural
MILK - Full Cream | Skim | Soy | Almond

BREAD SELECTION

White | Multigrain | Raisin | Croissant | Gluten Free (on request)
Sliced Ham & Cheese for self-made toasties and croissant melts

PANCAKES + SYRUP

Make your own pancakes with our automatic pancake machine

TEA & COFFEE SELECTION

English Breakfast | Earl Grey | Peppermint | Lemon | Chamomile
Coffee - Automatic Espresso Machine | Decaf instant available

FRESH WHOLE FRUIT

CONTACT

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